

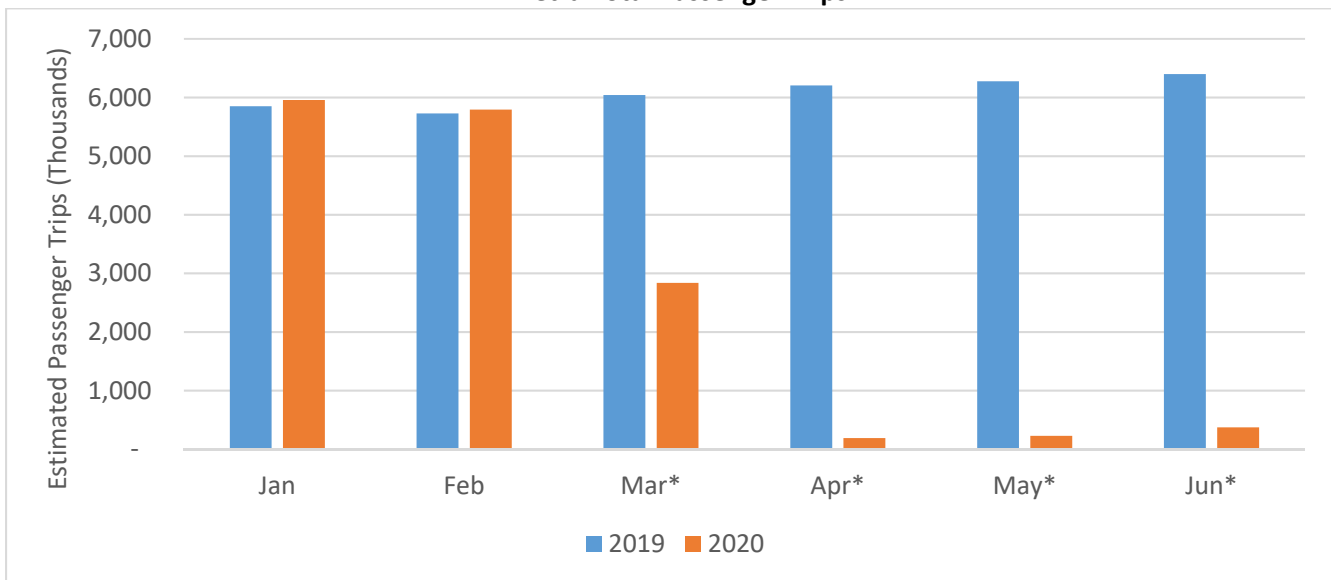


**TO:** Board of Directors  
**FROM:** Jim Derwinski, CEO/Executive Director  
**SUBJECT:** Ridership Trends – June 2020

**DATE:** July 15, 2020

June ridership increased over May ridership as the State of Illinois and City of Chicago moved into Phase 4 COVID-19 Gradually Resume/Revitalizing. According to preliminary conductor count data, during the month of June, Metra provided approximately 372,230 total passenger trips, an increase of about 63 percent compared to the estimated 228,490 total passenger trips provided in May 2020. June weekday ridership was approximately 94 percent lower than weekday ridership in June 2019.

**Metra Total Passenger Trips**



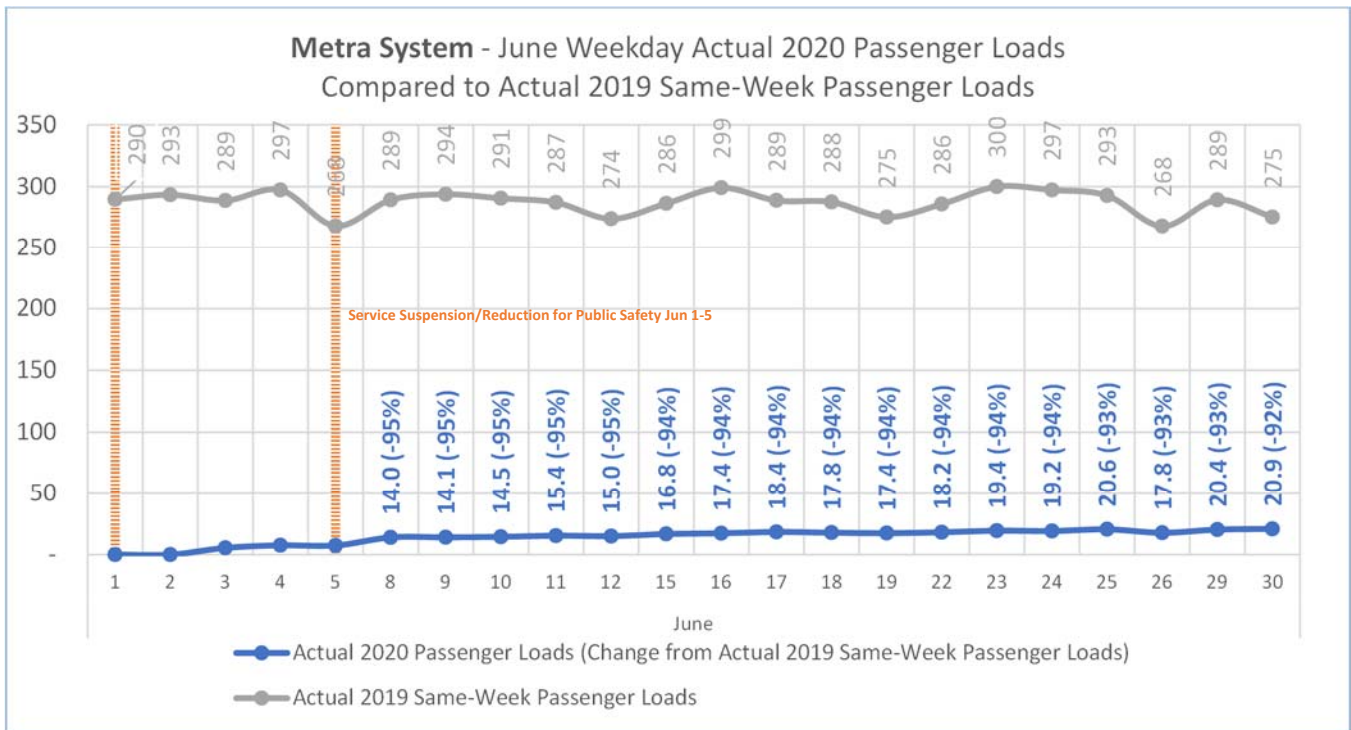
\*Preliminary data subject to change as data is refined.

Source: Data up to February 2020 are based on ticket sales; March-June 2020 are based on conductor load data.

Following civil unrest, Metra suspended all weekday service on June 1 and 2. Metra resumed service operating an emergency schedule on June 3-5 (162 trains per day). The modified weekday schedule returned on June 8. Two trains were added to the Rock Island on June 15. On June 29, two trains each were added to the Heritage Corridor and North Central Service and six trains were added to the SouthWest Service.

Beginning June 3, Metra riders were able to purchase a special \$10 day pass. Compared to two one-way tickets, this pass offers a discount to riders traveling three zones or more and allows all riders to take multiple trips per day.

The system averaged 6,830 riders per weekday under the emergency schedule from June 3-5. Under the modified schedule that resumed on June 8, the system averaged 17,480 passenger trips per weekday, starting at 13,990 passenger trips per day and growing to 20,920 by the end of the month.



At the line level, the Metra Electric was Metra’s highest ridership line, averaging 1,940 passenger trips per weekday in June. In the same period, the BNSF, RI, and UP-N lines averaged 1,700, 1,520, and 1,850 passenger trips per weekday, respectively.

**Number of Weekday Trains and Average Weekday Passenger Loads by Line\***

	Pre-COVID Schedule	Modified Schedule	Modified Schedule	Emergency Schedule	Modified Schedule	Modified Schedule	Average Weekday Passenger Load (rounded)		
	Mar 16	Mar 23	May 18, Jun 8-12	Jun 3-5	Jun 15	Jun 29	Jun 2019	Jun 2020	Change
BNSF	97	41	41	18	41	41	47,020	1,700	-96.4%
HC	7	7	2	0	2	4	1,570	50	-96.8%
ME	155	88	110	36	110	110	19,930	1,940	-90.3%
MD-N	63	28	28	16	28	28	17,050	840	-95.1%
MD-W	58	32	32	16	32	32	15,250	990	-93.5%
NCS	20	14	2	0	2	4	3,810	70	-98.2%
RI	68	38	38	26	40	40	18,760	1,520	-91.9%
SWS	30	20	4	0	4	10	6,500	230	-96.5%
UP-N	70	36	36	16	36	36	27,510	1,850	-93.3%
UP-NW	65	36	37	16	37	37	32,250	1,900	-94.1%
UP-W	59	34	34	16	34	34	21,740	1,300	-94.0%
<b>Total</b>	<b>692</b>	<b>374</b>	<b>364</b>	<b>162</b>	<b>366</b>	<b>376</b>	<b>211,390</b>	<b>12,410</b>	<b>-94.1%</b>

\*Metra suspended service June 1-2. An emergency schedule was in effect June 3-5. Metra returned to a modified weekday schedule (effective May 18) from June 8-12. Two trains were added to the Rock Island on June 15. On June 29, 2 trains each were added to the NCS and HC, and 6 trains were added to the SWS.

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