

RIDERSHIP TRENDS

July 2018



Prepared by the Division of Strategic Capital Planning
September 2018

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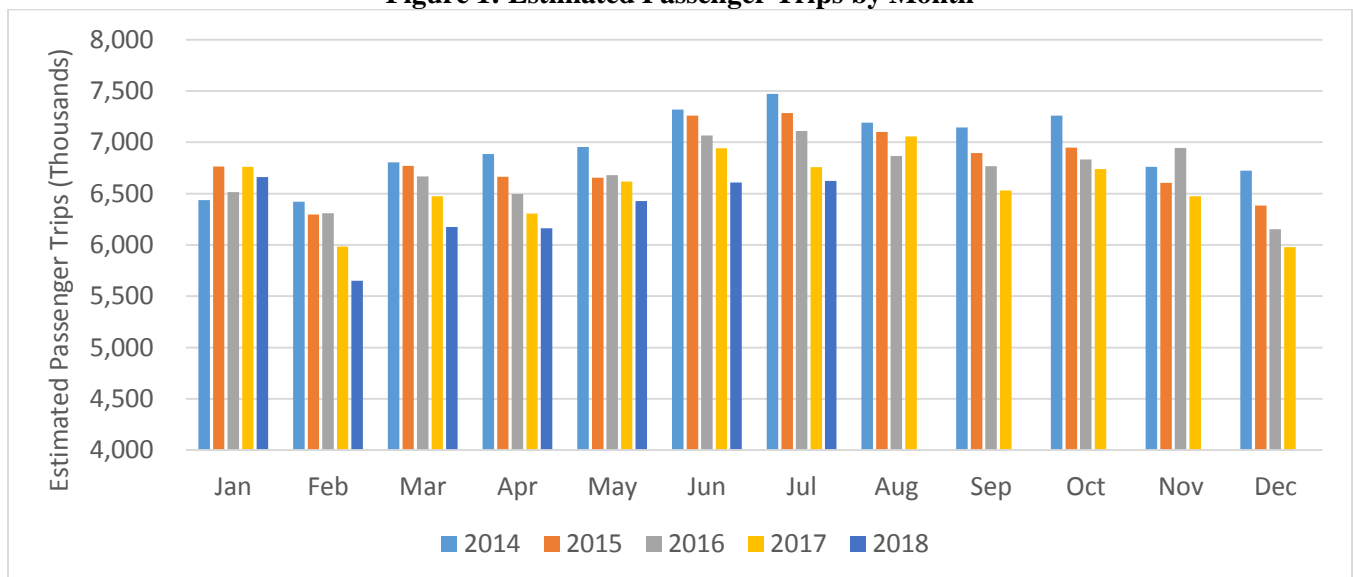
Executive Summary

Estimated passenger trips decreased 2.0 percent in July 2018 compared to July 2017. July 2018 had one more weekday, one less Saturday, and the same number of Sundays and holidays compared to July 2018. Estimated passenger trips have decreased 2.9 percent in the last 12 months compared to the previous 12 months.

Table 1: Estimated Passenger Trips by Month

Month	Estimated Passenger Trips					Change	
	2014	2015	2016	2017	2018	2014-2018	2017-2018
Jan	6,437	6,764	6,513	6,762	6,661	3.5%	-1.5%
Feb	6,419	6,297	6,310	5,985	5,651	-12.0%	-5.6%
Mar	6,805	6,770	6,666	6,474	6,176	-9.2%	-4.6%
Apr	6,885	6,663	6,497	6,305	6,162	-10.5%	-2.3%
May	6,953	6,656	6,681	6,618	6,426	-7.6%	-2.9%
Jun	7,318	7,260	7,066	6,941	6,607	-9.7%	-4.8%
Jul	7,473	7,286	7,110	6,759	6,623	-11.4%	-2.0%
Aug	7,192	7,100	6,866	7,055			
Sep	7,144	6,896	6,766	6,530			
Oct	7,260	6,949	6,832	6,740			
Nov	6,760	6,606	6,943	6,475			
Dec	6,724	6,385	6,153	5,976			
Year-to-date	48,290	47,695	46,842	45,844	44,305	-8.3%	-3.4%
Last 3 Months	21,743	21,201	20,857	20,318	19,656	-9.6%	-3.3%
Last 12 Months	82,897	82,775	80,778	79,404	77,082	-7.0%	-2.9%

Figure 1: Estimated Passenger Trips by Month



For the 2018 budget year, Metra estimated total annual passenger trips to be 77.8 million. To track how well ridership is comparing to this budgeted amount, monthly estimates have been calculated by distributing the budgeted trips throughout the year based on the distribution in previous years. Unanticipated differences in holiday and special event travel are common explanations for variations between the monthly budget distribution and actual ridership. These effects are less pronounced at the quarterly and annual level. Table 2 shows the estimated monthly passenger trips compared to this distribution.

Table 2: Estimated vs. Budget Passenger Trips

Month	Estimated Passenger Trips (Thousands)		Variance
	Budget (2018)	Actual (2018)	
Jan	6,800	6,661	-2.1%
Feb	5,900	5,651	-4.2%
Mar	6,200	6,176	-0.4%
1st Quarter	18,900	18,488	-2.2%
Apr	6,400	6,162	-3.7%
May	6,500	6,426	-1.1%
Jun	6,600	6,607	0.1%
2nd Quarter	19,500	19,195	-1.6%
Jul	6,900	6,623	-4.0%
Aug	7,000		
Sep	6,200		
3rd Quarter	20,100		
Oct	6,900		
Nov	6,500		
Dec	5,900		
4th Quarter	19,300		
Year-to-date	25,300	44,305	-2.6%
Total	77,800		

Ridership

Estimated ridership figures are based on the number of ticket sales multiplied by a standard ridership factor unique to each ticket type, in addition to the number of RTA Ride Free Permit passenger trips reported by conductors.

Estimated Passenger Trips by Line

Table 3 shows estimated passenger trips by line for the current month, the last three months, and the last 12 months. Estimated passenger trips decreased by 3.3 percent in the last three months compared to the previous year, and decreased 2.9 percent in the last 12 months compared to the previous year.

Table 3: Estimated Passenger Trips by Line

Line	July			Last 3 Months			Last 12 Months		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
BNSF	1,394,829	1,379,284	-1.1%	4,199,521	4,114,532	-2.0%	16,269,349	16,041,401	-1.4%
HC	60,561	62,177	2.7%	183,663	185,786	1.2%	732,147	726,016	-0.8%
MD-N	598,707	585,897	-2.1%	1,784,109	1,721,432	-3.5%	6,858,000	6,693,629	-2.4%
MD-W	552,923	541,466	-2.1%	1,638,800	1,584,345	-3.3%	6,463,759	6,219,951	-3.8%
ME	687,091	655,079	-4.7%	2,084,212	1,960,558	-5.9%	8,386,835	7,840,965	-6.5%
NCS	141,369	139,852	-1.1%	431,108	418,445	-2.9%	1,696,350	1,666,886	-1.7%
RI	670,932	648,406	-3.4%	2,030,770	1,932,643	-4.8%	8,015,668	7,717,230	-3.7%
SWS	198,903	202,203	1.7%	607,487	610,007	0.4%	2,473,931	2,445,698	-1.1%
UP-N	783,686	758,443	-3.2%	2,350,474	2,262,187	-3.8%	9,102,959	8,823,817	-3.1%
UP-NW	951,109	934,104	-1.8%	2,847,641	2,751,666	-3.4%	11,048,895	10,691,831	-3.2%
UP-W	718,507	716,170	-0.3%	2,160,308	2,114,175	-2.1%	8,355,871	8,214,878	-1.7%
Total	6,758,614	6,623,079	-2.0%	20,318,092	19,655,774	-3.3%	79,403,762	77,082,299	-2.9%

Estimated Passenger Trips by Fare Zone Pair

Table 4 shows estimated passenger trips by fare zone pair for the current month, the last three months, and the last 12 months.

- The long-term decline in No Zone Pair passenger trips is expected to continue as data collection improvements and the shift to the Ventra App cause fewer trips to be reported without a zone pair.
- In July 2018, yearlong testing of the zone consolidation policy began. All tickets for Zones K through M were capped to the price of Zone J tickets. This caused an increase in passenger trips for Zone A-J, and a decrease for passenger trips for Zones A-K and A-M. There are no stations in Zone L.

Table 4: Estimated Passenger Trips by Fare Zone Pair

Zone Pair	July (Thousands)			Last 3 Months			Last 12 Months		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
A-A	20	19	-1.8%	62	60	-2.6%	250	234	-6.5%
A-B	457	453	-0.8%	1,421	1,381	-2.8%	5,738	5,558	-3.1%
A-C	871	881	1.2%	2,693	2,673	-0.8%	10,641	10,491	-1.4%
A-D	1,080	1,084	0.3%	3,318	3,252	-2.0%	13,073	12,828	-1.9%
A-E	1,393	1,388	-0.4%	4,222	4,134	-2.1%	16,520	16,238	-1.7%
A-F	824	848	2.9%	2,510	2,522	0.5%	9,970	9,843	-1.3%
A-G	510	504	-1.2%	1,551	1,516	-2.2%	6,015	5,958	-1.0%
A-H	422	427	1.2%	1,269	1,245	-1.9%	4,997	4,840	-3.1%
A-I	140	144	2.6%	423	423	-0.1%	1,683	1,646	-2.2%
A-J	25	38	52.0%	76	85	11.8%	303	295	-2.8%
A-K	27	19	-29.6%	84	72	-14.0%	336	315	-6.3%
A-M	8	4	-47.0%	24	18	-24.8%	94	80	-14.6%
Intermediate	193	189	-1.9%	612	583	-4.8%	2,502	2,366	-5.5%
No Zone Pair	789	625	-20.8%	2,054	1,690	-17.7%	7,281	6,391	-12.2%
Total	6,759	6,623	-2.0%	20,318	19,656	-3.3%	79,404	77,082	-2.9%

Estimated Passenger Trips by Ticket Type

Table 5 shows estimated passenger trips by ticket type for the current month, the last three months, and the last 12 months. Special event tickets and other data irregularities can affect month-to-month comparisons of passenger trips by ticket type:

- Stockpiling of 10-Ride Tickets occurred in advance of the 2017 and 2018 fare increases. As a result, 10-Ride Ticket passenger trips were overstated in January and understated in subsequent months.
- The large decrease in special pass passenger trips in the last 12 months compared to the previous year is due to the November 2016 Cubs Rally.
- The large increase in Special Pass passenger trips occurred due to the lower price of Ravinia Special Passes compared to One-Way tickets and Weekend Passes. While the 2018 fare increase saw an increase in the price of One-Way tickets and Weekend Passes, the price of Ravinia Special Passes remained at \$8.

Table 5: Estimated Passenger Trips by Ticket Type

Ticket Type	July (Thousands)					Last 3 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	3,616	3,595	-0.6%	53.5%	54.2%	11,470	11,124	-3.0%	56.4%	56.5%
10-Ride Ticket	1,627	1,597	-1.9%	24.1%	24.1%	4,794	4,700	-2.0%	23.6%	23.9%
One-Way Ticket	977	1,035	5.9%	14.4%	15.6%	2,714	2,782	2.5%	13.4%	14.1%
Weekend Pass	459	318	-30.7%	6.8%	4.8%	1,085	820	-24.4%	5.3%	4.2%
Special Passes	4	8	101.6%	0.1%	0.1%	7	17	129.9%	0.0%	0.1%
RTA Ride Free Permit	82	80	-2.5%	1.2%	1.2%	251	234	-6.5%	1.2%	1.2%
Total ¹	6,765	6,632	-2.0%			20,322	19,678	-3.2%		

Ticket Type	Last 12 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	47,226	44,888	-5.0%	59.5%	58.2%
10-Ride Ticket	18,209	18,758	3.0%	22.9%	24.3%
One-Way Ticket	9,320	9,291	-0.3%	11.7%	12.0%
Weekend Pass	3,440	3,126	-9.1%	4.3%	4.1%
Special Passes	259	138	-46.6%	0.3%	0.2%
RTA Ride Free Permit	964	905	-6.2%	1.2%	1.2%
Total ¹	79,418	77,106	-2.9%		

¹ Passenger trip totals differ from those presented in other tables in this report, due to adjustments made for group sales, marketing sales, and refunds

Passenger Loads

Table 6 shows the average daily passenger loads by service period for the current month, the last three months, and the last 12 months, derived from conductor counts. Average peak-peak direction passenger loads decreased by 1.0 percent compared to the previous year, and average total weekday passenger loads decreased by 0.8 percent in the same period.

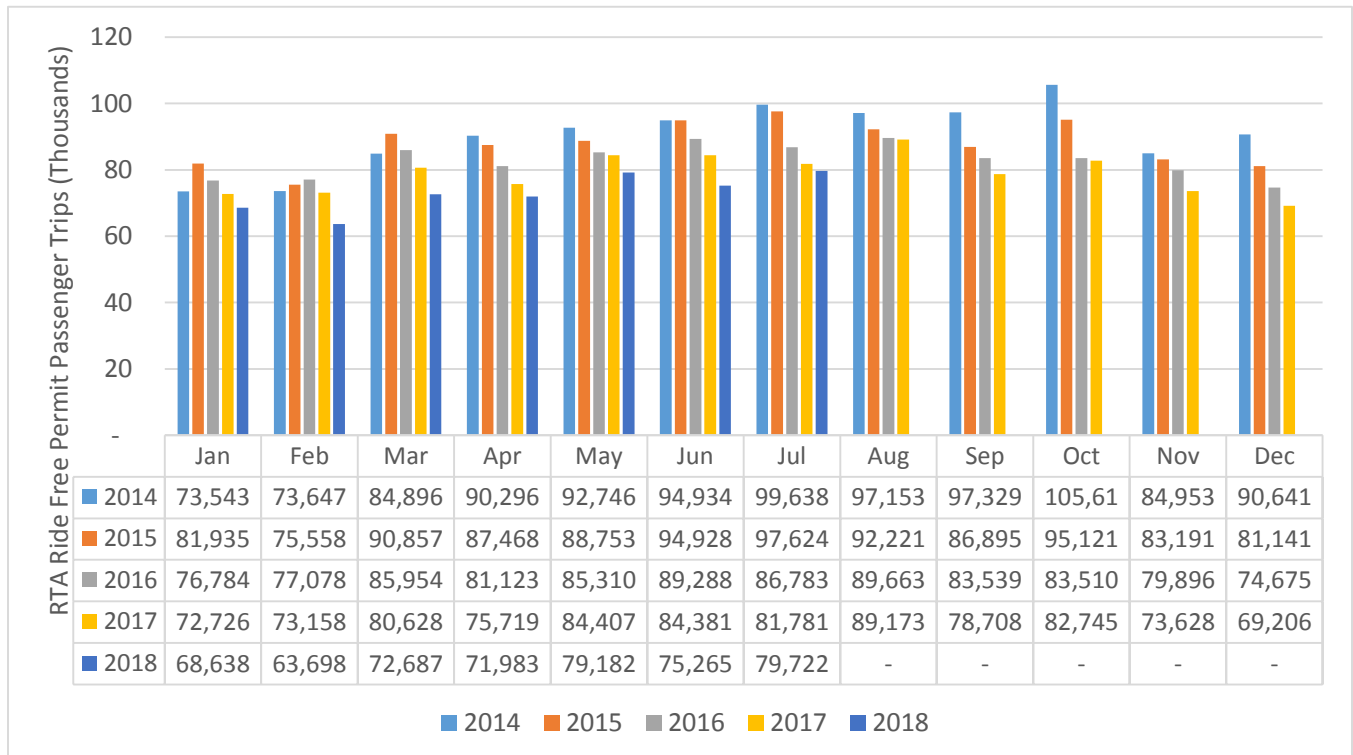
Table 6: Average Daily Passenger Loads

Service Period	July (Thousands)			Last 3 Months (Thousands)			Last 12 Months (Thousands)		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
Peak - Peak Direction	215	212	-1.2%	215	215	-0.2%	216	214	-1.0%
Peak - Reverse Direction	20	21	5.8%	21	21	-2.1%	20	20	2.1%
Midday	35	35	-0.1%	34	32	-5.7%	32	32	-0.7%
Evening	20	18	-6.5%	18	17	-4.7%	16	16	-1.6%
Weekday	289	286	-1.0%	289	285	-1.3%	284	282	-0.8%
Saturday	84	72	-14.5%	74	66	-11.8%	67	61	-7.6%
Sunday	55	48	-11.9%	51	46	-10.2%	41	39	-5.8%

RTA Ride Free Permit Free Trips

Figure 2 shows the number of RTA Ride Free Permit passenger trips for the last five years. Trips are included in ridership estimates because Metra is eligible for reimbursement for the number provided.

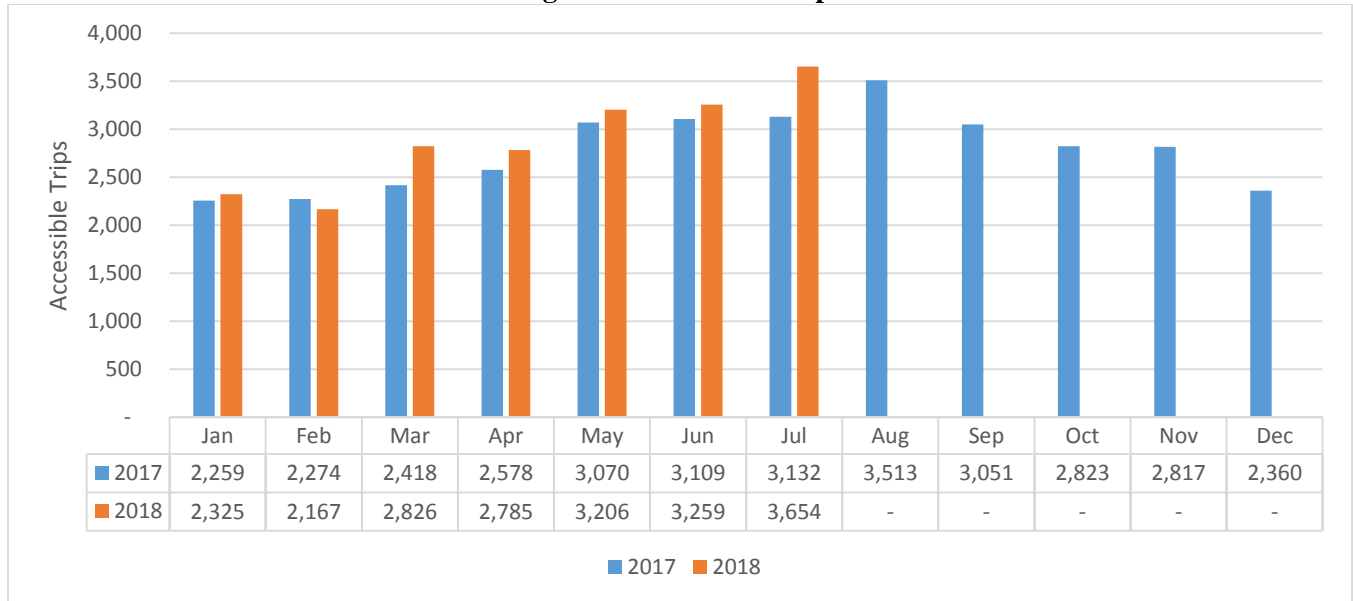
Figure 2: RTA Ride Free Permit Passenger Trips



Accessible Trips

Figure 3 shows the number of trips provided using accessible equipment. Accessible equipment consists of bridge plates on the Metra Electric and wheelchair lifts on all other lines.

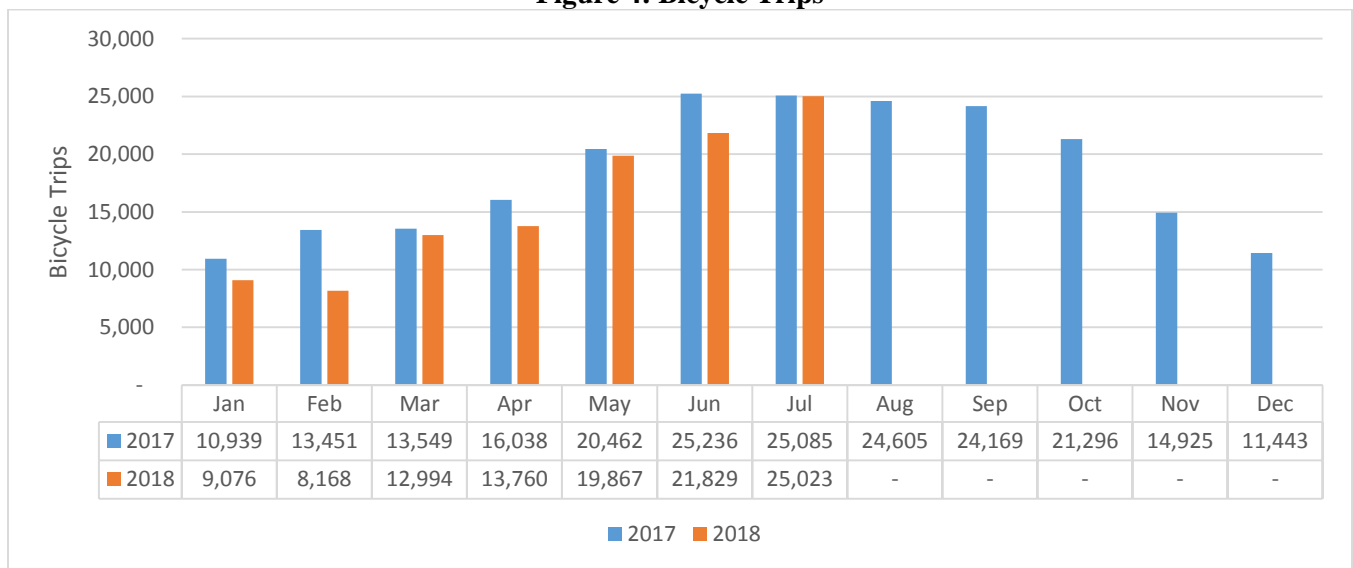
Figure 3: Accessible Trips



Bicycle Trips

Figure 4 shows the number of trips provided where the passenger transported a bicycle.

Figure 4: Bicycle Trips



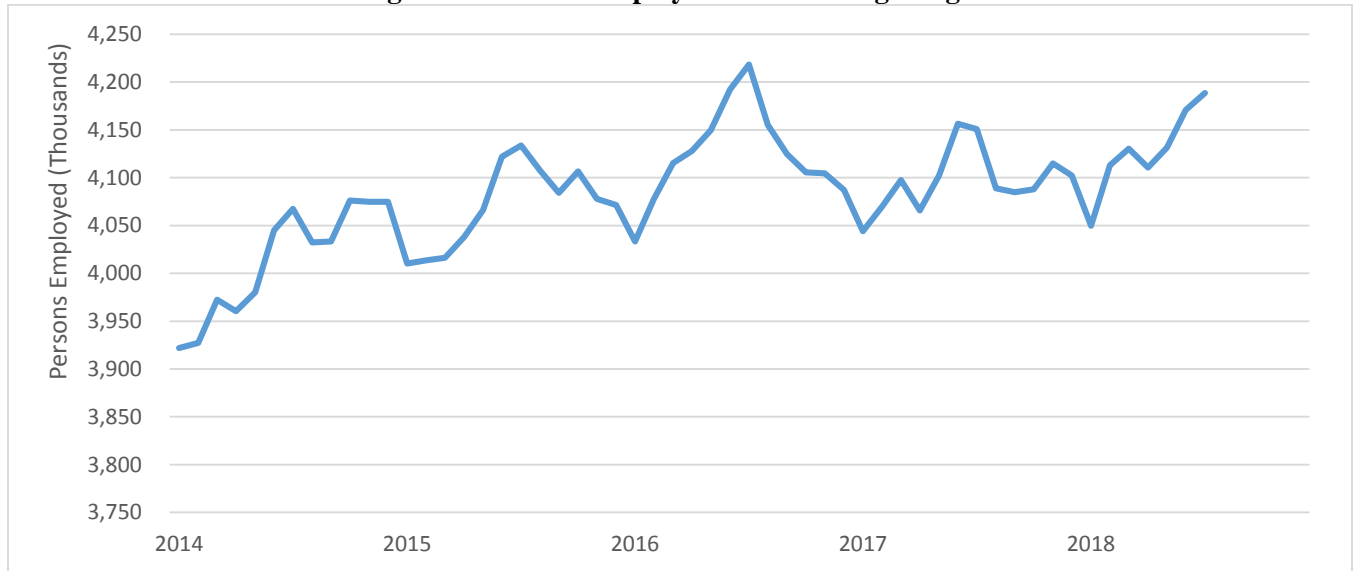
Ridership Influences

Many different factors (such as the employment, gas prices, road construction, service changes, and special events) can influence ridership trends.

Employment

Figure 5 shows the number of persons employed in the six-county Chicago Region. The number of persons employed increased 0.9 percent in July 2018 compared to July 2017.

Figure 5: Persons Employed in the Chicago Region



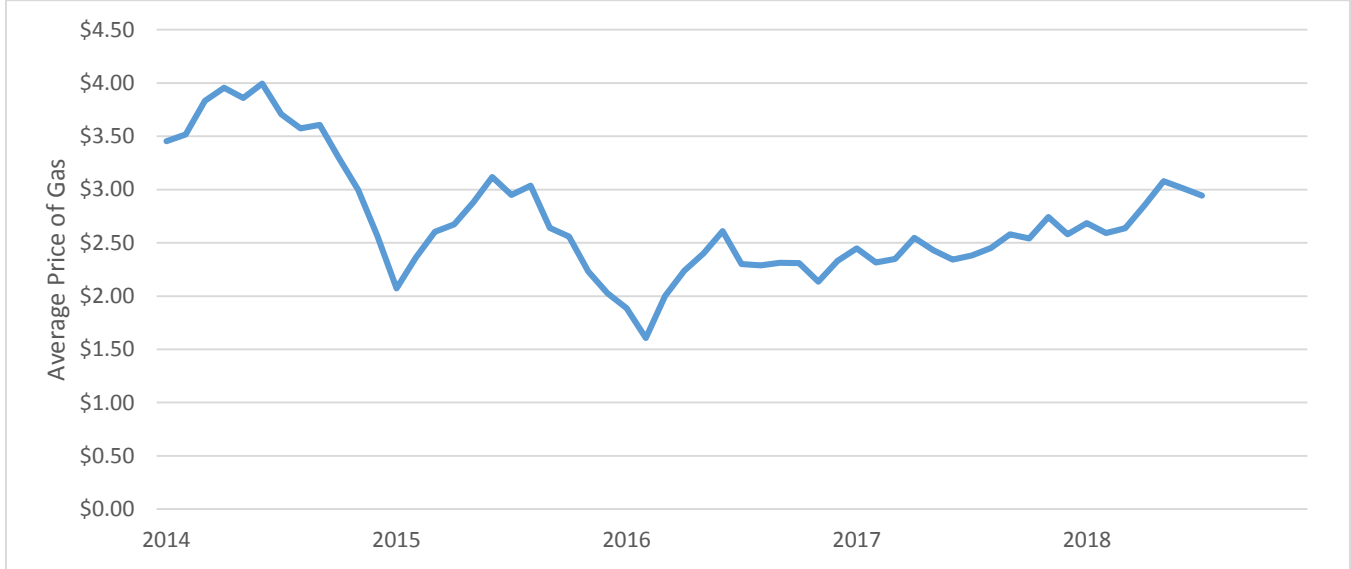
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year-to-date Average
2014	3,922	3,927	3,972	3,960	3,980	4,045	4,068	4,032	4,033	4,076	4,075	4,075	3,982
2015	4,010	4,014	4,016	4,038	4,066	4,122	4,134	4,108	4,084	4,107	4,078	4,072	4,057
2016	4,033	4,078	4,115	4,128	4,150	4,192	4,218	4,155	4,125	4,106	4,105	4,087	4,131
2017	4,044	4,070	4,098	4,066	4,102	4,156	4,151	4,089	4,085	4,088	4,115	4,102	4,098
2018	4,050	4,113	4,130	4,111	4,131	4,171	4,189						4,128
Change 2017-2018	0.1%	1.1%	0.8%	1.1%	0.7%	0.4%	0.9%						0.7%

Source: Illinois Department of Employment Security

Gas Prices

Figure 6 shows the average price of unleaded regular gas for the Chicago-Gary-Kenosha area. The average price of a gallon of regular unleaded gas was \$2.94 in July 2018, a \$0.56 increase compared to July 2017.

Figure 6: Chicago Region Average Gas Prices



Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year-to-date Average
2014	\$3.45	\$3.52	\$3.83	\$3.95	\$3.86	\$3.99	\$3.71	\$3.57	\$3.61	\$3.30	\$3.00	\$2.57	\$3.76
2015	\$2.07	\$2.36	\$2.60	\$2.67	\$2.88	\$3.12	\$2.95	\$3.04	\$2.64	\$2.56	\$2.23	\$2.03	\$2.66
2016	\$1.89	\$1.61	\$2.00	\$2.24	\$2.40	\$2.61	\$2.30	\$2.29	\$2.31	\$2.31	\$2.14	\$2.33	\$2.15
2017	\$2.45	\$2.32	\$2.35	\$2.55	\$2.43	\$2.34	\$2.38	\$2.45	\$2.58	\$2.54	\$2.74	\$2.58	\$2.40
2018	\$2.69	\$2.59	\$2.64	\$2.85	\$3.08	\$3.01	\$2.94						\$2.83
Change 2017-2018	\$0.24	\$0.28	\$0.29	\$0.30	\$0.65	\$0.67	\$0.56						\$0.43

Source: Bureau of Labor Statistics

Road Construction

No new roadway construction projects of regional significance began in July. The following projects are either under construction or were recently completed:

- Jane Byrne Interchange Reconfiguration – In 2015, work began on a major reconfiguration of the Jane Byrne Interchange. Work is expected to continue through 2021.

Service Changes

No service changes occurred in July.

Special Events and Promotions

Additional service was added in July for the following event:

- Taste of Chicago (July 11th to 15th)

Family Fares were in effect for the entire month of July.

Passenger Revenue and Ticket Sales

Changes in fares, ticket policies, and ticket sales channels can affect passenger revenue and ticket sales trends:

- The Ventra App was introduced in November 2015, causing a long-term shift from ticket agent and conductor sales to sales through the app.
- In June 2018, Metra stopped selling Monthly Passes and 10-Ride Tickets from vending machines at 15 non-downtown stations on the Metra Electric Line.
- Cash vending machines (previously present only on the Metra Electric Line) were eliminated in May 2017, causing a shift toward conductor sales on the Metra Electric Line.
- The Ticket by Mail program was eliminated in July 2017.
- In February 2018, Adult One-Way Ticket fares increased by \$0.25, 10-Ride Ticket fares increased from 9.0 to 9.5 One-Way Tickets, Adult Monthly Pass fares increased from 28.5 to 29.0 One-Way Tickets, and the Weekend Pass fare increased from \$8.00 to \$10.00.
- In July 2018, yearlong testing of the zone consolidation policy began. All tickets from Zone A to Zones K through M were capped to the price of Zone J tickets.
- In July 2018, select stations with perceived inconsistencies in distance from downtown were reassigned to closer zones. Ashland, Racine, West Pullman, Stewart Ridge and State Street stations moved from Zone D to C. On the Metra Electric mainline, the 83rd Street and 87th Street stations were moved from Zone C to B. On the Rock Island Beverly Branch, the 123rd Street Station was moved from Zone D to C.

Special event tickets and other data irregularities can affect month-to-month comparisons of passenger revenue and ticket sales figures:

- Stockpiling of 10-Ride Tickets occurred in advance of the 2017 and 2018 fare increases. As a result, 10-Ride Ticket passenger revenue and ticket sales were overstated in January and understated in subsequent months.
- Special pass passenger revenue and ticket sales are lower in the last 12 months compared to the previous year due to the November 2016 Cubs Rally, but are higher for July 2018 and the last three months. While the price of One-Way tickets increased in 2018, the price of the Ravinia Pass remained at \$8.

Passenger Revenue

Table 7 shows passenger revenue by line for the current month, the last three months, and the last 12 months.

Table 7: Passenger Revenue by Line

Line	July (Thousands)			Last 3 Months (Thousands)			Last 12 Months (Thousands)		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
BNSF	\$6,578	\$7,043	7.1%	\$19,744	\$20,859	5.6%	\$73,805	\$78,049	5.8%
HC	\$303	\$329	8.3%	\$914	\$976	6.8%	\$3,510	\$3,705	5.6%
MD-N	\$2,839	\$3,035	6.9%	\$8,450	\$8,859	4.8%	\$31,351	\$32,893	4.9%
MD-W	\$2,609	\$2,762	5.8%	\$7,720	\$8,038	4.1%	\$29,479	\$30,316	2.8%
ME	\$2,907	\$2,981	2.5%	\$8,770	\$8,871	1.1%	\$33,987	\$34,069	0.2%
NCS	\$773	\$809	4.7%	\$2,345	\$2,411	2.8%	\$8,893	\$9,283	4.4%
RI	\$2,996	\$3,104	3.6%	\$8,995	\$9,180	2.1%	\$34,243	\$35,255	3.0%
SWS	\$887	\$962	8.4%	\$2,694	\$2,882	7.0%	\$10,540	\$11,128	5.6%
UP-N	\$3,325	\$3,481	4.7%	\$9,868	\$10,286	4.2%	\$36,616	\$38,260	4.5%
UP-NW	\$4,629	\$4,916	6.2%	\$13,769	\$14,373	4.4%	\$51,586	\$53,471	3.7%
UP-W	\$3,387	\$3,651	7.8%	\$10,110	\$10,700	5.8%	\$37,610	\$39,654	5.4%
Total	\$31,235	\$33,073	5.9%	\$93,379	\$97,436	4.3%	\$351,620	\$366,083	4.1%

Table 8 shows passenger revenue by ticket type for the current month, the last three months, and the last 12 months.

Table 8: Passenger Revenue by Ticket Type

Ticket Type	July (Thousands)					Last 3 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	\$14,992	\$15,732	4.9%	48.0%	47.5%	\$47,510	\$48,660	2.4%	50.9%	49.9%
10-Ride Ticket	\$8,855	\$9,566	8.0%	28.3%	28.9%	\$25,981	\$28,048	8.0%	27.8%	28.7%
One-Way Ticket	\$5,933	\$6,516	9.8%	19.0%	19.7%	\$16,434	\$17,506	6.5%	17.6%	17.9%
Weekend Pass	\$1,466	\$1,272	-13.3%	4.7%	3.8%	\$3,463	\$3,282	-5.2%	3.7%	3.4%
Special Passes	\$15	\$31	101.6%	0.0%	0.1%	\$30	\$68	129.9%	0.0%	0.1%
Total ¹	\$31,261	\$33,116	5.9%			\$93,418	\$97,565	4.4%		

Ticket Type	Last 12 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	\$189,206	\$191,170	1.0%	53.8%	52.2%
10-Ride Ticket	\$95,880	\$106,125	10.7%	27.3%	29.0%
One-Way Ticket	\$55,096	\$57,357	4.1%	15.7%	15.7%
Weekend Pass	\$10,876	\$11,080	1.9%	3.1%	3.0%
Special Passes	\$623	\$510	-18.2%	0.2%	0.1%
Total ¹	\$351,681	\$366,242	4.1%		

¹ Passenger revenue totals differ from those presented in other tables in this report, due to adjustments made for group sales, marketing sales, and refunds

Table 9 shows passenger revenue by ticket type and sales channel for the current month 2017 and 2018.

Table 9: Passenger Revenue by Ticket Type and Sales Channel (Current Month)

Sales Channel	Monthly Pass (Thousands)					10-Ride Ticket (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	\$5,079	\$5,034	-0.9%	33.9%	32.0%	\$603	\$640	6.2%	6.8%	6.7%
Conductor	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Internet	\$502	\$368	-26.7%	3.3%	2.3%	\$63	\$3	-95.9%	0.7%	0.0%
Ticket Agent	\$4,944	\$4,837	-2.2%	33.0%	30.7%	\$2,785	\$2,797	0.4%	31.5%	29.2%
Vending Machine	\$600	\$498	-17.0%	4.0%	3.2%	\$567	\$432	-23.8%	6.4%	4.5%
Ventra App	\$3,867	\$4,996	29.2%	25.8%	31.8%	\$4,836	\$5,693	17.7%	54.6%	59.5%
Total	\$14,992	\$15,732	4.9%			\$8,855	\$9,566	8.0%		
Sales Channel	One-Way Ticket (Thousands)					Weekend, Special, Ravinia Passes (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Conductor	\$1,451	\$1,354	-6.7%	24.5%	20.8%	\$773	\$688	-11.0%	51.9%	52.8%
Internet	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Ticket Agent	\$2,113	\$2,092	-1.0%	35.6%	32.1%	\$255	\$182	-28.8%	17.1%	14.0%
Vending Machine	\$243	\$259	6.3%	4.1%	4.0%	\$50	\$37	-27.3%	3.4%	2.8%
Ventra App	\$2,125	\$2,811	32.3%	35.8%	43.1%	\$411	\$396	-3.7%	27.6%	30.4%
Total	\$5,933	\$6,516	9.8%			\$1,490	\$1,303	-12.6%		

Sales Channel	All Ticket Types (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	\$5,682	\$5,675	-0.1%	18.2%	17.1%
Conductor	\$2,224	\$2,042	-8.2%	7.1%	6.2%
Internet	\$565	\$370	-34.5%	1.8%	1.1%
Ticket Agent	\$10,098	\$9,908	-1.9%	32.3%	29.9%
Vending Machine	\$1,461	\$1,225	-16.1%	4.7%	3.7%
Ventra App	\$11,240	\$13,896	23.6%	35.9%	42.0%
Total ¹	\$31,270	\$33,116	5.9%		

¹ Passenger revenue totals differ from those presented in other tables in this report, due to adjustments made for group sales, marketing sales, and refunds

Ticket Sales

Table 10 shows ticket sales by ticket type for the current month, the last three months, and the last 12 months. Monthly Pass sales decreased by 0.6 percent in the current month compared to the previous year, and 10-Ride Ticket sales decreased by 1.9 percent in the same period.

Table 10: Ticket Sales by Ticket Type

Ticket Type	July (Thousands)					Last 3 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	84	84	-0.6%	6.0%	5.9%	267	259	-3.0%	6.8%	6.7%
10-Ride Ticket	163	160	-1.9%	11.5%	11.3%	479	470	-2.0%	12.3%	12.2%
One-Way Ticket	977	1,035	5.9%	69.3%	73.4%	2,714	2,782	2.5%	69.6%	72.3%
Weekend Pass	184	127	-30.7%	13.0%	9.0%	434	328	-24.4%	11.1%	8.5%
Special Passes	2	4	101.6%	0.1%	0.3%	4	8	129.9%	0.1%	0.2%
Total ¹	1,409	1,409	0.0%			3,898	3,847	-1.3%		

Ticket Type	Last 12 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	1,108	1,044	-5.7%	8.0%	7.7%
10-Ride Ticket	1,805	1,879	4.1%	13.1%	13.9%
One-Way Ticket	9,365	9,233	-1.4%	67.9%	68.3%
Weekend Pass	1,363	1,307	-4.1%	9.9%	9.7%
Special Passes	143	56	-60.6%	1.0%	0.4%
Total ¹	13,745	13,519	-1.6%		

Tables 11 details ticket sales by line and ticket type.

Table 11: Ticket Sales by Ticket Type and Line (Current Month)

Monthly Pass				10-Ride Ticket			
Line	2017	2018	Change	Line	2017	2018	Change
BNSF	18,742	18,675	-0.4%	BNSF	34,235	34,585	1.0%
HC	1,006	1,023	1.7%	HC	1,374	1,401	2.0%
MD-N	6,664	6,632	-0.5%	MD-N	16,225	16,290	0.4%
MD-W	6,751	6,781	0.4%	MD-W	10,902	10,629	-2.5%
ME	8,386	8,084	-3.6%	ME	14,499	12,908	-11.0%
NCS	1,974	1,937	-1.9%	NCS	3,680	3,566	-3.1%
RI	9,536	9,440	-1.0%	RI	13,139	12,259	-6.7%
SWS	3,081	3,151	2.3%	SWS	4,372	4,318	-1.2%
UP-N	8,071	7,894	-2.2%	UP-N	23,510	22,919	-2.5%
UP-NW	11,365	11,305	-0.5%	UP-NW	22,442	22,536	0.4%
UP-W	8,519	8,687	2.0%	UP-W	18,365	18,308	-0.3%
Total	84,095	83,609	-0.6%	Total	162,743	159,719	-1.9%
One-Way Ticket (Mobile & Station)				One-Way Ticket (Conductor)			
Line	2017	2018	Change	Line	2017	2018	Change
BNSF	131,639	144,970	10.1%	BNSF	27,030	23,097	-14.6%
HC	2,829	3,493	23.5%	HC	770	528	-31.4%
MD-N	67,138	75,408	12.3%	MD-N	23,418	23,252	-0.7%
MD-W	65,317	71,652	9.7%	MD-W	25,816	25,127	-2.7%
ME	91,901	107,525	17.0%	ME	32,952	30,925	-6.2%
NCS	11,168	13,321	19.3%	NCS	7,306	6,778	-7.2%
RI	66,643	67,779	1.7%	RI	22,404	19,532	-12.8%
SWS	14,373	15,859	10.3%	SWS	5,564	4,990	-10.3%
UP-N	83,433	94,769	13.6%	UP-N	43,404	37,880	-12.7%
UP-NW	109,451	122,022	11.5%	UP-NW	37,450	33,054	-11.7%
UP-W	81,994	88,694	8.2%	UP-W	24,777	23,874	-3.6%
Total	725,886	805,492	11.0%	Total	250,891	229,037	-8.7%
Weekend, Special, Ravinia Passes (Mobile & Station)				Weekend, Special, Ravinia Passes (Conductor)			
Line	2017	2018	Change	Line	2017	2018	Change
BNSF	17,750	13,226	-25.5%	BNSF	13,488	8,203	-39.2%
HC	-	-		HC	-	-	
MD-N	9,273	5,762	-37.5%	MD-N	12,365	7,891	-36.2%
MD-W	7,901	5,736	-27.4%	MD-W	13,442	9,410	-30.0%
ME	9,448	5,910	-37.4%	ME	5,501	3,770	-31.5%
NCS	-	-		NCS	-	-	
RI	4,693	4,087	-13.0%	RI	8,847	6,422	-27.4%
SWS	171	124	-27.5%	SWS	397	434	9.3%
UP-N	12,709	8,125	-36.1%	UP-N	13,121	10,336	-21.2%
UP-NW	16,105	11,231	-30.3%	UP-NW	17,297	13,175	-23.8%
UP-W	10,796	7,565	-29.9%	UP-W	12,202	9,654	-20.9%
Total	88,846	61,766	-30.5%	Total	96,660	69,295	-28.3%

Tables 12 and 13 show ticket sales by ticket type, sales channel, and tender type for the current month and year-to-date 2017 and 2018. Tables 14 and 15 show total ticket sales by sales channel and tender type for the current month and year-to-date 2017 and 2018.

Table 12: Ticket Sales by Ticket Type, Sales Channel, and Tender Type (Current Month)

Sales Channel	Monthly Pass (Thousands)					10-Ride Ticket (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	28	26	-6.2%	33.2%	31.4%	10	10	-3.1%	6.4%	6.3%
Conductor	-	-				-	-			
Internet	3	2	-30.4%	3.3%	2.3%	1	0	-96.0%	0.7%	0.0%
Ticket Agent	28	26	-7.2%	33.6%	31.3%	53	49	-8.3%	32.7%	30.6%
<i>Cash & Other</i>	5	4	-14.1%			9	8	-18.0%		
<i>Credit Card</i>	23	22	-5.7%			44	41	-6.3%		
Vending Machine	3	3	-21.0%	4.0%	3.2%	10	7	-31.5%	6.4%	4.5%
<i>Credit Card</i>	3	3	-21.0%			10	7	-31.5%		
Ventra App	22	27	22.1%	25.8%	31.8%	88	94	6.9%	53.8%	58.6%
<i>Credit Card</i>	20	24	21.8%			83	89	6.9%		
<i>Mixed & Other</i>	1	1	15.9%			1	1	-5.5%		
<i>Ventra</i>	84	84	-0.6%			3	4	12.3%		
Total	84	84	-0.6%			163	160	-1.9%		
Sales Channel	One-Way Ticket (Thousands)					Weekend, Special, Ravinia Passes (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	-	-				-	-			
Conductor	251	229	-8.7%	25.7%	22.1%	97	69	-28.4%	52.0%	52.5%
Internet	-	-				-	-			
Ticket Agent	342	325	-4.9%	35.0%	31.5%	32	19	-40.9%	17.1%	14.3%
<i>Cash & Other</i>	196	177	-10.1%			17	9	-45.4%		
<i>Credit Card</i>	146	149	2.0%			15	9	-35.6%		
Vending Machine	39	40	3.8%	4.0%	3.9%	6	4	-41.7%	3.4%	2.8%
<i>Credit Card</i>	39	40	3.8%			6	4	-41.7%		
Ventra App	345	440	27.6%	35.3%	42.5%	51	40	-21.7%	27.5%	30.4%
<i>Credit Card</i>	304	398	30.9%			46	38	-18.7%		
<i>Mixed & Other</i>	3	3	-19.2%			1	0	-52.9%		
<i>Ventra</i>	37	39	4.5%			4	2	-50.0%		
Total	977	1035	5.9%			186	132	-29.1%		

Table 13: Ticket Sales by Ticket Type, Sales Channel, and Tender Type (Year-to-date)

Sales Channel	Monthly Pass (Thousands)					10-Ride Ticket (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	202	189	-6.0%	31.7%	31.2%	74	72	-2.6%	6.9%	6.7%
Conductor	-	-				-	-			
Internet	17	17	-2.4%	2.7%	2.7%	9	7	-17.8%	0.8%	0.6%
Mail	17	-	-100%	2.7%		0	-	-100%	0.0%	
Ticket Agent	209	190	-9.1%	32.9%	31.4%	380	336	-11.5%	35.5%	31.1%
<i>Cash & Other</i>	37	33	-11.8%			67	54	-19.2%		
<i>Credit Card</i>	172	158	-8.5%			313	282	-9.9%		
Vending Machine	28	23	-17.7%	4.3%	3.7%	80	52	-34.8%	7.5%	4.8%
<i>Cash</i>	-	-				1	-	-100%		
<i>Credit Card</i>	28	23	-17.7%			79	52	-34.0%		
Ventra App	163	188	15.3%	25.7%	31.0%	528	613	16.0%	49.3%	56.7%
<i>Credit Card</i>	148	170	14.7%			501	580	15.6%		
<i>Mixed & Other</i>	11	12	9.9%			7	9	17.4%		
<i>Ventra</i>	3	5	55.4%			19	24	25.4%		
Total	636	607	-4.6%			1,071	1,080	0.9%		
Sales Channel	One-Way Ticket (Thousands)					Weekend, Special, Ravinia Passes (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	-	-				-	-			
Conductor	1,395	1,250	-10.4%	26.5%	23.3%	440	330	-25.0%	55.0%	51.8%
Internet	-	-				-	-			
Mail	-	-				-	-			
Ticket Agent	1,800	1,573	-12.6%	34.1%	29.4%	123	84	-31.8%	15.4%	13.2%
<i>Cash & Other</i>	1,053	883	-16.2%			68	43	-36.7%		
<i>Credit Card</i>	747	691	-7.5%			55	41	-25.6%		
Vending Machine	255	194	-23.6%	4.8%	3.6%	29	19	-33.7%	3.6%	3.0%
<i>Cash</i>	52	-	-100%			3	-	-100%		
<i>Credit Card</i>	203	194	-4.2%			26	19	-25.3%		
Ventra App	1,825	2,339	28.2%	34.6%	43.7%	208	204	-1.7%	26.0%	32.0%
<i>Credit Card</i>	1,602	2,088	30.4%			187	189	1.1%		
<i>Mixed & Other</i>	18	19	6.0%			2	2	-27.4%		
<i>Ventra</i>	205	232	13.1%			19	14	-25.8%		
Total	5,275	5,357	1.6%			800	637	-20.3%		

Table 14: Total Ticket Sales by Sales Channel and Tender Type (Current Month)

Sales Channel	All Ticket Types (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	38	36	-5.3%	2.7%	2.6%
Conductor	348	298	-14.2%	24.7%	21.2%
Internet	4	2	-49.1%	0.3%	0.1%
Ticket Agent	456	419	-8.0%	32.3%	29.7%
<i>Cash & Other</i>	228	198	-13.2%		
<i>Credit Card</i>	228	222	-2.8%		
Vending Machine	59	54	-8.7%	4.2%	3.8%
<i>Credit Card</i>	59	54	-8.7%		
Ventra App	505	600	18.8%	35.8%	42.6%
<i>Credit Card</i>	454	549	21.0%		
<i>Mixed & Other</i>	6	5	-12.9%		
<i>Ventra</i>	129	128	-0.5%		
Total	1,410	1,410	0.0%		

Table 15: Total Ticket Sales by Sales Channel and Tender Type (Year-to-date)

Sales Channel	All Ticket Types (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	276	262	-5.1%	3.5%	3.4%
Conductor	1,835	1,580	-13.9%	23.6%	20.6%
Internet	25	23	-7.6%	0.3%	0.3%
Mail	17	-	-100%	0.2%	
Ticket Agent	2,512	2,184	-13.1%	32.3%	28.4%
<i>Cash & Other</i>	1,226	1,013	-17.4%		
<i>Credit Card</i>	1,287	1,171	-9.0%		
Vending Machine	391	288	-26.2%	5.0%	3.8%
<i>Cash</i>	56	-	-100%		
<i>Credit Card</i>	335	288	-14.0%		
Ventra App	2,723	3,344	22.8%	35.0%	43.5%
<i>Credit Card</i>	2,438	3,027	24.1%		
<i>Mixed & Other</i>	39	42	7.3%		
<i>Ventra</i>	246	275	11.7%		
Total	7,781	7,681	-1.3%		

Link-Up and PlusBus Sales

Sales of CTA Link-Up passes decreased by 0.2 percent in the current month compared to the previous year, and sales of Pace PlusBus passes decreased by 8.3 percent in the same period. Table 16 shows Link-Up and PlusBus sales by month for 2017 and 2018.

Table 16: Link-Up and PlusBus Sales

Month	2017		2018		Change		Mobile Share (2018)	
	Link-Up	PlusBus	Link-Up	PlusBus	Link-Up	PlusBus	Link-Up	PlusBus
Jan	3,414	1,276	3,090	1,177	-9.5%	-7.8%	22.8%	17.9%
Feb	3,346	1,284	3,120	1,155	-6.8%	-10.0%	23.0%	17.5%
Mar	3,278	1,287	3,109	1,188	-5.2%	-7.7%	23.2%	17.7%
Apr	3,179	1,226	3,051	1,148	-4.0%	-6.4%	24.2%	18.4%
May	3,132	1,201	2,964	1,107	-5.4%	-7.8%	23.8%	20.3%
Jun	3,058	1,152	2,908	1,068	-4.9%	-7.3%	24.3%	21.2%
Jul	2,817	1,132	2,812	1,038	-0.2%	-8.3%	23.9%	20.0%
Aug	2,971	1,175						
Sep	2,911	1,186						
Oct	3,030	1,239						
Nov	3,084	1,232						
Dec	2,814	1,063						
Year-to-date	22,224	8,558	21,054	7,881	-5.3%	-7.9%	23.6%	18.9%
Last 3 Months	9,007	3,485	8,684	3,213	-3.6%	-7.8%	24.0%	20.5%
Last 12 Months	38,545	14,763	35,864	13,776	-7.0%	-6.7%	22.5%	18.1%

Reduced Fare Sales

Seniors, some Medicare recipients, some persons with disabilities, primary and secondary school students, children, and military personnel are eligible for reduced fares on Metra. Table 17 shows the number of reduced fare tickets sold by month for 2017 and 2018.

Table 17: Reduced Fare Ticket Sales

Month	2017				2018			
	Monthly Pass	10-Ride Ticket	One-Way Ticket Mobile & Station	One-Way Ticket Conductor	Monthly Pass	10-Ride Ticket	One-Way Ticket Mobile & Station	One-Way Ticket Conductor
Jan	3,057	16,713	40,985	24,673	2,771	18,132	40,528	20,183
Feb	3,125	9,763	39,437	23,774	2,897	9,165	36,638	18,463
Mar	3,215	12,430	55,605	26,124	3,007	11,429	64,010	24,568
Apr	3,121	11,599	47,172	26,185	3,006	12,195	43,755	22,532
May	3,161	13,217	53,480	27,866	3,039	13,026	55,248	27,998
Jun	2,927	13,494	83,163	39,002	2,875	12,742	73,733	34,342
Jul	2,730	12,535	86,162	36,050	2,841	12,374	88,996	34,797
Aug	2,691	13,792	83,668	36,566				
Sep	3,200	13,249	46,153	25,357				
Oct	3,406	14,498	50,164	26,729				
Nov	3,139	14,168	50,670	24,346				
Dec	2,645	12,291	54,938	24,845				
Year-to-date	21,336	89,751	406,004	203,674	20,436	89,063	402,908	182,883
Last 3 Months	8,818	39,246	222,805	102,918	8,755	38,142	217,977	97,137
Last 12 Months	37,126	154,752	673,810	362,636	35,517	157,061	688,501	320,726

Month	Change			
	Monthly Pass	10-Ride Ticket	One-Way Ticket Mobile & Station	One-Way Ticket Conductor
Jan	-9.4%	8.5%	-1.1%	-18.2%
Feb	-7.3%	-6.1%	-7.1%	-22.3%
Mar	-6.5%	-8.1%	15.1%	-6.0%
Apr	-3.7%	5.1%	-7.2%	-14.0%
May	-3.9%	-1.4%	3.3%	0.5%
Jun	-1.8%	-5.6%	-11.3%	-11.9%
Jul	4.1%	-1.3%	3.3%	-3.5%
Aug				
Sep				
Oct				
Nov				
Dec				
Year-to-date	-4.2%	-0.8%	-0.8%	-10.2%
Last 3 Months	-0.7%	-2.8%	-2.2%	-5.6%
Last 12 Months	-4.3%	1.5%	2.2%	-11.6%