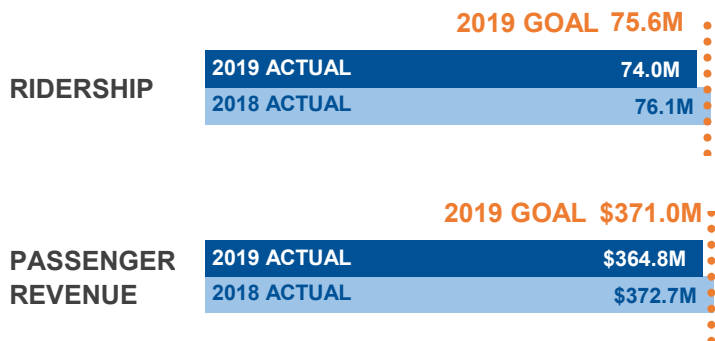


December 2019 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING

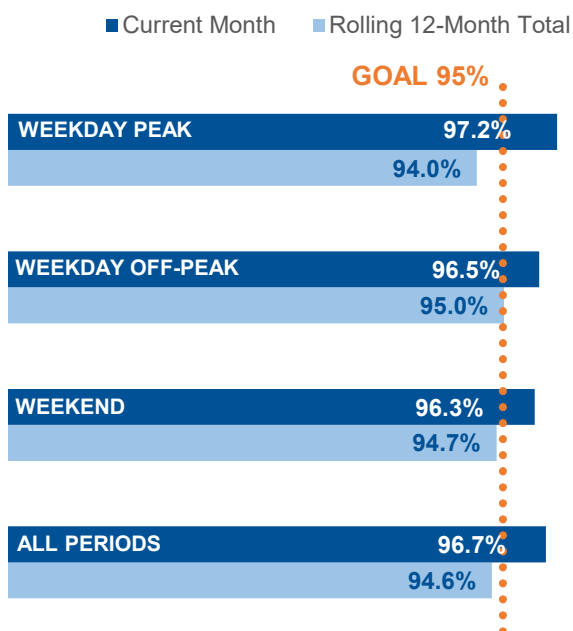
Ridership and Revenue Compared to Budget

YTD 2019 AND 2018



On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



Average Daily Passenger Loads

YTD 2019 COMPARED TO 2018



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	DEC 2018-DEC 2019	COMPARED TO 95% GOAL	DEC 2018	DEC 2019
Metra System	↓ -3%	↓ -2%	5.7M 	 96.7%	41%	46%
ME METRA ELECTRIC LINE	↓ -6%	↓ -6%	584K 	 98.5%	34%	39%
RI ROCK ISLAND LINE	↓ -3%	↓ -3%	579K 	 94.1%	30%	34%
SWS SOUTHWEST SERVICE LINE	↓ -3%	↓ -2%	184K 	 94.2%	41%	46%
HC HERITAGE CORRIDOR LINE	↑ 1%	↑ 1%	53K 	 95.9%	44%	47%

PRELIMINARY DATA, SUBJECT TO CHANGE IN FINAL REPORTING

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	DEC 2018-DEC 2019	COMPARED TO 95% GOAL	DEC 2018	DEC 2019
BNSF BNSF LINE	↓ -2%	↓ -1%	1.2M D J F M A M J J A S O N D	 D J F M A M J J A S O N D	40% DEC 2018	45% DEC 2019
UP-W UNION PACIFIC WEST LINE	↓ -3%	↓ -3%	620K D J F M A M J J A S O N D	 D J F M A M J J A S O N D	41% DEC 2018	46% DEC 2019
MD-W MILWAUKEE DISTRICT WEST LINE	↓ -4%	↓ -3%	459K D J F M A M J J A S O N D	 D J F M A M J J A S O N D	41% DEC 2018	46% DEC 2019
UP-NW UNION PACIFIC NORTHWEST LINE	↓ -2%	↓ -2%	825K D J F M A M J J A S O N D	 D J F M A M J J A S O N D	40% DEC 2018	46% DEC 2019
MD-N MILWAUKEE DISTRICT NORTH LINE	↓ -1%	→ 0%	505K D J F M A M J J A S O N D	 D J F M A M J J A S O N D	49% DEC 2018	54% DEC 2019
NCS NORTH CENTRAL SERVICE LINE	↓ -3%	↓ -3%	119K D J F M A M J J A S O N D	 D J F M A M J J A S O N D	47% DEC 2018	51% DEC 2019
UP-N UNION PACIFIC NORTH LINE	↓ -2%	↓ -1%	639K D J F M A M J J A S O N D	 D J F M A M J J A S O N D	49% DEC 2018	55% DEC 2019

Definitions

Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

Passenger Revenue

Income from ticket sales

Ridership

Number of passengers based on tickets sold multiplied by a ridership factor unique to each ticket type

Rolling 12-Month Total

Sum of the last twelve months (Jan 2019-Dec 2019)

On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales