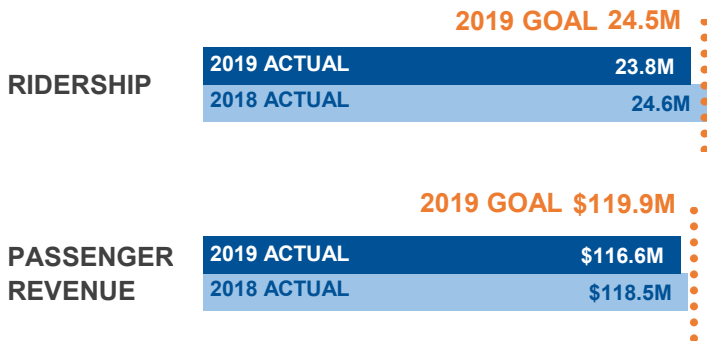


# April 2019 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING

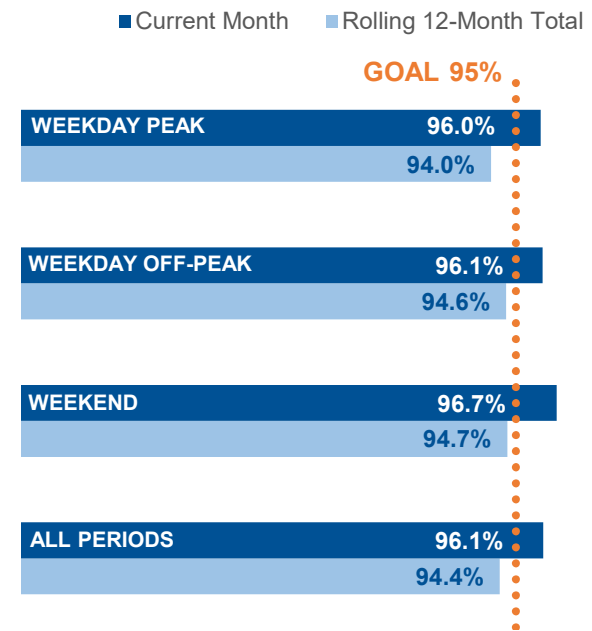
## Ridership and Revenue Compared to Budget

YTD 2019 AND 2018



## On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



## Average Daily Passenger Loads

YTD 2019 COMPARED TO 2018



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	APR 2018-APR 2019	COMPARED TO 95% GOAL	APR 2018	APR 2019
<b>Metra System</b>	↓ -3%	↑ 2%	6.2M (Apr 2018) / 6.2M (Apr 2019)	96.1% (Apr 2019)	38%	43%
<b>ME METRA ELECTRIC LINE</b>	↓ -6%	↓ -1%	639K (Apr 2018) / 624K (Apr 2019)	99.7% (Apr 2019)	32%	35%
<b>RI ROCK ISLAND LINE</b>	↓ -4%	↑ 1%	622K (Apr 2018) / 618K (Apr 2019)	95.7% (Apr 2019)	28%	31%
<b>SWS SOUTHWEST SERVICE LINE</b>	↓ -1%	↑ 3%	200K (Apr 2018) / 207K (Apr 2019)	94.4% (Apr 2019)	38%	43%
<b>HC HERITAGE CORRIDOR LINE</b>	→ 0%	↑ 5%	61K (Apr 2018) / 63K (Apr 2019)	87.7% (Apr 2019)	40%	47%

PRELIMINARY DATA, SUBJECT TO CHANGE IN FINAL REPORTING

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	APR 2018-APR 2019	COMPARED TO 95% GOAL	APR 2018	APR 2019
<b>BNSF</b> BNSF LINE	↓ -3%	↑ 3%	1.3M  A M J J A S O N D J F M A	 A M J J A S O N D J F M A	37%	42%
<b>UP-W</b> UNION PACIFIC WEST LINE	↓ -2%	↑ 4%	652K  A M J J A S O N D J F M A	 A M J J A S O N D J F M A	39%	43%
<b>MD-W</b> MILWAUKEE DISTRICT WEST LINE	↓ -3%	↑ 2%	503K  A M J J A S O N D J F M A	 A M J J A S O N D J F M A	38%	43%
<b>UP-NW</b> UNION PACIFIC NORTHWEST LINE	↓ -2%	↑ 3%	847K  A M J J A S O N D J F M A	 A M J J A S O N D J F M A	37%	42%
<b>MD-N</b> MILWAUKEE DISTRICT NORTH LINE	↓ -3%	↑ 3%	515K  A M J J A S O N D J F M A	 A M J J A S O N D J F M A	46%	52%
<b>NCS</b> NORTH CENTRAL SERVICE LINE	↓ -4%	→ 0%	136K  A M J J A S O N D J F M A	 A M J J A S O N D J F M A	45%	51%
<b>UP-N</b> UNION PACIFIC NORTH LINE	↓ -4%	↑ 3%	697K  A M J J A S O N D J F M A	 A M J J A S O N D J F M A	47%	52%

### Definitions

#### Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

#### Passenger Revenue

Income from ticket sales

#### Ridership

Number of passengers based on ticket sold multiplied by a ridership factor unique to each ticket type

#### Rolling 12-Month Total

Sum of the last twelve months (May 2018-Apr 2019)

#### On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

#### Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales