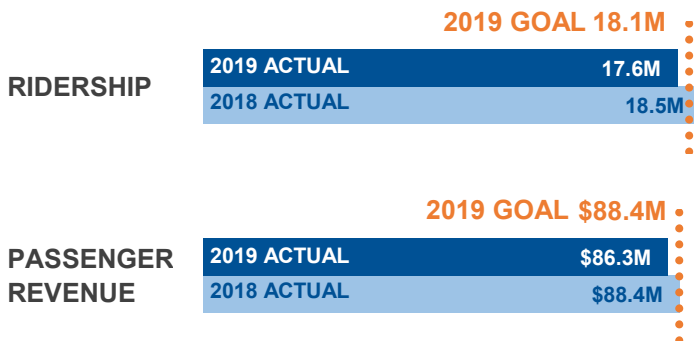


# March 2019 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING

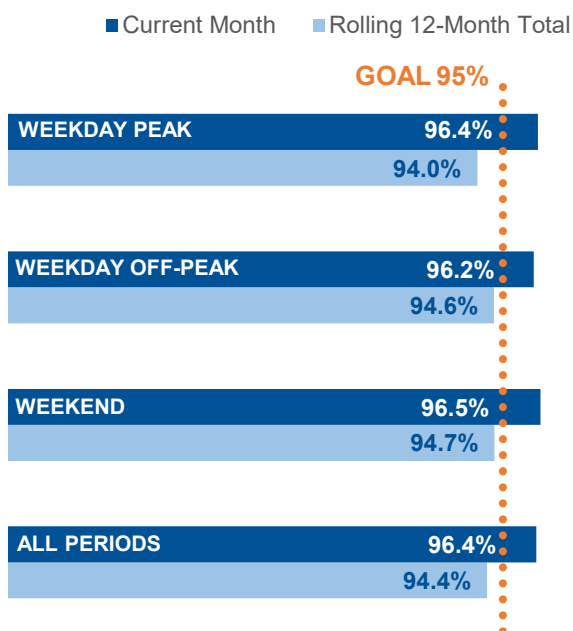
## Ridership and Revenue Compared to Budget

YTD 2019 AND 2018



## On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



## Average Daily Passenger Loads

YTD 2019 COMPARED TO 2018



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	Ridership	Pass. Revenue	Mar 2018-Mar 2019	Compared to 95% Goal	Mar 2018	Mar 2019
<b>Metra System</b>	↓ -3%	↑ 3%	6.2M (Mar 2018) to 6.0M (Mar 2019)	96.4%	38%	43%
<b>ME METRA ELECTRIC LINE</b>	↓ -6%	→ 0%	642K (Mar 2018) to 601K (Mar 2019)	99.6%	31%	37%
<b>RI ROCK ISLAND LINE</b>	↓ -4%	↑ 1%	630K (Mar 2018) to 613K (Mar 2019)	96.7%	28%	31%
<b>SWS SOUTHWEST SERVICE LINE</b>	↓ -2%	↑ 4%	202K (Mar 2018) to 198K (Mar 2019)	93.8%	38%	43%
<b>HC HERITAGE CORRIDOR LINE</b>	→ 0%	↑ 5%	60K (Mar 2018) to 60K (Mar 2019)	87.8%	40%	47%

PRELIMINARY DATA, SUBJECT TO CHANGE IN FINAL REPORTING

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	MAR 2018-MAR 2019	COMPARED TO 95% GOAL	MAR 2018	MAR 2019
<b>BNSF</b> BNSF LINE	↓ -3%	↑ 3%	1.3M  M A M J J A S O N D J F M	 M A M J J A S O N D J F M	37%	42%
<b>UP-W</b> UNION PACIFIC WEST LINE	↓ -3%	↑ 4%	654K  M A M J J A S O N D J F M	 M A M J J A S O N D J F M	39%	43%
<b>MD-W</b> MILWAUKEE DISTRICT WEST LINE	↓ -3%	↑ 3%	509K  M A M J J A S O N D J F M	 M A M J J A S O N D J F M	37%	42%
<b>UP-NW</b> UNION PACIFIC NORTHWEST LINE	↓ -3%	↑ 3%	847K  M A M J J A S O N D J F M	 M A M J J A S O N D J F M	37%	42%
<b>MD-N</b> MILWAUKEE DISTRICT NORTH LINE	↓ -3%	↑ 4%	527K  M A M J J A S O N D J F M	 M A M J J A S O N D J F M	45%	52%
<b>NCS</b> NORTH CENTRAL SERVICE LINE	↓ -4%	↑ 1%	133K  M A M J J A S O N D J F M	 M A M J J A S O N D J F M	45%	50%
<b>UP-N</b> UNION PACIFIC NORTH LINE	↓ -4%	↑ 3%	688K  M A M J J A S O N D J F M	 M A M J J A S O N D J F M	48%	53%

### Definitions

#### Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

#### Passenger Revenue

Income from ticket sales

#### Ridership

Number of passengers based on ticket sold multiplied by a ridership factor unique to each ticket type

#### Rolling 12-Month Total

Sum of the last twelve months (Apr 2018-Mar 2019)

#### On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

#### Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales