




TO: Board of Directors

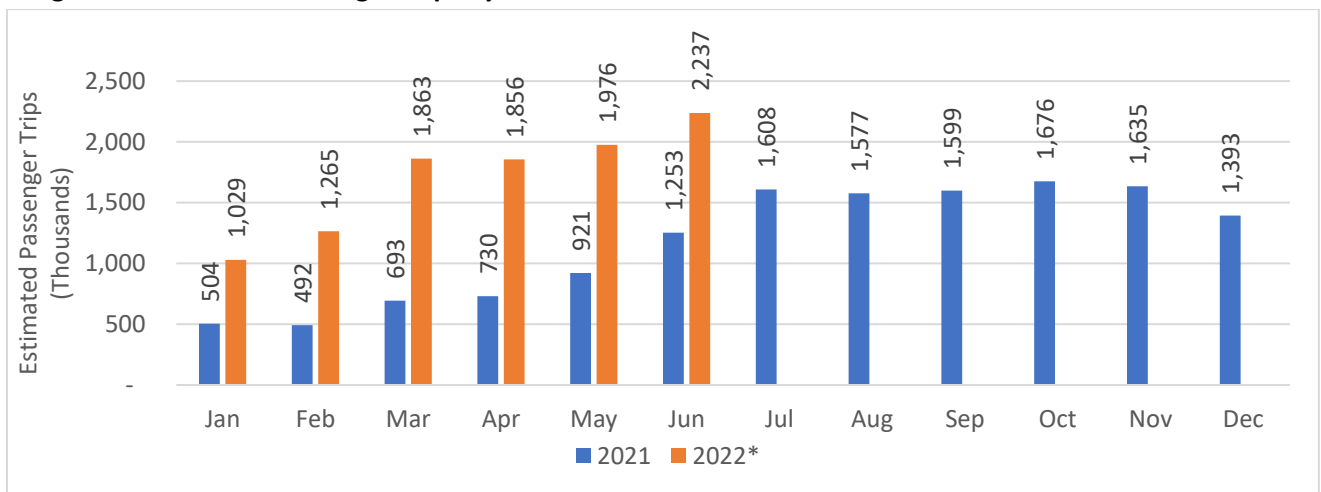
DATE: July 20, 2022

FROM: Jim Derwinski, CEO/Executive Director 

SUBJECT: June 2022 Ridership Trends

Metra provided 2.2 million trips in June 2022, representing a 13 percent increase over the prior month and 35 percent of 2019 ridership.

Figure 1: Estimated Passenger Trips by Month



*2022 data are preliminary and subject to revision as data is continuously reviewed throughout the year
Data Source: Ticket Sales

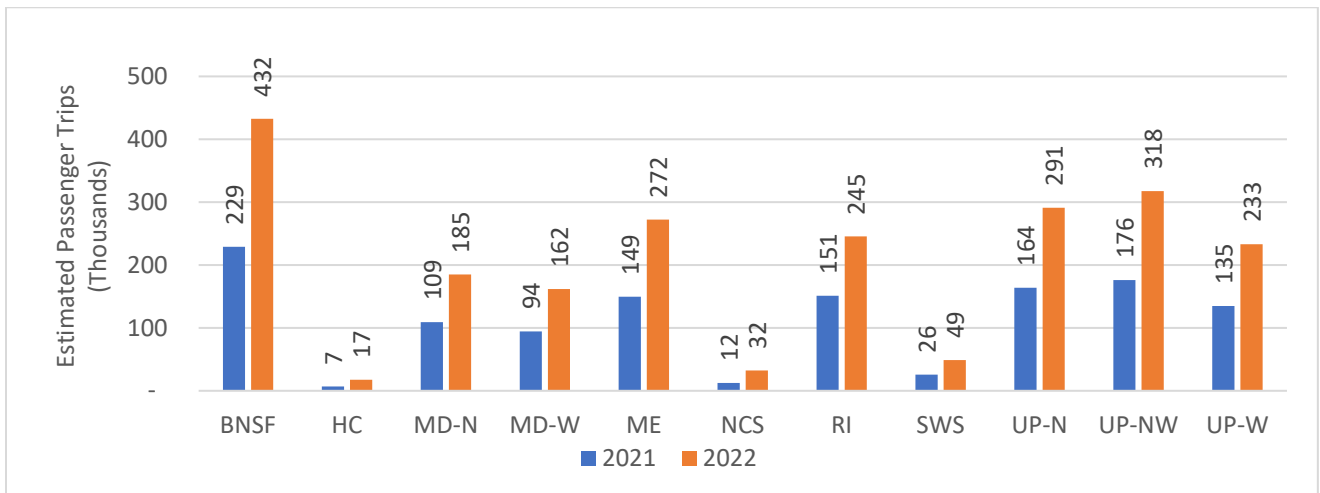
June Ridership Highlights

- All Tuesdays, Wednesdays, and Thursdays in June exceeded 110,000 riders per day
- All of Metra's top ten highest ridership days since the start of the pandemic occurred in June, with a new record of 125,800 set on Wednesday, June 29.
- With additional service for the Chicago Pride Parade, June 26 was Metra's highest ridership Sunday this year. BNSF, MD-W, RI, UP-N, and UP-W lines all carried more passengers on the Sunday of Pride weekend than Saturday, June 25.
- Total loads for the Pride Parade (8 additional trains) fell 3,000 short of the total for the Sunday of Lollapalooza in 2021 (25 additional trains)

Ridership by Line

The BNSF saw the highest total growth in June compared to May (62,600 additional trips), while the NCS saw the highest percentage growth (19 percent). The UP-N surpassed the ME for the third highest ridership line in June. The BNSF and UP-NW retained their spots as the first and second highest ridership lines.

Figure 2: Estimated Passenger Trips by Line (June 2021 vs. June 2022*)



*2022 data are preliminary and subject to revision as data is continuously reviewed throughout the year

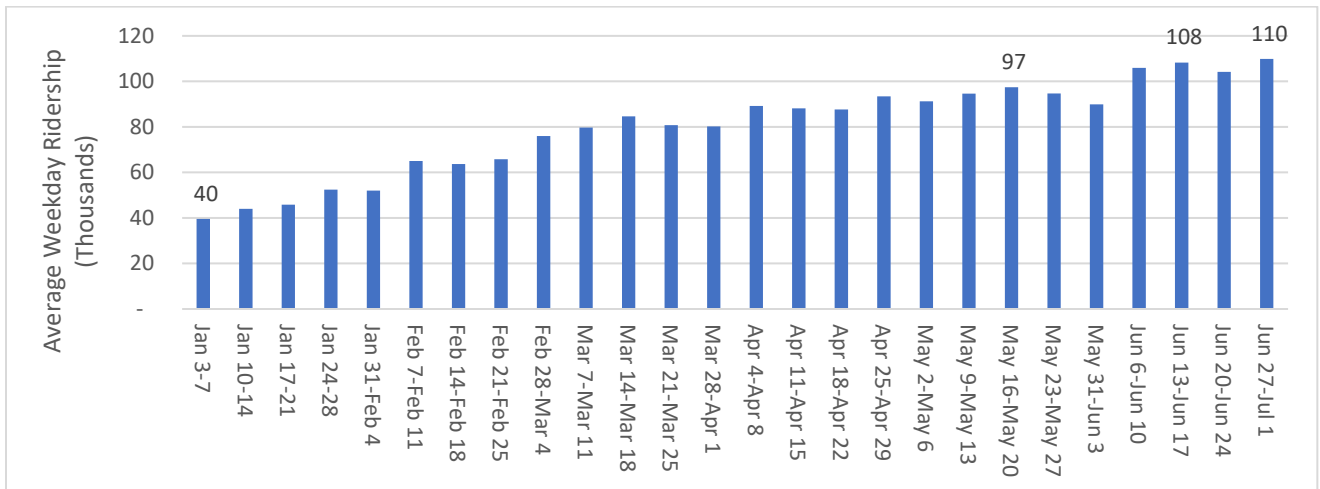
Data Source: Ticket Sales

Special Events

Additional service to Ravinia resumed June 18. Metra offered additional service on June 26 for Chicago’s 51st Annual Pride Parade, with four additional trains on the BNSF, two additional trains on the UP-N, and two additional trains on the UP-W. Metra’s COVID-related ticket extension ended June 1. The Family Fares program was active during weekdays in June.

Beginning Monday, June 20, BNSF Line midday and early evening trains began stopping at the Hollywood Station to better serve riders traveling to the Brookfield Zoo.

Figure 3: Metra Average Weekday Ridership



Data Source: Conductor Counts

Ticket Sales

The share of rides from the Day Pass grew from 24.1 percent in May to 26.8 percent in June. The share of rides from 10-ride tickets declined from 32.5 percent in May to 29 percent in June.

Table 1: Ticket Sales and Ridership by Ticket Type (thousands)

Ticket Type	Ticket Sales				Ridership			
	June 2019	June 2022	June 2019 Share	June 2022 Share	June 2019	June 2022	June 2019 Share	June 2022 Share
Monthly Pass	84	10	6.7%	1.0%	3,609	308	56.7%	13.8%
10-Ride Ticket	151	65	12.0%	6.7%	1,507	649	23.7%	29.0%
One-Way Ticket	917	498	73.0%	51.5%	916	498	14.4%	22.3%
Weekend Pass	104	-	8.3%	0.0%	260	-	4.1%	0.0%
One Day Weekend Pass	-	67	0.0%	6.9%	-	113	0.0%	5.0%
Two Day Weekend Pass	-	15	0.0%	1.6%	-	32	0.0%	1.4%
Day Pass	-	312	0.0%	32.2%	-	599	0.0%	26.8%
\$6 Day Pass	-	55	0.0%	5.7%	-	134	0.0%	6.0%
\$10 Day Pass	-	257	0.0%	26.6%	-	465	0.0%	20.8%
RTA Ride Free Permit	-	-	0.0%	0.0%	73	37	1.1%	1.6%
Total	1,256	967	100%	100%	6,365	2,237	100%	100%

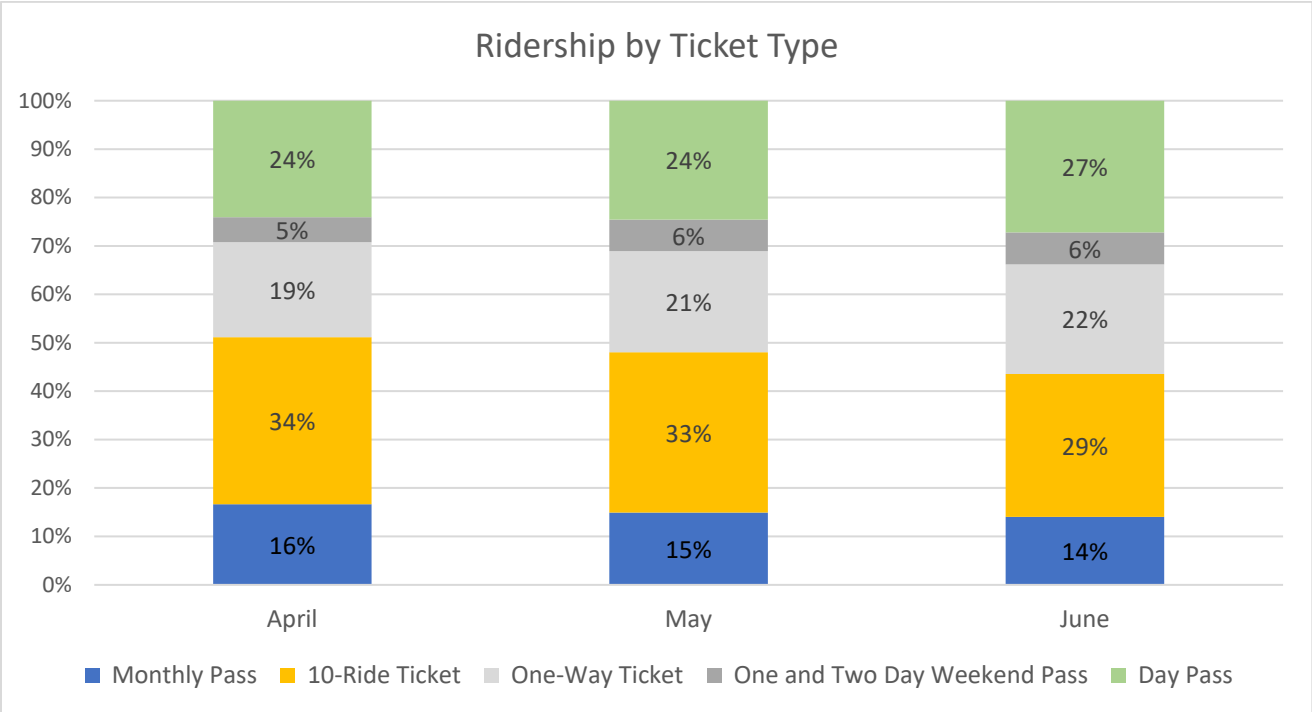
Note: Values do not add to total ridership due to Group Sales, Marketing Sales, and Refund Adjustments; 2019 data may not match previously reported totals due to late-reporting sales and refunds; 2022 data are preliminary and subject to revision as data is continuously reviewed throughout the year. Sales of incremental tickets are not included.

Table 2: Ridership by Sales Channel (thousands)

Sales Channel	Ticket Sales				Ridership			
	June 2019	June 2022	June 2019 Share	June 2022 Share	June 2019	June 2022	June 2019 Share	June 2022 Share
Conductor	228	112	18.1%	11.6%	295	128	4.6%	5.7%
Commuter Benefit	35	5	2.8%	0.5%	1,177	87	18.5%	3.9%
Ventra App	638	716	50.8%	74.1%	2,846	1,601	44.7%	71.6%
Ticket Agent	314	117	25.0%	12.1%	1,764	353	27.7%	15.8%
Ticket Vending Machine	41	17	3.3%	1.7%	217	30	3.4%	1.4%
RTA Ride Free Permit	-	-	0.0%	0.0%	73	37	1.1%	1.6%
Total	1,256	966	100%	100%	6,372	2,236	100%	100.0%

Note: Values do not add to total ridership due to Group Sales, Marketing Sales, and Refund Adjustments; 2019 data may not match previously reported totals due to late-reporting sales and refunds; 2022 data are preliminary and subject to revision as data is continuously reviewed throughout the year. Sales of incremental tickets are not included.

Figure 4: Ridership by Ticket Type, Last 3 Months



Data Source: Ticket Sales

Prepared by Aaron Maertins, Data Analytics Manager, Operations Projects
Steven Mannella, Mgr, Transportation Planning
Cody Wolcott, Service Analyst