



TO: Board of Directors

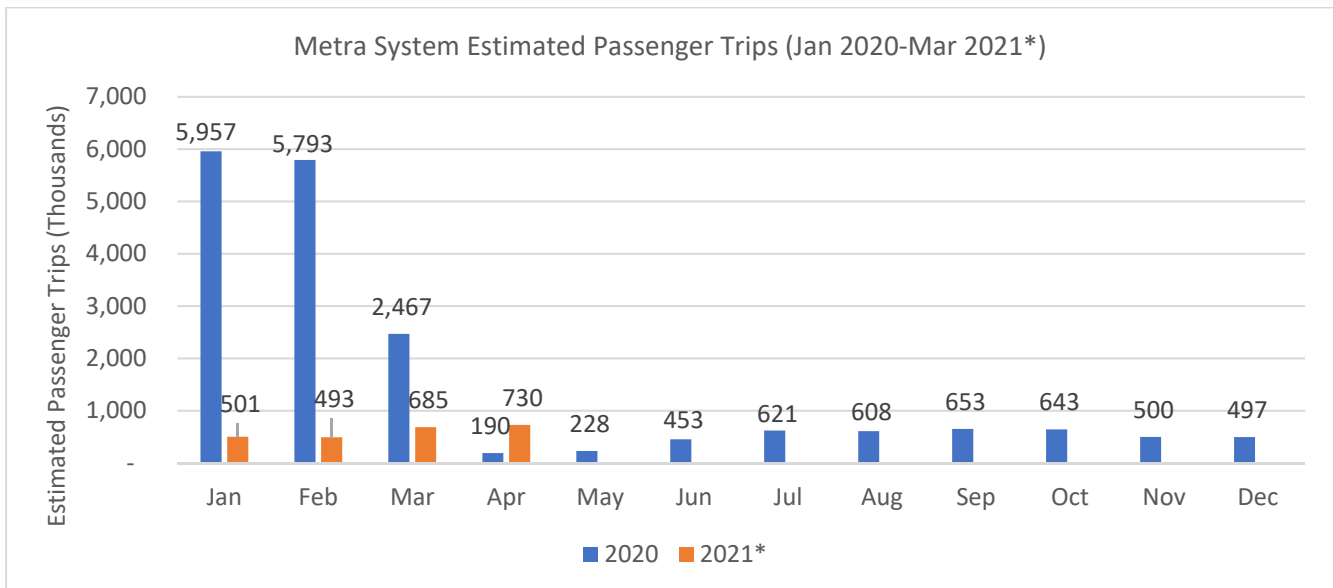
DATE: May 19, 2021

FROM: Jim Derwinski, CEO/Executive Director

SUBJECT: April 2021 Ridership Trends

April 2021 showed continued growth in ridership over March 2021. Northeastern Illinois remained in Phase 4 of the Restore Illinois COVID-19 recovery plan. The city of Chicago maintained an amended Stay-at-Home advisory for the month of April. Vaccine eligibility continued to expand as jurisdictions progressed through vaccine distribution phases.

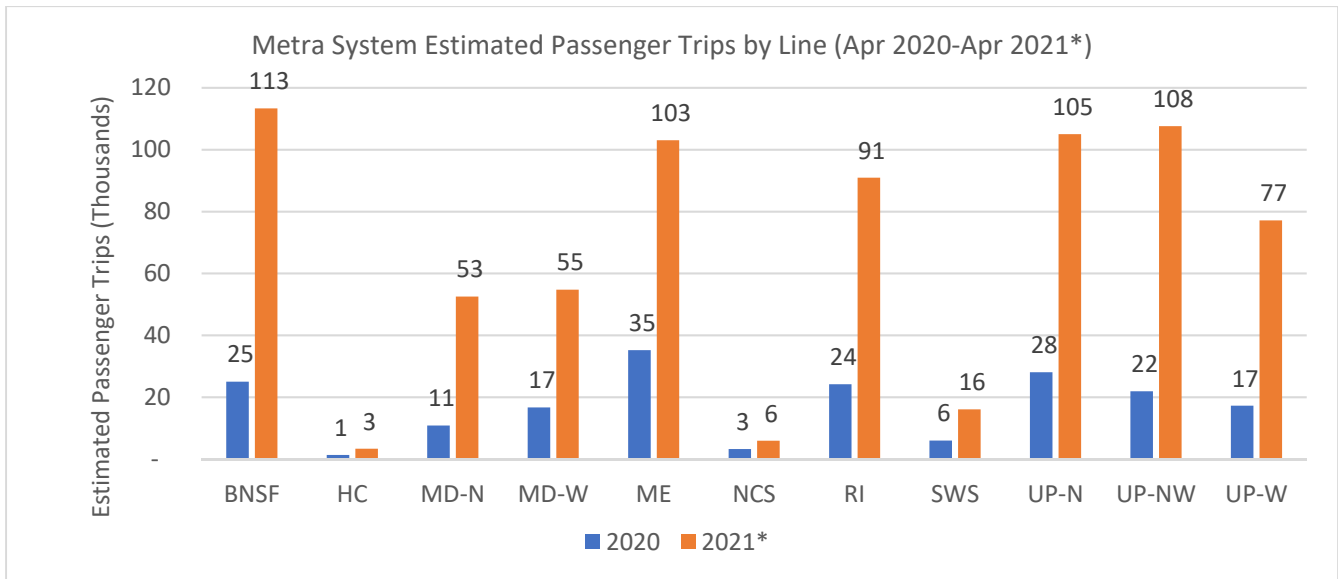
Preliminary April 2021 estimated passenger trips were approximately 729,650, a 6.5 percent increase from the 684,920 estimated passenger trips in March 2020, and a 284 percent increase from April 2020. April 2021 had the same number of weekdays, Saturdays, Sundays compared to April 2020.



* 2021 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed.

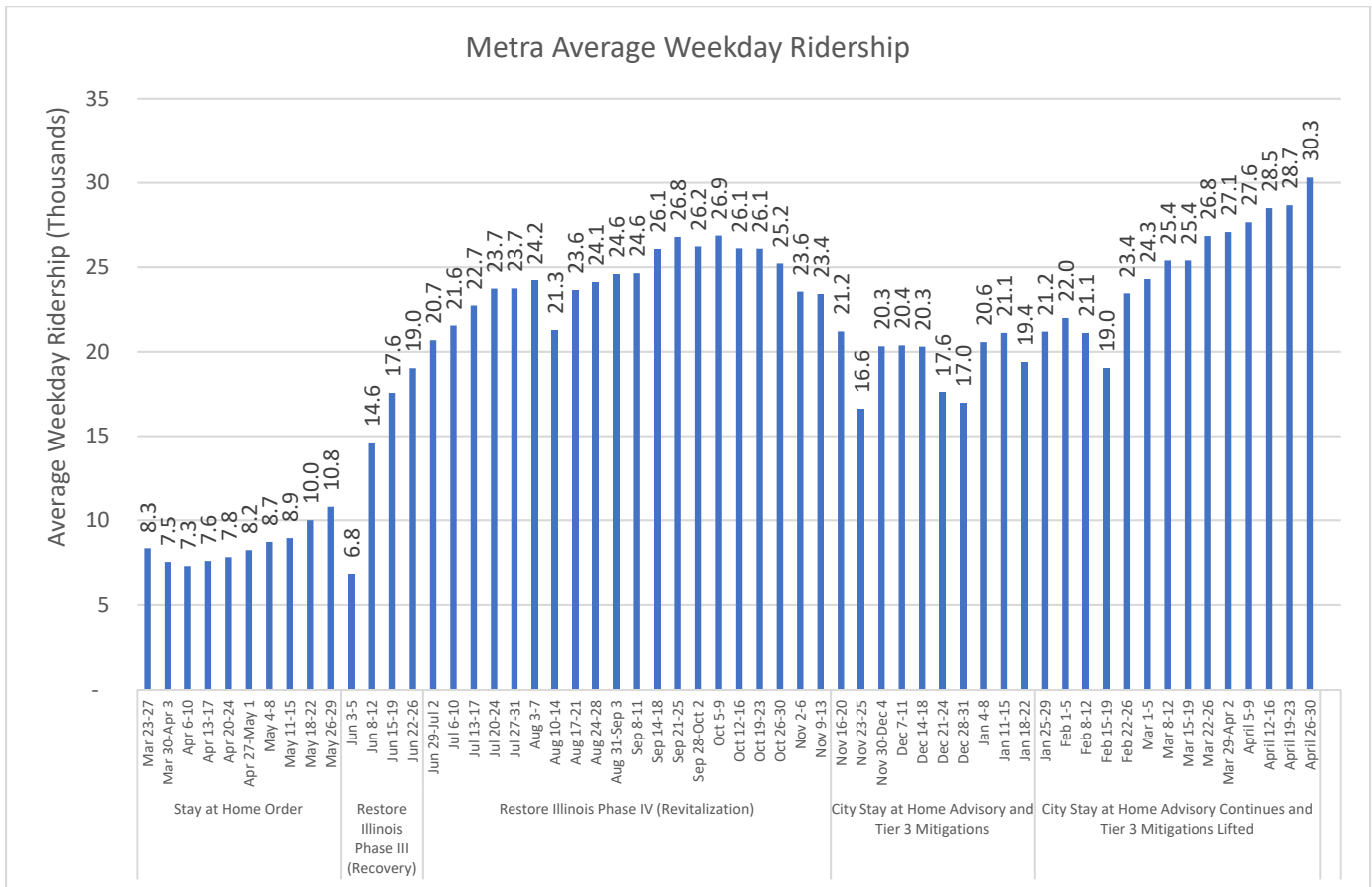
Metra increased its service from 408 weekday trains to 418 weekday trains, effective April 12: the BNSF schedule increased by 4 trains, the Milwaukee District North schedule increased by 4 trains, and the North Central Service schedule increased by 2 trains. Schedules on these lines and the Milwaukee District West also saw minor adjustments. Metra maintained service levels on the weekend, with 181 trains per day.

Sales of the special \$10 all-day pass continued in April. The Fair Transit South Cook Pilot program continued in April, offering reduced fares on the Metra Electric and Rock Island lines.



* April 2021 is preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed.

Passenger loads indicate that the system averaged 28,500 passengers per weekday in April. Tuesdays were the strongest performing weekday in April, carrying an average of 29,530 passengers. April Saturdays averaged 13,980 passengers per day while Sundays averaged 10,520. Average weekday ridership increased each week in April 2021, increasing from 27,600 the week of April 5-9 to 30,300 the week of April 26-30.



Prepared by **Lynnette Ciavarella, Senior Division Director, Strategic Planning & Performance**
Jason Osborn, Department Head, System Performance & Data
Cody Wolcott, Service Analyst, System Performance & Data