

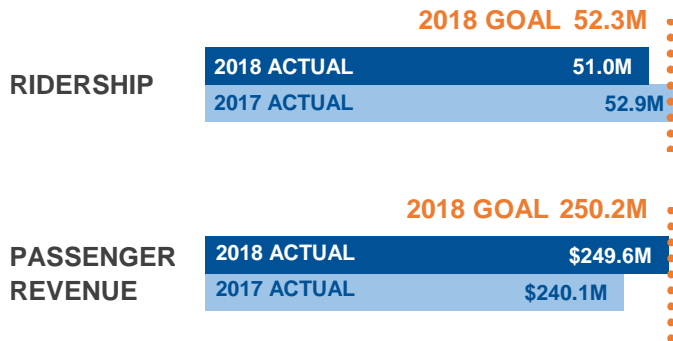
August 2018 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING



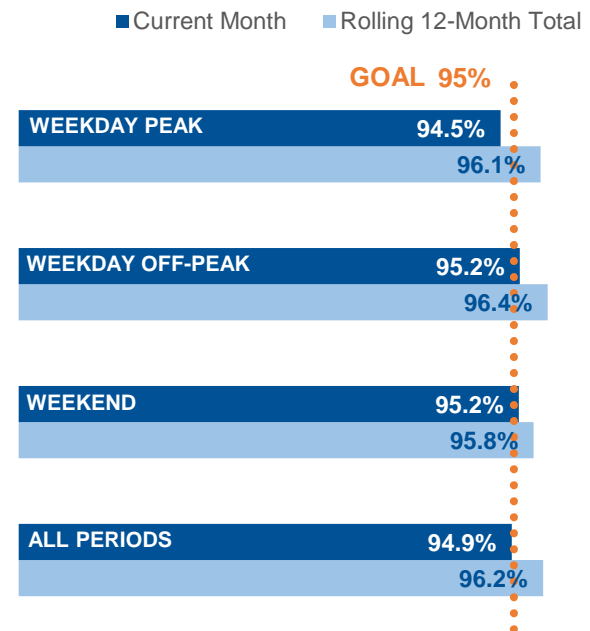
Ridership and Revenue Compared to Budget

YTD (JANUARY-AUGUST) 2018 & 2017



On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



Average Daily Passenger Loads

YTD (JANUARY-AUGUST) COMPARED TO 2017



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	AUG 2017-AUG 2018	COMPARED TO 95% GOAL	AUGUST 2017	AUGUST 2018
Metra System	↓ -4%	↑ 4%	7.1M → 6.7M 	 95.3%	33%	39%
ME METRA ELECTRIC LINE	↓ -7%	→ 0%	696K → 655K 	 98.6%	25%	32%
RI ROCK ISLAND LINE	↓ -4%	↑ 2%	695K → 658K 	 95.0%	24%	28%
SWS SOUTHWEST SERVICE LINE	↓ -1%	↑ 5%	211K → 204K 	 92.7%	33%	39%
HC HERITAGE CORRIDOR LINE	↓ -1%	↑ 5%	63K → 63K 	 93.2%	35%	42%

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	AUG 2017-AUG 2018	COMPARED TO 95% GOAL	AUGUST 2017	AUGUST 2018
BNSF BNSF LINE	↓ -2%	↑ 5%			32%	38%
UP-W UNION PACIFIC WEST LINE	↓ -3%	↑ 5%			33%	40%
MD-W MILWAUKEE DISTRICT WEST LINE	↓ -4%	↑ 3%			32%	38%
UP-NW UNION PACIFIC NORTHWEST LINE	↓ -4%	↑ 3%			32%	38%
MD-N MILWAUKEE DISTRICT NORTH LINE	↓ -3%	↑ 4%			40%	47%
NCS NORTH CENTRAL SERVICE LINE	↓ -2%	↑ 4%			41%	47%
UP-N UNION PACIFIC NORTH LINE	↓ -4%	↑ 4%			41%	48%

Definitions

Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

Passenger Revenue

Income from ticket sales

Ridership

Number of passengers based on ticket sold multiplied by a ridership factor unique to each ticket type

Rolling 12-Month Total

Sum of the last twelve months (Sep 2017-Aug 2018)

On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales