



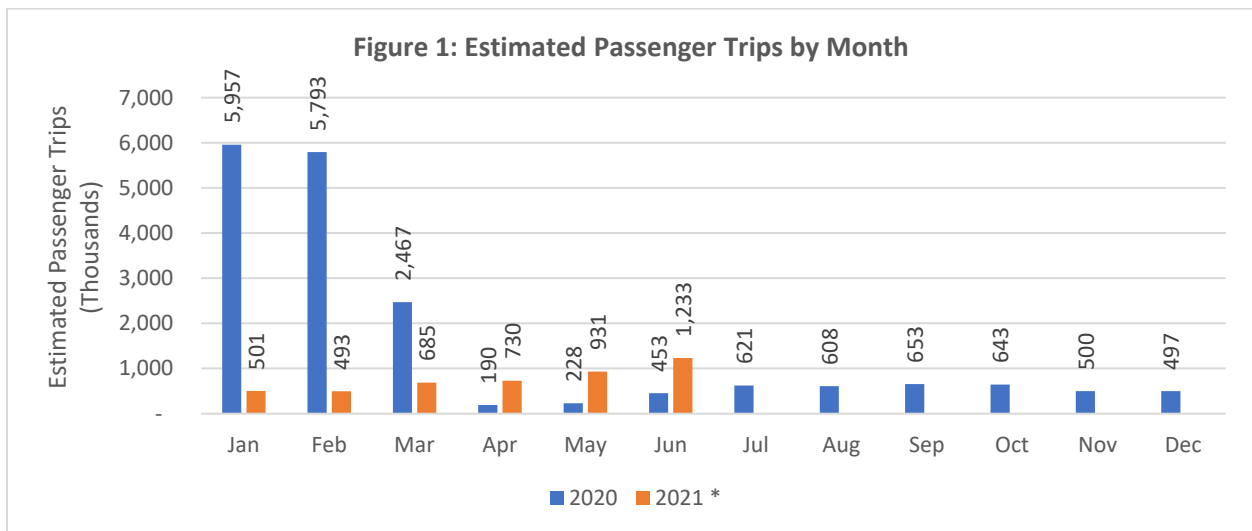
**TO: Board of Directors**

**FROM: Jim Derwinski, CEO/Executive Director**

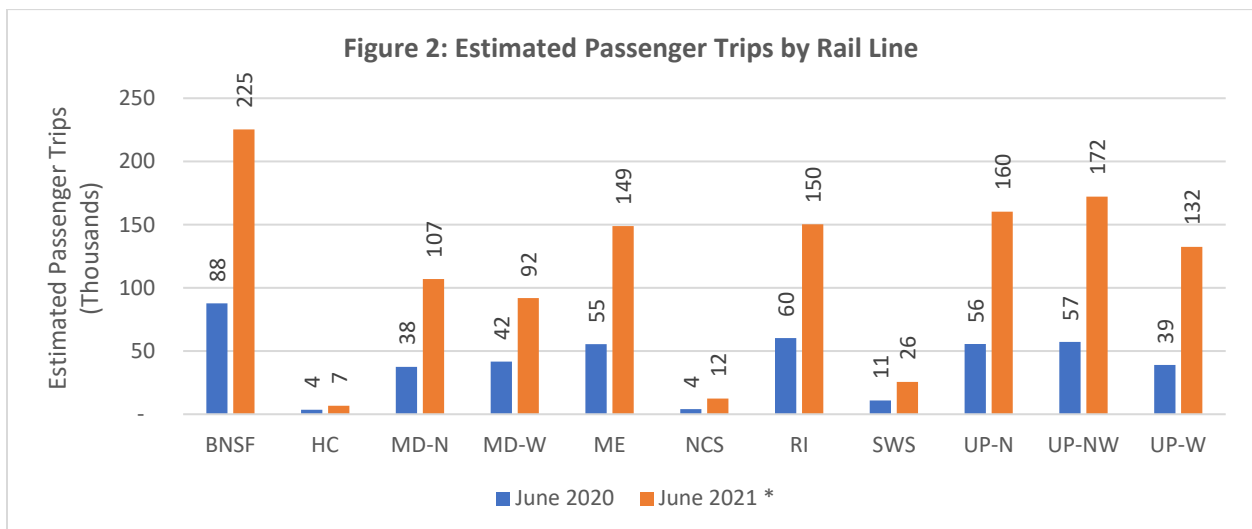
**SUBJECT: June 2021 Ridership Trends**

**DATE: July 21, 2021**

Metra provided over 1.2 million trips in June 2021: 19 percent of pre-pandemic ridership compared to June 2019, and more than six times as many passengers as April 2020, the first full month of COVID-19 restrictions. Ridership has increased 172 percent compared to June 2020, and 59 percent compared to January 2021. On June 11, Phase 4 restrictions were lifted, allowing the region to enter Phase 5 of the Restore Illinois framework. There were no schedule changes in June 2021.

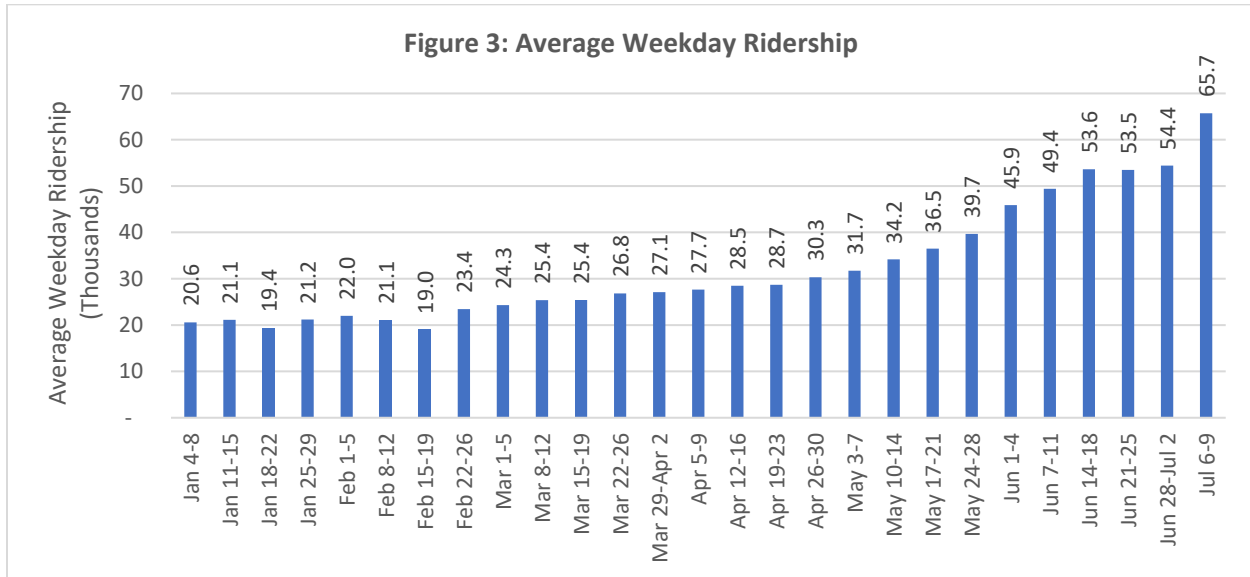


\* 2021 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed



\* 2021 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed

Weekday passenger loads averaged 51,400 passengers per day, starting the month at 45,900 the week of June 1-4 and climbing to 54,400 the week of June 28-July 2. Average weekday ridership was down 82 percent compared to June 2019. Weekends performed significantly better, with both average Saturday and average Sunday ridership being down 57 percent compared to June 2019. Ridership saw a significant jump in the first full week of July, averaging 65,700 July 6-9.



Onboard fare collection resumed on the Union Pacific lines June 1, meaning June is the first month with complete ticket sales information since the COVID-19 Pandemic began. Compared to June 2019, a significant share of ridership has shifted from the monthly pass to the 10-Ride Ticket, One-Way Ticket, \$10 All Day Pass, and Round Trip Plus Pass. The share of riders using the Ventra App grew compared to before the pandemic: 61 percent of riders used the Ventra App in June 2021 compared to 45% in June 2019.

**Table 1: Ticket Sales and Ridership by Ticket Type (thousands)**

Ticket Type	Ticket Sales				Ridership			
	June 2019	June 2021	June 2019 Share	June 2021 Share	June 2019	June 2021	June 2019 Share	June 2021 Share
Monthly Pass	84	7	7%	1%	3,609	218	57%	18%
10-Ride Ticket	151	42	12%	9%	1,515	421	24%	34%
One-Way Ticket	922	240	73%	50%	922	240	14%	20%
Weekend Pass	104	-	8%	0%	260	-	4%	0%
One Day Weekend Pass	-	41	0%	9%	-	50	0%	4%
Two Day Weekend Pass	-	9	0%	2%	-	19	0%	2%
\$10 All Day Pass	-	104	0%	22%	-	202	0%	16%
Round Trip Plus	-	32	0%	7%	-	60	0%	5%
RTA Ride Free Permit	-	-	0%	0%	73	23	1%	2%
<b>Total</b>	<b>1,272</b>	<b>477</b>	<b>100%</b>	<b>100%</b>	<b>6,400</b>	<b>1,233</b>	<b>100%</b>	<b>100%</b>

Note: Values do not add to equal total due to the Group Sales, Marketing Sales, Ravinia Passes, and Refund Adjustments; 2019 data may not match previously-reported totals due to late-reporting sales and refunds; 2021 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed

**Table 2: Ridership by Sales Channel (thousands)**

Sales Channel	Ticket Sales				Ridership			
	June 2019	June 2021	June 2019 Share	June 2021 Share	June 2019	June 2021	June 2019 Share	June 2021 Share
Conductor	237	93	19%	20%	296	108	5%	9%
Commuter Benefit	35	3	3%	1%	1,177	52	18%	4%
Ventra App	643	292	51%	61%	2,856	755	45%	61%
Ticket Agent	316	80	25%	17%	1,770	278	28%	23%
Ticket Vending Machine	41	9	3%	2%	217	17	3%	1%
RTA Ride Free Permit	-	-	0%	0%	73	23	1%	2%
<b>Total</b>	<b>1,272</b>	<b>477</b>	<b>100%</b>	<b>100%</b>	<b>6,400</b>	<b>1,233</b>	<b>100%</b>	<b>100%</b>

Note: Values do not add to equal total due to the Group Sales, Marketing Sales, Ravinia Passes, and Refund Adjustments; 2019 data may not match previously-reported totals due to late-reporting sales and refunds; 2021 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed

Prepared by Lynnette Ciavarella, Senior Division Director, Strategic Planning & Performance  
 Aaron Maertins, Manager, Transportation Planning  
 Cody Wolcott, Service Analyst, System Performance & Data