

From: [Greg Ochab](#)
To: [FOIA Metra](#)
Subject: Freedom of Information Request
Date: Thursday, February 23, 2017 6:06:09 PM

Gregory Ochab

Freedom of Information Officer
15-E
547 W. Jackson Blvd.
Chicago, IL 60661

To the FOIA Office:

I am a regular fare-paying rider of the Metra U.P. West Line service, and am concerned with the repeated level of poor service provided on behalf of Metra by the U.P.R.R.

I am seeking information pertaining to any contracts for the calendar years 2014-2016, between Metra and the U.P..R.R., especially as they pertain to provisions regarding the following:

1. Rules for notification to Metra in the event of station boarding platform changes during normal service, and any financial implications if the notifications are not made as expected.
2. Detailed information on the contractual obligation for meeting service schedules, including penalties for failure to meet them
3. Itemized penalties, including date, reason, and dollar amounts which Metra has collected as a result of the contract violations for the period mentioned above.
4. Information on any penalties, including date, reason, and dollar amounts, for which Metra was justified to levy against the U/P.R.R, but which was waived or not collected.

This information may be sent via email, to the address below. Feel free to call me if you have any questions.

Thank you in advance.

Gregory Ochab