



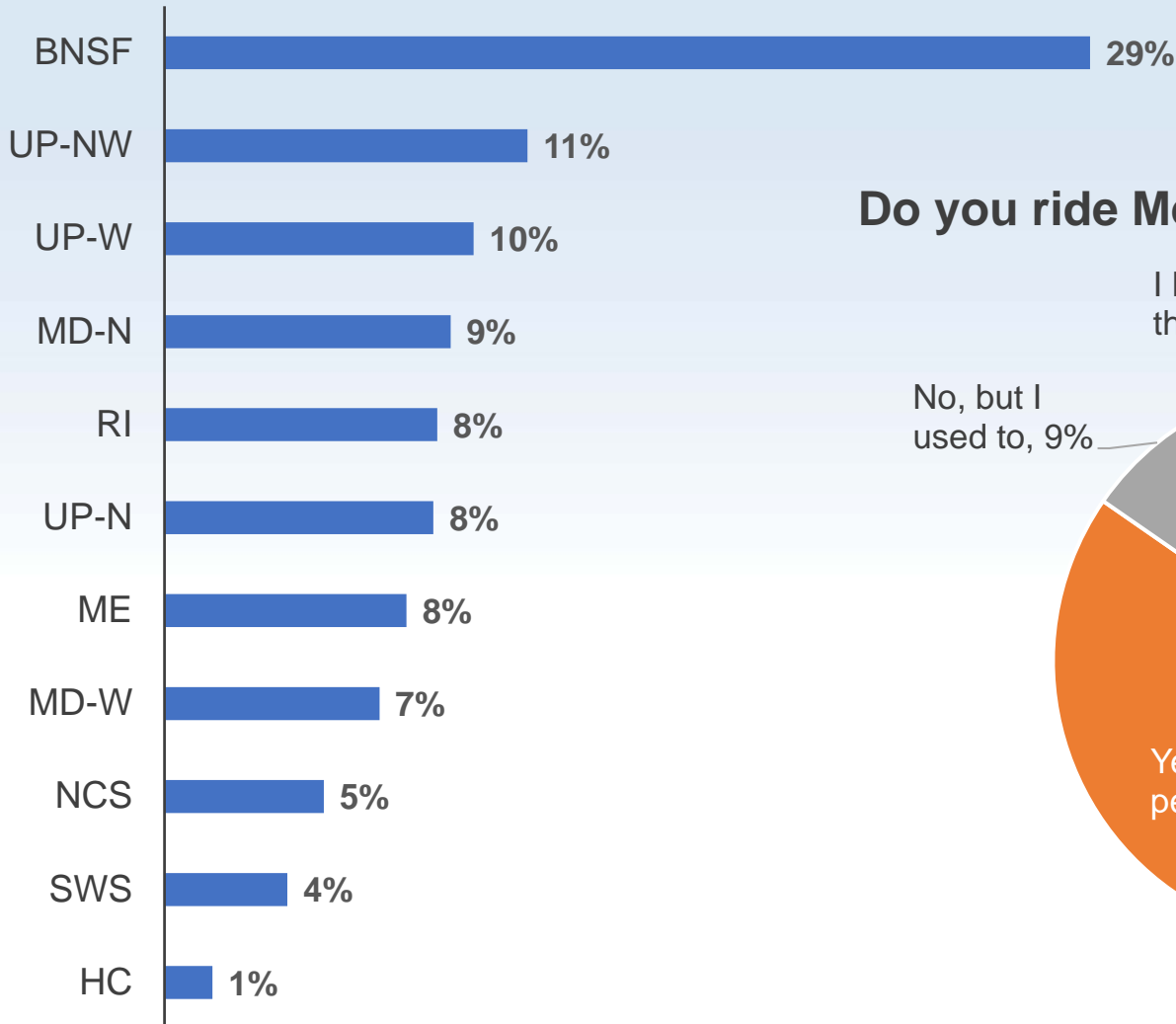
2019 Weekend Rider Survey – Summary Results

Weekend Rider Survey

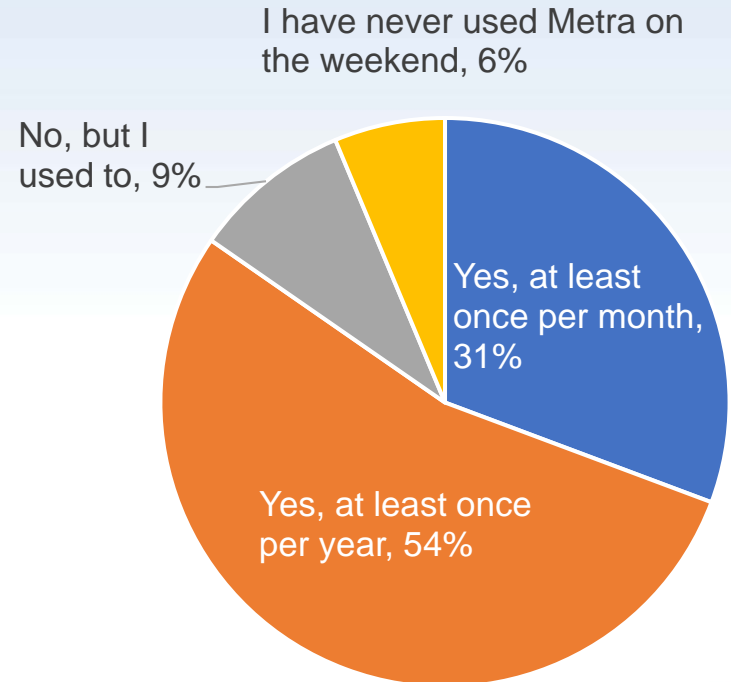
- **The Survey was live from Feb 21 to Mar 20, 2019**
- **Online distribution with a total of 1,257 respondents**
- **Designed to learn generally about the following:**
 - Which service improvements do existing weekend riders and non-weekend riders want to see most?
 - Which station improvements do weekend riders want to see most?
 - For what trip purpose do weekend riders use Metra?
 - How do weekend riders get to the Metra station closest to their home?

Weekend Rider Survey

Which Metra Line(s) do you typically use?

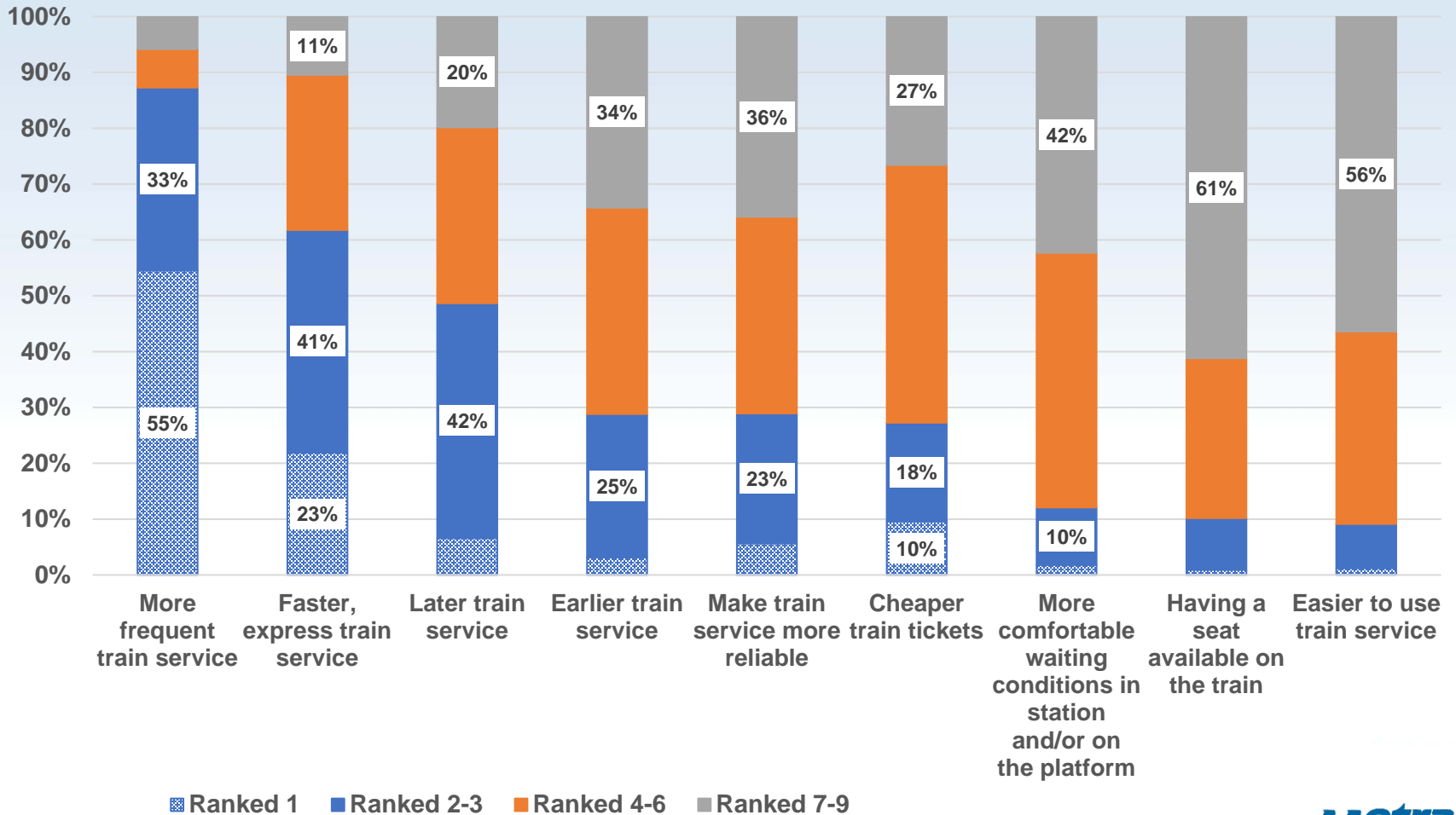


Do you ride Metra on the weekend?



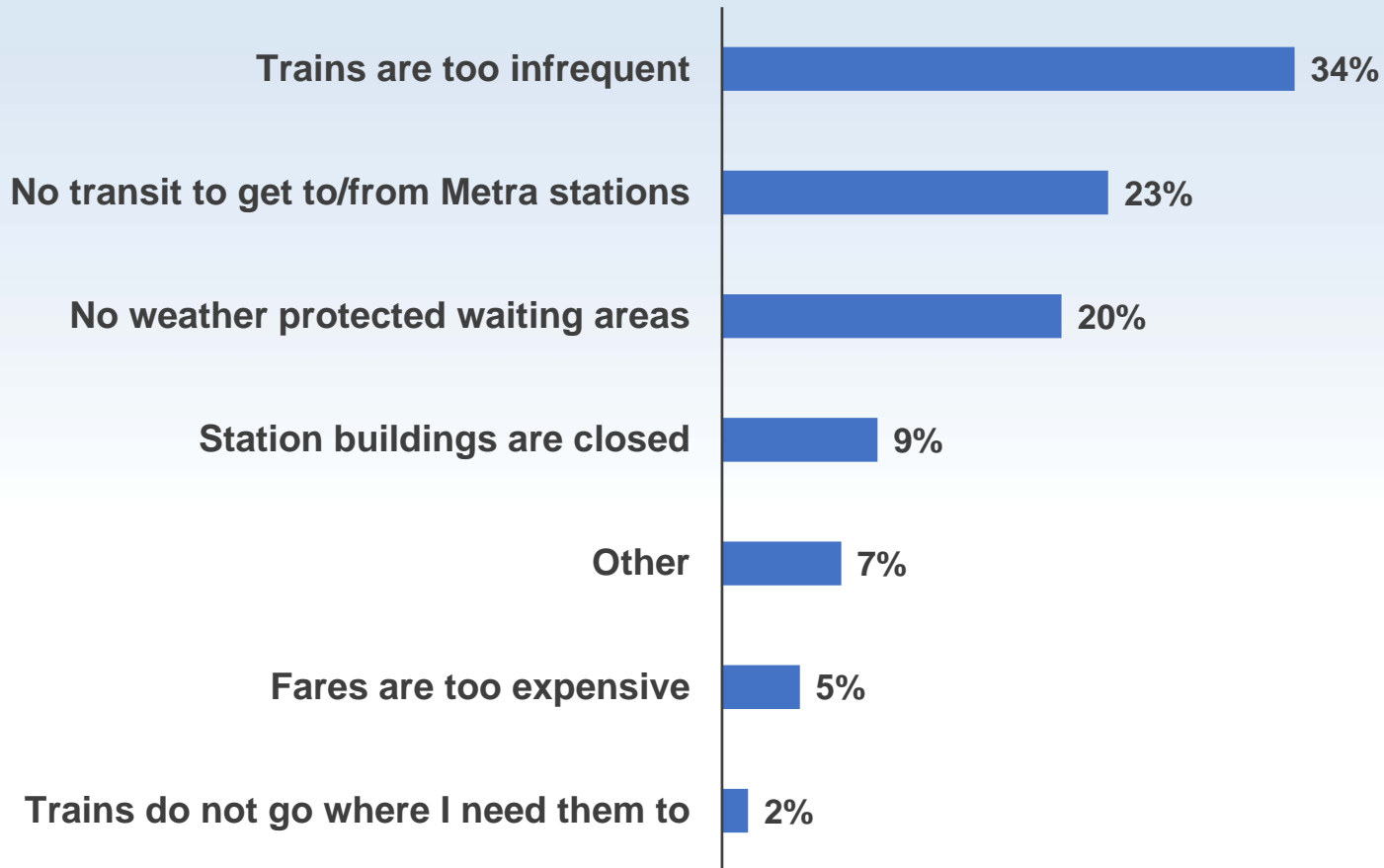
Weekend Rider Survey

Existing Weekend Riders: Which improvements would cause you to use Metra on the weekend more frequently?



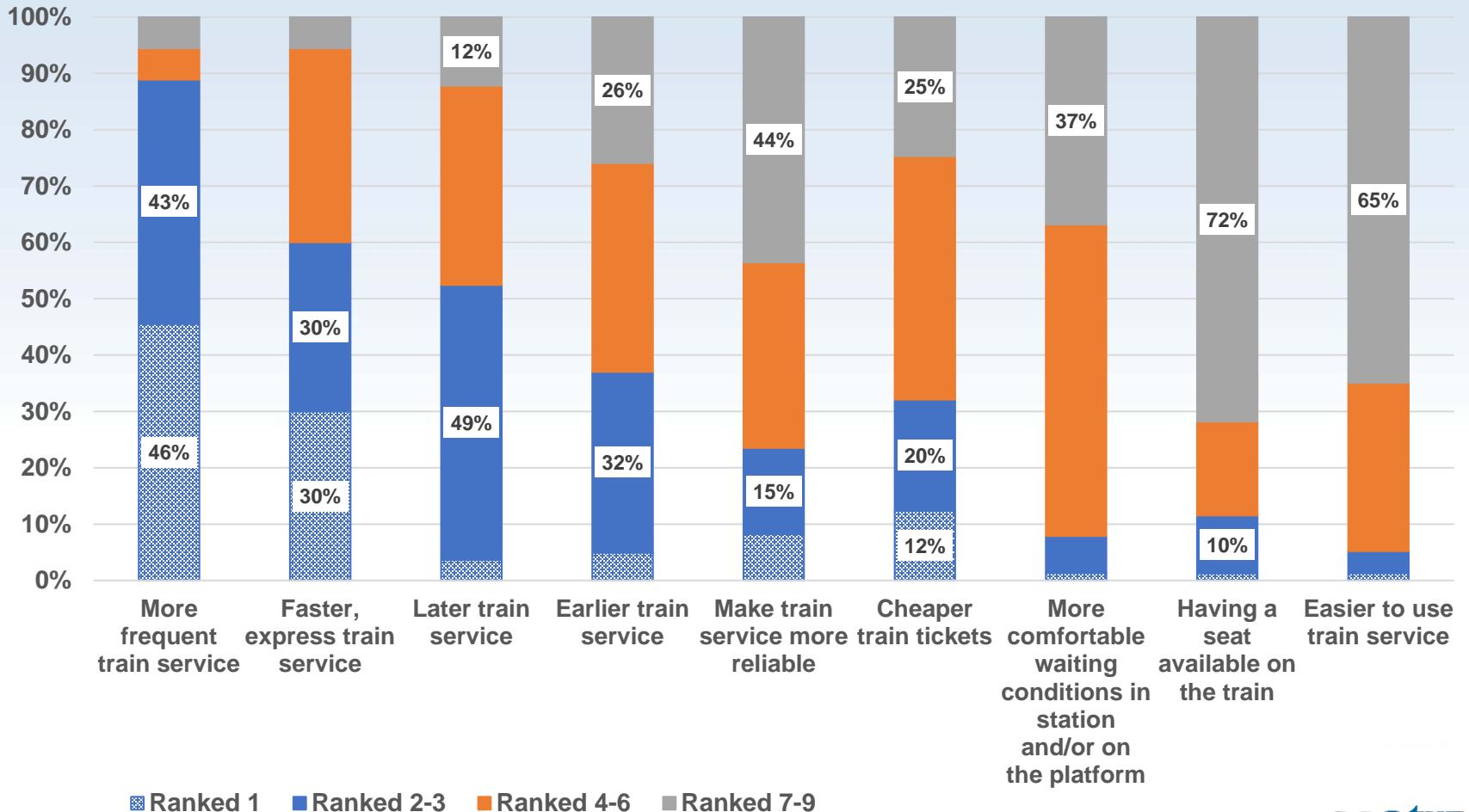
Weekend Rider Survey

Why did you stop riding Metra on the weekend?



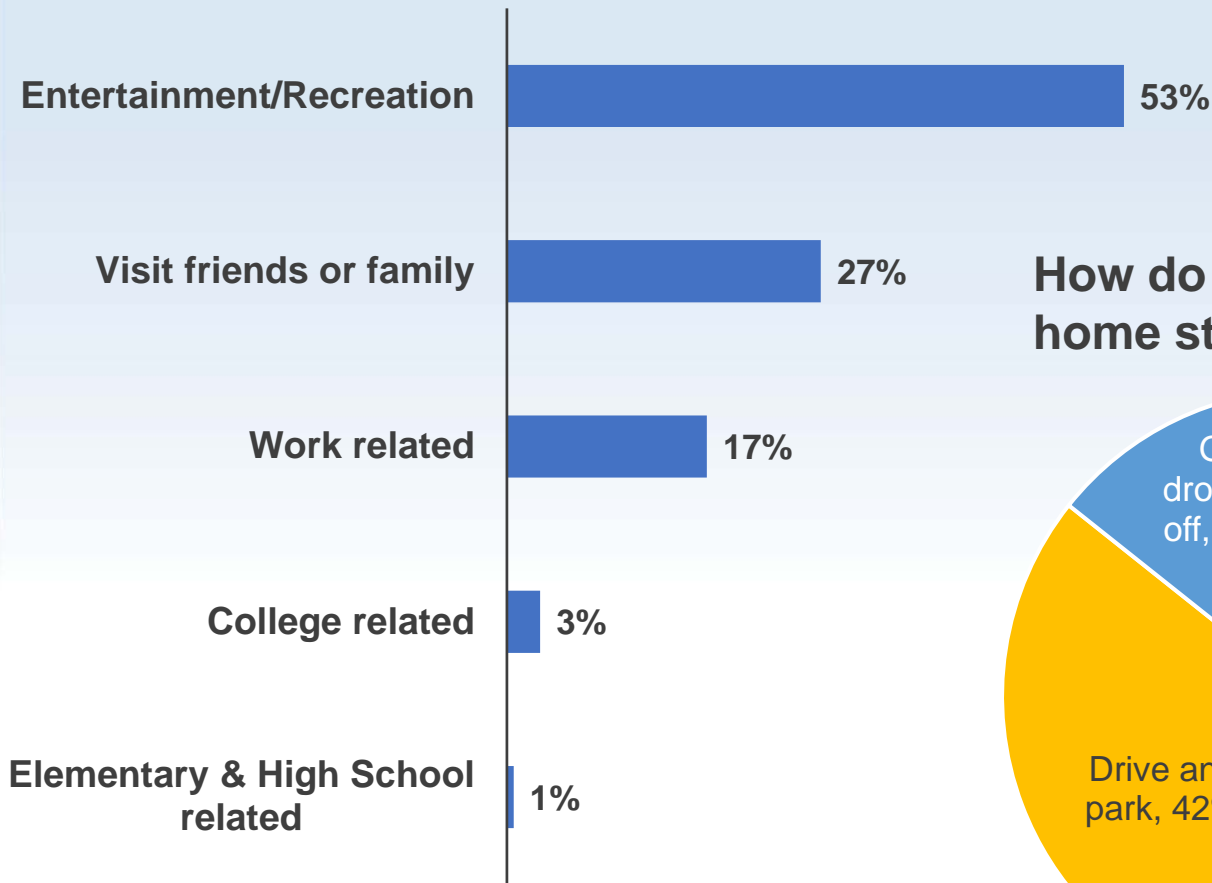
Weekend Rider Survey

Non-Weekend Riders: Which improvements would cause you to use Metra on the weekend?

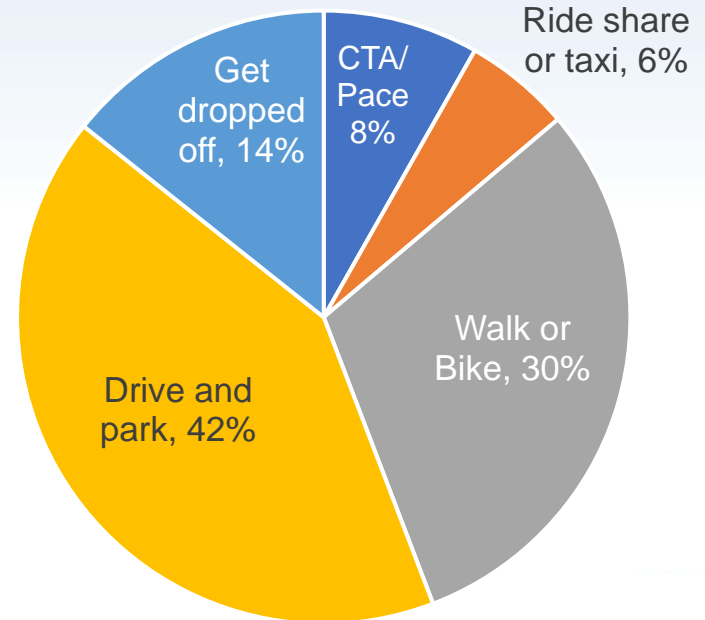


Weekend Rider Survey

Purpose for riding Metra on the weekend?

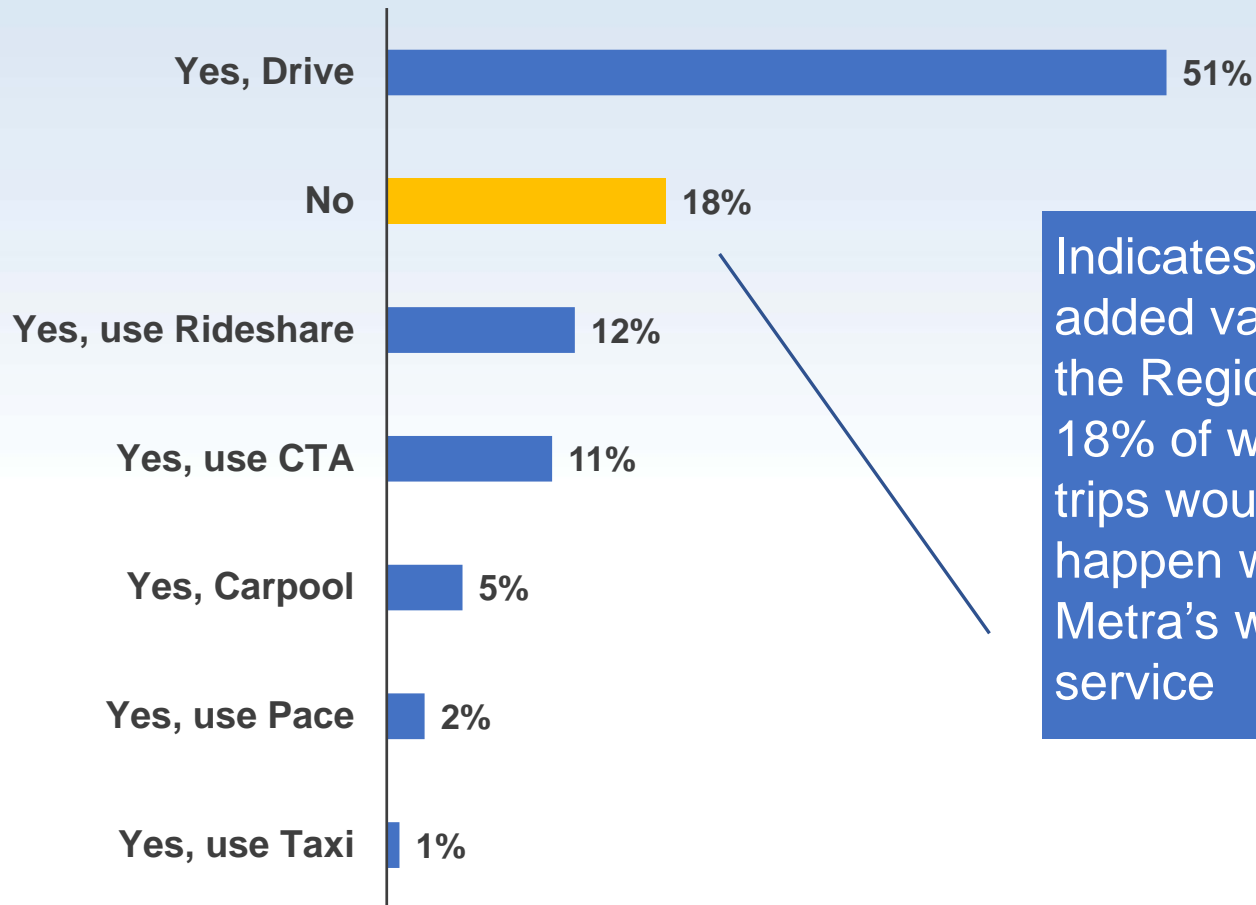


How do you get to your home station?



Weekend Rider Survey

Of the weekend trips you make on Metra, do you ever make those trips another way?



Indicates Metra's added value to the Region as 18% of weekend trips would not happen without Metra's weekend service

Weekend Rider Survey

Which station improvements would make our system easier to use?

