

Performance Measures: Peer Comparison

Office of Auditor General (OAG) 2007 Report Methodology – Data Updated to 2015

Efficiency	Relative to Peers
Operating cost per vehicle hour	Equal to Peers *
Fringe cost as a percent of salaries **	Better than Peers
Operator wages per vehicle hour **	Equal to Peers *
Vehicle maintenance expenses per vehicle mile	Better than Peers
General and administrative hours per vehicle hour **	Worse than Peers

Effectiveness	Relative to Peers
Passengers per vehicle hour	Better than Peers
Operating cost per passenger	Better than Peers
Operating cost per passenger mile	Better than Peers
Farebox recovery shortfall per passenger	Equal to Peers *
Farebox recovery	Worse than Peers

* "Equal" rating denotes a value that is within +/- 5% of peer average

** Excludes MBTA

Source: 2015 National Transit Database

Peers:

