Study Process

Review Fare Principles, Products, and Structure of Metra and Peers

Identify Strengths, Weaknesses, Opportunities, and Concerns of Existing Structure

Conduct a Public Survey to Obtain Feedback on Possible Fare Structure and Product Changes

Provide Draft Recommendations to Metra Board

Hold Public Open Houses and Conduct Survey to Obtain Feedback

Forecast Ridership and Revenue Impacts of Possible Fare Structure Changes

Provide Final Recommendations and Action Plan to Metra Board

Final Plan Recommendations will be Considered During 2019 Budget Process

Fare Principles

1. Consider regular fare adjustments that ensure a balanced budget, sustain service, keep pace with inflation, and avoid significant, infrequent fare increases
2. Allow no diversion of capital-eligible funds to the operating budget
3. Acknowledge the total value of providing services to the region’s economy while recognizing that fares must cover a percentage of operating costs, as set by the RTA, and support Metra’s capital program
4. Understand the short and long term impacts of fare changes on ridership and revenue as well as the time and resources needed to implement them
5. Improve fare collection by simplifying the overall process and transportation costs
6. Offer a fare structure and policies that are easy to use and understand by offering fare structure and products that are regionally equitable and appeal to current and prospective customers
7. Evaluate impacts of cooperative opportunities on fare structure, products, pricing and policies of our local transit partners and evaluate national peer programs that have stimulated ridership
Metra is considering offering a Day Pass that would allow unlimited travel between rider-selected zones throughout the system. For example, a Day Pass between Zones A and D would allow the user an unlimited number of trips anywhere between Zones A and D, on any line, for an entire service day. Day Pass users could transfer to other Metra lines using only one ticket, or take a return trip without having to purchase a second ticket.

The Day Pass would only be available on the Ventra App. It would cost the same as two regular, one-way tickets.

The Day Pass will simplify fare payment, save time, and encourage use of the Ventra App.
Proposal 2 – Off-Peak Discounts

Metra is considering offering discounted One-Way and 10-Ride tickets that allow for travel during the early morning, reverse commute, midday, evening, and weekend periods. This may incentivize riders to shift from crowded trains to less crowded trains.

Initially, off-peak riders may save $0.50 or $0.75 per one-way trip. To accomplish this, Metra would identify peak and off-peak trains on its schedules. Most trains arriving at a downtown station between 6:00 a.m. and 9:15 a.m., or leaving a downtown station between 3:30 p.m. and 6:30 p.m. would be designated as “peak” trains that would not be eligible for the discount.

Discounting non-rush hour fares will allow market specific fare changes and encourage customers to ride off-peak to alleviate peak loads.

Conceptual Schedule for Illustration Purposes Only (Morning Peak)
Proposal 3 – Create a Unique Fare Zone for Downtown Stations

Under the existing fare system, stations such as Clybourn, Western, and McCormick Place are in the same zone as Metra’s highest ridership stations such as Chicago Union Station, Millennium Station, and Ogilvie Transportation Center. As Metra considers changing prices to reflect demand, Metra may redefine Zone A to include only the six downtown stations.

Under this proposal, Zone A stations outside of downtown, such as Clybourn, Western, and McCormick Place, would be reassigned to Zone B. Reverse commuters, and riders traveling to places other than downtown, could pay less. Riders traveling between these stations and downtown would pay more since their trip would cross two zones.

Redefining downtown stations as premium destinations will allow market-specific changes and encourage customers to travel on off-peak trains to alleviate peak loads.

In this proposal, stations would be reassigned as follows:

Zone A: Ogilvie, Union Station, LaSalle, Millennium, Van Buren, and Museum Campus.

Zone B: 18th St, McCormick Place, 27th, 35th, Halsted, Kedzie, Clybourn, and both Western Ave stations.

Other Zone B stations would remain the same.
Proposal 4 – Merge the Outermost Fare Zones to Simplify the Fare Structure

There are 10 stations in Metra’s outer four fare zones (J, K, L, and M). Tickets between these zones and downtown stations are the most expensive in the system, but these zones generally have fewer trains per day than stations in zones closer to downtown. Ridership from these zones accounts for about 1% of Metra’s total ridership.

Metra is considering merging Zones K, L, and M with Zone J, which would cap fares for trips that exceed 45 miles. This would simplify Metra’s fare zone structure and encourage ridership.

The following maps show the stations impacted by the proposed changes to the outer fare zones.
Proposal 5 – Address Pricing Inconsistencies due to Indirect Track Configurations

Due to indirect track configurations, some stations that are a similar distance from downtown may end up in different zones.

To remedy this issue, Metra is considering reassigning zones for several stations. Station reassignment will provide more similar fares for customers who board at stations on different lines, but with similar distances to downtown and may encourage more local use of these stations.

**NCS and MD-N Stations**

- On the North Central Service, Rosemont would move into Zone C.
- On the Milwaukee District-North, Forest Glen would move into Zone B.

**SWS, ME and RI Stations**

- On the SouthWest Service, Oak Lawn would move into Zone C. Palos Park would move into Zone D.
- On the Metra Electric, 83rd Street and 87th Street would move into Zone B.
- On the Metra Electric Blue Island Branch, Ashland, Racine, West Pullman, Stewart Ridge, and State Street would move into Zone C.
- On the Rock Island, 123rd Street would move into Zone C.
Proposals 3, 4, and 5 Combined
Proposal 6 – Standardize Incremental Fare Zone Charges to Simplify Fares

Metra uses a zone-based fare system. Customers pay a base fare plus an incremental fee according to the number of zones traveled.

While the charge is $0.50 for most additional zones, others are $0.25, $0.75, or $1.25.

Metra proposes to gradually correct the charge for each additional zone of travel so the charges are consistent. Standard zone increment charges will likely be $0.50 or $0.75 initially.

Consistent pricing will make it easier for customers to understand and determine the fare for a trip.

### Current Incremental Zone Charges

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<tr>
<th># Zones Trip</th>
<th>From Zone</th>
<th>To Zone</th>
<th>Current Fare</th>
<th>Incremental Charge</th>
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<td>B</td>
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</tr>
<tr>
<td>3</td>
<td>A</td>
<td>C</td>
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<td>A</td>
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<td>A</td>
<td>M</td>
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