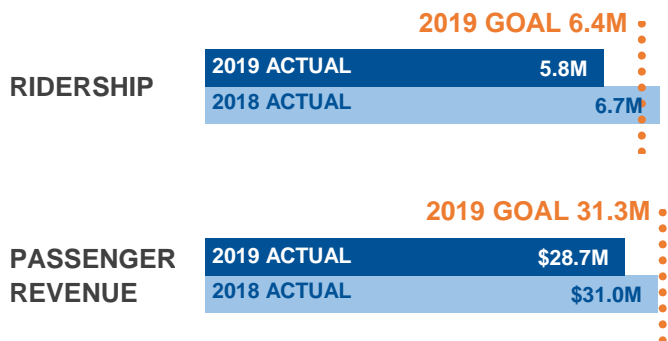


# January 2019 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING

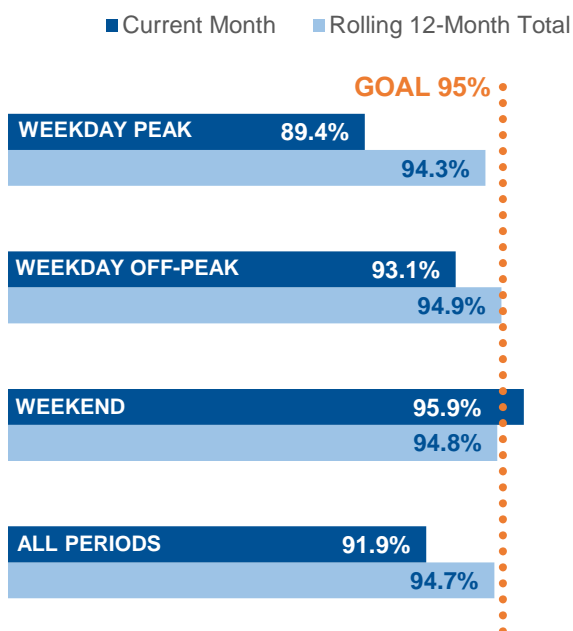
## Ridership and Revenue Compared to Budget

JAN 2019 AND 2018



## On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



## Average Daily Passenger Loads

JAN 2019 COMPARED TO JAN 2018



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	JAN 2018-JAN 2019	COMPARED TO 95% GOAL	JAN 2018	JAN 2019
<b>Metra System</b>	↓ -4%	↑ 3%	6.7M → 5.8M 	 91.9%	39%	42%
<b>ME METRA ELECTRIC LINE</b>	↓ -6%	↑ 1%	665K → 581K 	 96.4%	33%	37%
<b>RI ROCK ISLAND LINE</b>	↓ -5%	↑ 2%	657K → 589K 	 89.9%	28%	31%
<b>SWS SOUTHWEST SERVICE LINE</b>	↓ -2%	↑ 4%	213K → 193K 	 90.4%	39%	43%
<b>HC HERITAGE CORRIDOR LINE</b>	→ 0%	↑ 5%	63K → 57K 	 81.8%	41%	47%

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	JAN 2018-JAN 2019	COMPARED TO 95% GOAL	JAN 2018	JAN 2019
<b>BNSF</b> BNSF LINE	↓ -4%	↑ 4%			39%	42%
<b>UP-W</b> UNION PACIFIC WEST LINE	↓ -3%	↑ 4%			39%	41%
<b>MD-W</b> MILWAUKEE DISTRICT WEST LINE	↓ -4%	↑ 3%			38%	42%
<b>UP-NW</b> UNION PACIFIC NORTHWEST LINE	↓ -4%	↑ 3%			38%	41%
<b>MD-N</b> MILWAUKEE DISTRICT NORTH LINE	↓ -4%	↑ 3%			47%	51%
<b>NCS</b> NORTH CENTRAL SERVICE LINE	↓ -4%	↑ 1%			47%	50%
<b>UP-N</b> UNION PACIFIC NORTH LINE	↓ -5%	↑ 3%			47%	51%

### Definitions

#### Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

#### Passenger Revenue

Income from ticket sales

#### Ridership

Number of passengers based on ticket sold multiplied by a ridership factor unique to each ticket type

#### Rolling 12-Month Total

Sum of the last twelve months (Feb 2018-Jan 2019)

#### On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

#### Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales