RIDERSHIP TRENDS

February 2017

Metra

Prepared by the Division of Strategic Capital Planning
April 2017

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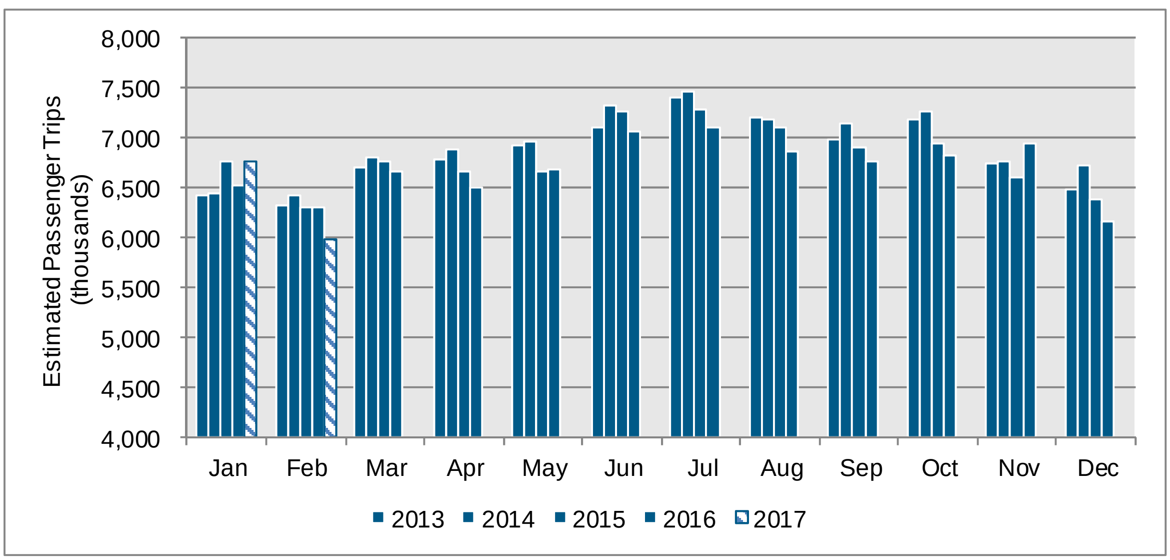
Executive Summary

Estimated passenger trips decreased by 5.1 percent in February 2017 compared to February 2016. February 2017 had one less weekday and the same number of Saturdays and Sundays compared to February 2016. Ten-ride ticket stockpiling in advance of the February 1 fare increase inflated January figures while likely having a negative effect on estimated passenger trips for February, and subsequent months. Year-to-date, estimated passenger trips in 2017 have decreased 0.6 percent compared to the previous year.

Table 1: Estimated Passenger Trips by Month

	Estimated Passenger Trips (thousands)					**Change**	
	2013	**2014**	**2015**	**2016**	**2017**	**2013-2017**	**2016-2017**
Jan	6,412	6,437	6,764	6,513	6,762	5.5%	3.8%
Feb	6,329	6,419	6,297	6,310	5,985	-5.4%	-5.1%
Mar	6,707	6,805	6,770	6,666	-	-	-
Apr	6,783	6,885	6,663	6,497	-	-	-
May	6,928	6,953	6,656	6,681	-	-	-
Jun	7,103	7,318	7,260	7,066	-	-	-
Jul	7,399	7,473	7,286	7,110	-	-	-
Aug	7,194	7,192	7,100	6,866	-	-	-
Sep	6,987	7,144	6,896	6,766	-	-	-
Oct	7,187	7,260	6,949	6,832	-	-	-
Nov	6,750	6,760	6,606	6,943	-	-	-
Dec	6,489	6,724	6,385	6,153	-	-	-
Last 3 Months	**18,854**	**18,854**	**19,345**	**19,786**	**19,207**	**0.2%**	**-1.6%**
Last 12 Months	**81,002**	**81,002**	**82,383**	**83,575**	**81,391**	**-0.8%**	**-1.3%**
Year-to-date	**12,741**	**12,741**	**12,856**	**13,062**	**12,823**	**0.0%**	**-0.6%**

Figure 1: Estimated Passenger Trips by Month



For the 2017 budget year, Metra estimated total annual passenger trips to be 80.0 million. To track how well ridership is comparing to this budgeted amount, monthly estimates have been calculated by distributing the budgeted trips throughout the year. Table 2 shows the estimated monthly passenger trips compared to this distribution.

Table 2: Estimated vs. Budget Passenger Trips

	2017 Budget (thousands)	2017 Actual (thousands)	Variance
Jan	6,553	6,762	3.2%
Feb	6,251	5,985	-4.3%
Mar	6,604	-	-
1st Quarter	**19,409**	**-**	**-**
Apr	6,437	-	-
May	6,619	-	-
Jun	7,001	-	-
2nd Quarter	**20,057**	**-**	**-**
Jul	7,044	-	-
Aug	6,714	-	-
Sep	6,874	-	-
3rd Quarter	**20,632**	**-**	**-**
Oct	6,927	-	-
Nov	6,585	-	-
Dec	6,365	-	-
4th Quarter	**19,877**	**-**	**-**
Year-to-date	**12,804**	**12,747**	**-0.5%**
Total	**79,974**	**-**	**-**

Ridership

Estimated ridership figures are based on the number of ticket sales multiplied by a standard ridership factor unique to each ticket type, in addition to the number of Benefit Access free passenger trips reported by conductors.

Estimated Passenger Trips by Line

Table 3 shows estimated passenger trips by line for February, the last three months, and the last 12 months. Estimated passenger trips decreased by 1.6 percent in the last three months compared to the previous year, and decreased 1.3 percent in the last 12 months compared to the previous year.

Table 3: Estimated Passenger Trips by Line

	February			Last 3 Months			Last 12 Months		
	2016	2017	Change	2016	2017	Change	2016	2017	Change
BNSF	1,278,645	1,232,952	-3.6%	3,871,902	3,862,536	-0.2%	16,385,968	16,340,452	-0.3%
MED	698,109	646,282	-7.4%	2,108,107	2,020,946	-4.1%	8,982,267	8,616,267	-4.1%
HC	56,644	58,244	2.8%	165,591	179,253	8.3%	696,351	728,198	4.6%
MD-N	538,391	504,866	-6.2%	1,647,281	1,624,072	-1.4%	7,045,579	6,924,507	-1.7%
MD-W	521,307	488,571	-6.3%	1,580,509	1,522,562	-3.7%	6,767,787	6,592,562	-2.6%
NCS	138,795	128,235	-7.6%	417,214	404,573	-3.0%	1,756,041	1,724,207	-1.8%
RID	646,319	616,977	-4.5%	1,963,983	1,928,431	-1.8%	8,272,372	8,098,903	-2.1%
SWS	210,987	196,541	-6.8%	631,046	604,248	-4.2%	2,599,902	2,524,247	-2.9%
UP-N	713,760	675,999	-5.3%	2,179,569	2,156,367	-1.1%	9,251,778	9,219,235	-0.4%
UP-NW	864,081	814,923	-5.7%	2,662,396	2,607,306	-2.1%	11,272,595	11,160,783	-1.0%
UP-W	642,521	621,311	-3.3%	1,979,454	1,989,213	0.5%	8,360,721	8,397,088	0.4%
Total	**6,309,556**	**5,984,900**	**-5.1%**	**19,207,049**	**18,899,504**	**-1.6%**	**81,391,358**	**80,326,447**	**-1.3%**

Estimated Passenger Trips by Fare Zone Pair

Table 4 shows estimated passenger trips by fare zone pair for February, the last three months, and the last 12 months.

Table 4: Estimated Passenger Trips by Fare Zone Pair

	February (thousands)			**Last 3 Months** (thousands)			**Last 12 Months** (thousands)		
	2016	**2017**	**Change**	**2016**	**2017**	**Change**	**2016**	**2017**	**Change**
A-A	23	18	-19.9%	63	58	-9.2%	262	262	0.1%
A-B	468	444	-5.0%	1,399	1,398	-0.1%	5,799	5,825	0.4%
A-C	863	829	-4.0%	2,600	2,587	-0.5%	10,673	10,717	0.4%
A-D	1,059	1,016	-4.1%	3,161	3,162	0.0%	13,153	13,165	0.1%
A-E	1,331	1,271	-4.5%	3,995	3,966	-0.7%	16,744	16,617	-0.8%
A-F	814	772	-5.1%	2,413	2,398	-0.6%	10,018	10,084	0.7%
A-G	484	466	-3.7%	1,439	1,435	-0.3%	6,028	6,032	0.1%
A-H	406	379	-6.7%	1,213	1,200	-1.1%	5,131	5,089	-0.8%
A-I	137	128	-6.9%	410	407	-0.8%	1,721	1,713	-0.5%
A-J	25	22	-12.1%	76	73	-4.1%	320	315	-1.4%
A-K	28	25	-10.2%	84	81	-3.4%	356	343	-3.5%
A-M	9	6	-26.0%	27	21	-21.8%	118	101	-14.3%
Intermediate	**214**	**192**	**-10.2%**	**621**	**597**	**-3.8%**	**2,555**	**2,561**	**0.2%**
No Zone Pair	**448**	**415**	**-7.3%**	**712**	**539**	**-24.3%**	**3,810**	**2,799**	**-26.5%**
Total	**6,310**	**5,985**	**-5.1%**	**19,207**	**18,900**	**-1.6%**	**81,391**	**80,326**	**-1.3%**

Estimated Passenger Trips by Ticket Type

Table 5 shows estimated passenger trips by ticket type for February, the last three months, and the last 12 months. Passenger trip totals are adjusted for group sales, marketing sales, and refunds.

Table 5: Estimated Passenger Trips by Ticket Type

	February (thousands)					**Last 3 Months** (thousands)				
				Share					**Share**	
	2016	**2017**	**Change**	**2016**	**2017**	**2016**	**2017**	**Change**	**2016**	**2017**
Monthly	4,175	3,938	-5.7%	66.2%	65.8%	12,003	11,509	-4.1%	62.5%	60.9%
Ten-Ride	1,294	1,218	-5.9%	20.5%	20.3%	4,189	4,453	6.3%	21.8%	23.6%
One-Way	589	566	-4.0%	9.3%	9.5%	2,022	2,003	-0.9%	10.5%	10.6%
Weekend	191	200	5.1%	3.0%	3.3%	752	690	-8.3%	3.9%	3.6%
Special Event & Ravinia	-	-	-	0.0%	0.0%	-	0	-	0.0%	0.0%
Benefit Access (free)	77	73	-5.1%	1.2%	1.2%	235	221	-6.1%	1.2%	1.2%
Total	**6,310**	**5,985**	**-5.1%**			**19,207**	**18,900**	**-1.6%**		

	Last 12 Months (thousands)				
				Share	
	2016	**2017**	**Change**	**2016**	**2017**
Monthly	50,212	48,417	-3.6%	61.7%	60.3%
Ten-Ride	16,881	17,790	5.4%	20.7%	22.1%
One-Way	9,593	9,461	-1.4%	11.8%	11.8%
Weekend	3,449	3,371	-2.3%	4.2%	4.2%
Special Event & Ravinia	321	338	5.3%	0.4%	0.4%
Benefit Access (free)	1,052	986	-6.3%	1.3%	1.2%
Total	**81,391**	**80,326**	**-1.3%**		

Passenger Loads

Table 6 shows the average daily passenger loads by service period for February, the last three months, and the last 12 months, derived from conductor counts. Average peak-peak direction passenger loads decreased by 0.9 percent in February compared to the previous year, and total weekday passenger loads decreased by 1.5 percent in the same period.

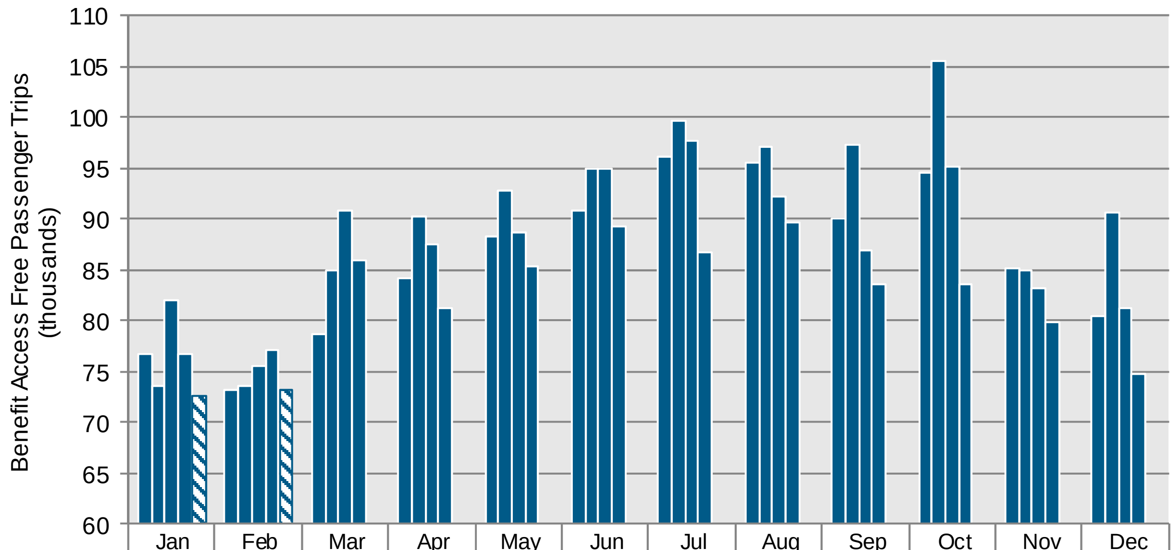
Table 6: Average Daily Passenger Loads

	February (thousands)			**Last 3 Months** (thousands)			**Last 12 Months** (thousands)		
	2016	**2017**	**Change**	**2016**	**2017**	**Change**	**2016**	**2017**	**Change**
Peak - Peak Direction	226	224	-0.9%	222	216	-2.4%	225	222	-1.3%
Peak - Reverse Direction	19	18	-3.8%	20	18	-8.9%	21	20	-6.2%
Midday	29	29	-0.1%	30	29	-2.6%	32	32	-2.2%
Evening	15	14	-9.6%	16	15	-10.1%	18	17	-7.4%
Weekday	**290**	**285**	**-1.5%**	**288**	**279**	**-3.3%**	**296**	**290**	**-2.1%**
Saturday	57	54	-4.6%	60	57	-4.2%	68	64	-5.1%
Sunday	34	33	-1.9%	35	33	-6.8%	42	41	-2.9%

Free Trips

Figure 2 shows the number of Benefit Access free passenger trips for the last five years. Benefit Access trips are included in ridership estimates because Metra is eligible for reimbursement for the number provided.

Figure 2: Benefit Access Free Passenger Trips

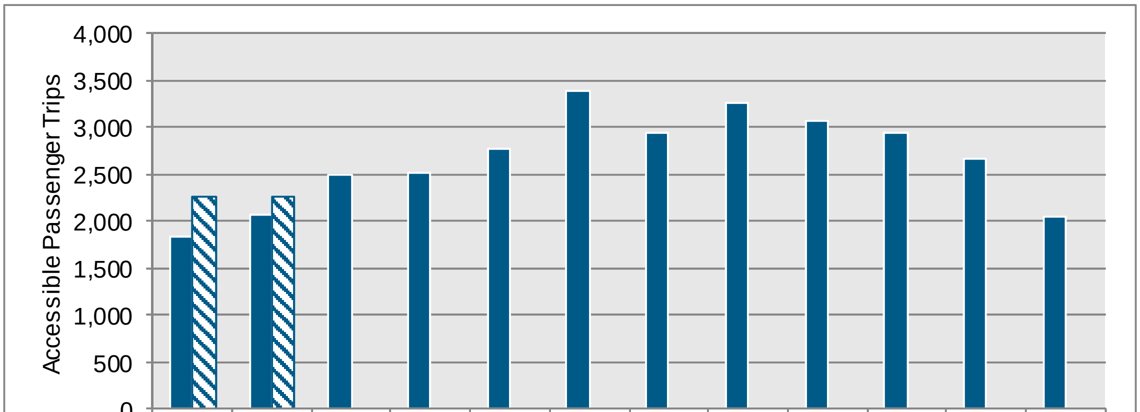


	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2013	76,802	73,179	78,710	84,089	88,367	90,828	96,166	95,616	90,054	94,499	85,149	80,425
2014	73,543	73,647	84,896	90,296	92,746	94,934	99,638	97,153	97,329	105,618	84,953	90,641
2015	81,935	75,558	90,857	87,468	88,753	94,928	97,624	92,221	86,895	95,121	83,191	81,141
2016	76,784	77,078	85,954	81,123	85,310	89,288	86,783	89,663	83,539	83,510	79,896	74,675
2017	72,726	73,158										

Accessible Trips

Figure 3 shows the number of trips provided using accessible equipment. Accessible equipment consists of bridge plates on the Metra Electric and wheelchair lifts on all other lines.

Figure 3: Accessible Trips

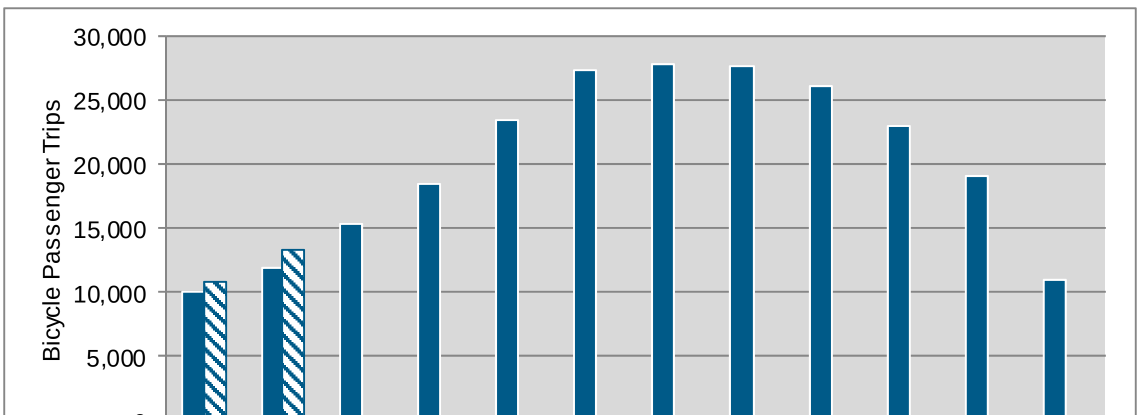


	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2016	1,841	2,073	2,501	2,522	2,767	3,380	2,936	3,257	3,076	2,937	2,668	2,053
2017	2,259	2,274										

Bicycle Trips

Figure 4 shows the number of trips provided where the passenger transported a bicycle.

Figure 4: Bicycle Trips



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2016	10,054	11,911	15,394	18,423	23,443	27,311	27,829	27,756	26,074	23,036	19,078	10,937
2017	10,939	13,451										

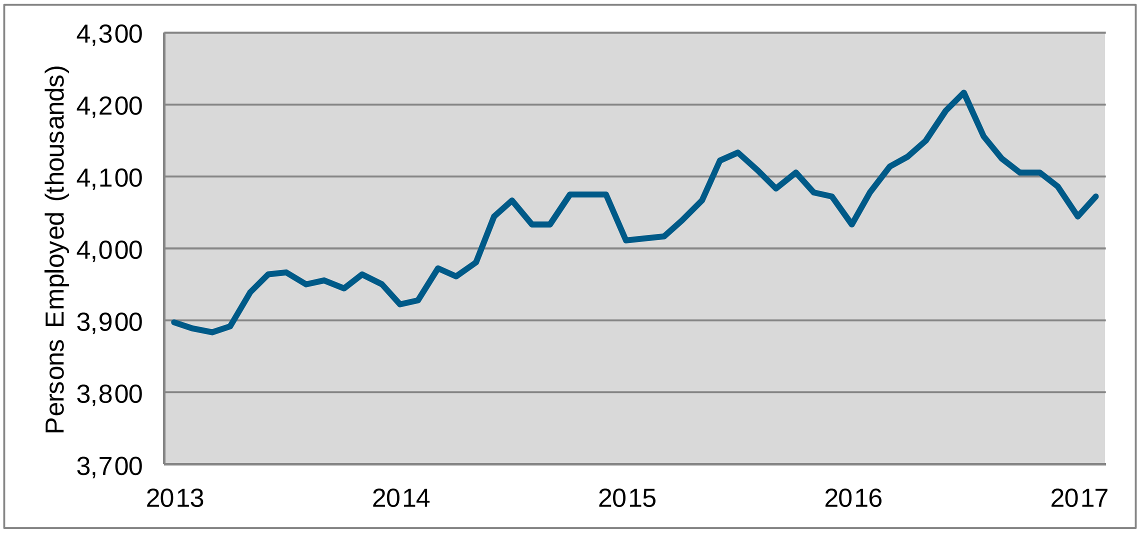
Ridership Influences

Many different factors (such as the employment, fare changes, gas prices, road construction, service changes, and special events) can influence ridership trends.

Employment

Figure 5 shows the number of persons employed in the six-county Chicago Region.

Figure 5: Persons Employed in the Chicago Region



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year-to-date Average
2013	3,896	3,890	3,884	3,893	3,940	3,964	3,966	3,951	3,955	3,945	3,964	3,951	3,893
2014	3,922	3,927	3,972	3,960	3,980	4,045	4,068	4,032	4,033	4,076	4,075	4,075	3,925
2015	4,010	4,014	4,016	4,038	4,066	4,122	4,134	4,108	4,084	4,107	4,078	4,072	4,012
2016	4,033	4,078	4,115	4,128	4,150	4,192	4,218	4,155	4,125	4,106	4,105	4,087	4,056
2017	4,044	4,073											4,059
Change	**0.3%**	**-0.1%**											**0.1%**

Source: Illinois Department of Employment Security

Fare Changes

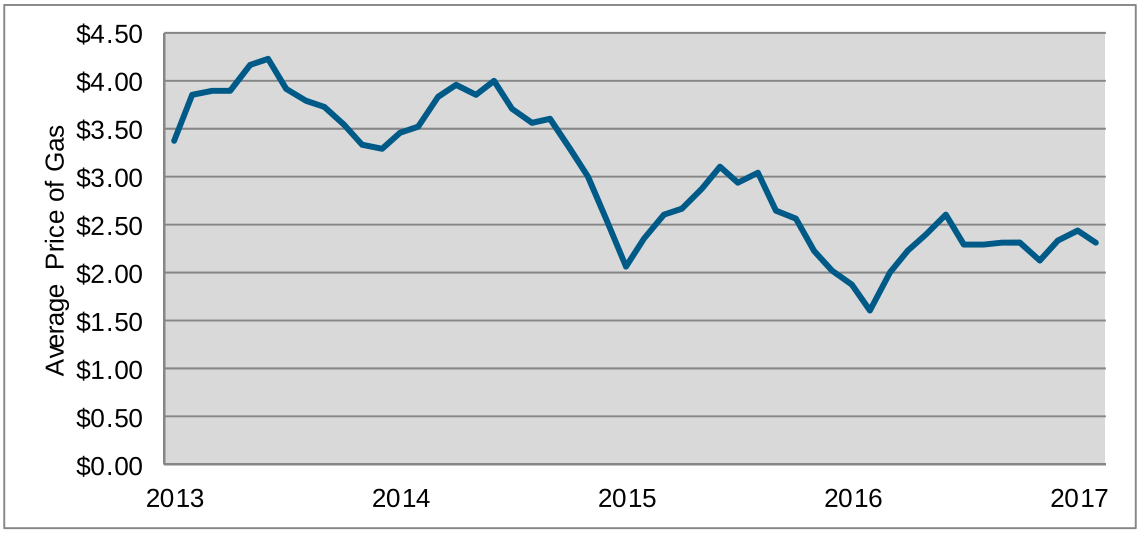
On February 1, fares were increased an average of 5.8 percent. The fare increases included:

- One-Way Tickets: 25 cent increase per ticket, or 2.4 percent to 7.1 percent more depending on the fare zone.
- Ten-Ride Tickets: $2.75 increase per ticket, or 2.9 percent to 8.9 percent more.
- Monthly Ticket: $11.75 increase per ticket, or 4 percent to 12.3 percent more.
- Reduced Fare Tickets: 25 cent increase for a one-way ticket, $1.50 increase for a ten-ride ticket and a $7.50 increase for a monthly ticket.

Gas Prices

Figure 6 shows the average price of unleaded regular gas for the Chicago-Gary-Kenosha area. The average price of a gallon of regular unleaded gas in February 2017 was $2.32, $0.71 higher compared to February 2016.

Figure 6: Chicago Region Average Gas Prices



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year-to-date Average
2013	$3.39	$3.85	$3.90	$3.90	$4.18	$4.23	$3.92	$3.79	$3.74	$3.54	$3.34	$3.30	$ 3.62
2014	$3.45	$3.52	$3.83	$3.95	$3.86	$3.99	$3.71	$3.57	$3.61	$3.30	$3.00	$2.57	$ 3.49
2015	$2.07	$2.36	$2.60	$2.67	$2.88	$3.12	$2.95	$3.04	$2.64	$2.56	$2.23	$2.03	$ 2.22
2016	$1.89	$1.61	$2.00	$2.24	$2.40	$2.61	$2.30	$2.29	$2.31	$2.31	$2.14	$2.33	$ 1.75
2017	$2.45	$2.32											$ 2.38
Change	**$0.56**	**$0.71**	-	-	-	-	-	-	-	-	-	-	**$ 0.64**

Source: Bureau of Labor Statistics

Road Construction

No new roadway construction projects of regional significance began in February. Work continues on the following projects:

- Jane Byrne Interchange Reconfiguration – In 2015, work began on a major reconfiguration of the Jane Byrne Interchange. The project is expected to last through early 2017.
- Jane Addams Memorial Tollway (I-90) Reconstruction and Widening – Phase 1 of the project, between Rockford and Elgin, was completed in 2014. The second phase of the project, between Elgin and the Kennedy Expressway, began in 2015 and was completed in 2016.
- Union Station Access - The Adams Street Bridge Reconstruction project began in January 2016 and is scheduled for completion in early 2017. The project will periodically restrict pedestrian access to Union Station via Adams Street throughout 2016. The Union Station Transit Center, a component of the Loop Link project, opened in September 2016. The center consolidated CTA bus connections for Metra passengers at Union Station.

Service Changes

No service changes occurred in February.

Special Events and Promotions

The CTA operated shuttles from Metra’s downtown stations to McCormick Place for the Chicago Auto Show (Feb 11-20).

Weather

No snowfall was recorded in Chicago in January or February 2017. This marked the first time since records exist that no snowfall occurred during these months.

Passenger Revenue and Ticket Sales

Passenger Revenue

Table 7 shows passenger revenue by line for February, the last three months, and the last 12 months.

Table 7: Passenger Revenue by Line

	February (thousands)			**Last 3 Months** (thousands)			**Last 12 Months** (thousands)		
	2016	**2017**	**Change**	**2016**	**2017**	**Change**	**2016**	**2017**	**Change**
BNSF	$ 5,549	$ 5,677	2.3%	$ 16,688	$ 17,345	3.9%	$ 70,402	$ 72,190	2.5%
MED	$ 2,727	$ 2,680	-1.7%	$ 8,147	$ 8,113	-0.4%	$ 34,377	$ 33,975	-1.2%
HC	$ 260	$ 285	9.5%	$ 752	$ 852	13.2%	$ 3,136	$ 3,390	8.1%
MD-N	$ 2,365	$ 2,337	-1.2%	$ 7,154	$ 7,350	2.7%	$ 30,457	$ 30,827	1.2%
MD-W	$ 2,290	$ 2,257	-1.4%	$ 6,885	$ 6,874	-0.2%	$ 29,355	$ 29,369	0.0%
NCS	$ 699	$ 679	-2.8%	$ 2,086	$ 2,094	0.4%	$ 8,762	$ 8,825	0.7%
RID	$ 2,646	$ 2,682	1.4%	$ 7,967	$ 8,133	2.1%	$ 33,447	$ 33,682	0.7%
SWS	$ 856	$ 851	-0.6%	$ 2,542	$ 2,540	-0.1%	$ 10,421	$ 10,438	0.2%
UP-N	$ 2,730	$ 2,750	0.7%	$ 8,267	$ 8,529	3.2%	$ 35,173	$ 36,041	2.5%
UP-NW	$ 3,873	$ 3,848	-0.6%	$ 11,854	$ 12,058	1.7%	$ 49,970	$ 50,907	1.9%
UP-W	$ 2,764	$ 2,827	2.3%	$ 8,453	$ 8,841	4.6%	$ 35,582	$ 36,826	3.5%
Total	**$ 26,758**	**$ 26,873**	**0.4%**	**$ 80,797**	**$ 82,730**	**2.4%**	**$341,081**	**$346,470**	**1.6%**

Table 8 shows passenger revenue by ticket type for February, the last three months, and the last 12 months. Passenger revenue totals are adjusted for group sales, marketing sales, and refunds.

Table 8: Passenger Revenue by Ticket Type

	February (thousands)					**Last 3 Months** (thousands)				
				Share					**Share**	
	2016	**2017**	**Change**	**2016**	**2017**	**2016**	**2017**	**Change**	**2016**	**2017**
Monthly	$ 16,185	$ 16,309	0.8%	60.5%	60.7%	$ 46,025	$ 45,594	-0.9%	57.0%	55.1%
Ten-Ride	$ 6,658	$ 6,588	-1.1%	24.9%	24.5%	$ 21,049	$ 23,184	10.1%	26.1%	28.0%
One-Way	$ 3,379	$ 3,377	0.0%	12.6%	12.6%	$ 11,420	$ 11,757	3.0%	14.1%	14.2%
Weekend	$ 610	$ 641	5.1%	2.3%	2.4%	$ 2,407	$ 2,208	-8.3%	3.0%	2.7%
Special Event & Ravinia	$ -	$ -	-	0.0%	0.0%	$ -	$ 0	-	0.0%	0.0%
Total	**$ 26,758**	**$ 26,873**	**0.4%**			**$ 80,797**	**$ 82,730**	**2.4%**		

	Last 12 Months (thousands)				
				Share	
	2016	**2017**	**Change**	**2016**	**2017**
Monthly	$192,115	$188,639	-1.8%	56.3%	54.4%
Ten-Ride	$ 84,184	$ 91,628	8.8%	24.7%	26.4%
One-Way	$ 53,642	$ 54,831	2.2%	15.7%	15.8%
Weekend	$ 11,037	$ 10,788	-2.3%	3.2%	3.1%
Special Event & Ravinia	$ 771	$ 922	19.5%	0.2%	0.3%
Total	**$341,081**	**$346,470**	**1.6%**		

Table 9 shows passenger revenue by ticket type and sales channel for February 2016 and 2017. Passenger revenue totals are adjusted for group sales, marketing sales, and refunds. The commuter benefit category includes only direct ticket sales through third party employee benefit providers; it does not include purchases made with the RTA Transit Benefit Prepaid MasterCard through the internet, ticket agents, vending machines, and the Ventra Mobile App.

Table 9: Passenger Revenue by Ticket Type and Sales Channel

February	**Monthly** (thousands)					**Ten-Ride** (thousands)				
				Share					Share	
	2016	2017	Change	2016	2017	2016	2017	Change	2016	2017
Commuter Benefit	$ 5,338	$ 5,278	-1.1%	33.0%	32.4%	$ 649	$ 611	-5.8%	9.7%	9.3%
Conductor	$ -	$ -	-	0.0%	0.0%	$ -	$ -	-	0.0%	0.0%
Internet	$ 677	$ 410	-39.4%	4.2%	2.5%	$ 95	$ 59	-37.3%	1.4%	0.9%
Mail	$ 655	$ 536	-18.2%	4.0%	3.3%	$ 0	$ -	-100.0%	0.0%	0.0%
Ticket Agent	$ 6,082	$ 5,419	-10.9%	37.6%	33.2%	$ 3,169	$ 2,253	-28.9%	47.6%	34.2%
Vending Machine	$ 818	$ 669	-18.2%	5.1%	4.1%	$ 874	$ 525	-40.0%	13.1%	8.0%
Ventra Mobile App	$ 2,615	$ 3,997	52.8%	16.2%	24.5%	$ 1,870	$ 3,139	67.9%	28.1%	47.7%
Total	**$ 16,185**	**$ 16,309**	**0.8%**			**$ 6,658**	**$ 6,588**	**-1.1%**		

	One-Way (thousands)					**Weekend, Special Event. & Ravinia** (thousands)				
				Share					Share	
	2016	2017	Change	2016	2017	2016	2017	Change	2016	2017
Commuter Benefit	$ -	$ -	-	0.0%	0.0%	$ -	$ -	-	0.0%	0.0%
Conductor	$ 1,035	$ 825	-20.3%	30.6%	24.4%	$ 417	$ 358	-14.1%	68.4%	55.8%
Internet	$ -	$ -	-	0.0%	0.0%	$ -	$ -	-	0.0%	0.0%
Mail	$ -	$ -	-	0.0%	0.0%	$ -	$ -	-	0.0%	0.0%
Ticket Agent	$ 1,440	$ 1,160	-19.4%	42.6%	34.4%	$ 93	$ 91	-2.1%	15.3%	14.2%
Vending Machine	$ 327	$ 205	-37.5%	9.7%	6.1%	$ 40	$ 34	-14.9%	6.6%	5.3%
Ventra Mobile App	$ 577	$ 1,188	105.9%	17.1%	35.2%	$ 60	$ 158	164.4%	9.8%	24.6%
Total	**$ 3,379**	**$ 3,377**	**0.0%**			**$ 610**	**$ 641**	**5.1%**		

	Total (thousands)				
				Share	
	2016	2017	Change	2016	2017
Commuter Benefit	$ 5,987	$ 5,889	-1.6%	22.3%	21.9%
Conductor	$ 1,452	$ 1,182	-18.6%	5.4%	4.4%
Internet	$ 772	$ 469	-39.1%	2.9%	1.7%
Mail	$ 656	$ 536	-18.3%	2.4%	2.0%
Ticket Agent	$ 10,784	$ 8,924	-17.2%	40.2%	33.2%
Vending Machine	$ 2,060	$ 1,432	-30.5%	7.7%	5.3%
Ventra Mobile App	$ 5,121	$ 8,482	65.6%	19.1%	31.5%
Total	**$ 26,758**	**$ 26,873**	**0.4%**		

Ticket Sales

Table 10 shows ticket sales by ticket type for February, the last three months, and the last 12 months. Monthly ticket sales decreased by 5.7 percent in February compared to the previous year, while ten-ride ticket sales decreased by 5.9 percent in the same period.

Table 10: Ticket Sales by Ticket Type

	February (thousands)					**Last 3 Months** (thousands)				
				Share					**Share**	
	2016	**2017**	**Change**	**2016**	**2017**	**2016**	**2017**	**Change**	**2016**	**2017**
Monthly	97	92	-5.7%	10.9%	10.7%	279	268	-4.1%	9.2%	8.9%
Ten-Ride	129	122	-5.9%	14.5%	14.2%	419	445	6.3%	13.9%	14.9%
One-Way	589	566	-4.0%	66.1%	65.8%	2,022	2,003	-0.9%	66.9%	67.0%
Weekend	76	80	5.1%	8.5%	9.3%	301	276	-8.3%	10.0%	9.2%
Special Event & Ravinia	-	-	-	0.0%	0.0%	-	0	-	0.0%	0.0%
Total	**892**	**859**	**-3.6%**			**3,021**	**2,992**	**-1.0%**		

	Last 12 Months (thousands)				
				Share	
	2016	**2017**	**Change**	**2016**	**2017**
Monthly	1,168	1,126	-3.6%	8.4%	8.1%
Ten-Ride	1,688	1,779	5.4%	12.1%	12.8%
One-Way	9,593	9,461	-1.4%	68.8%	68.3%
Weekend	1,380	1,348	-2.3%	9.9%	9.7%
Special Event & Ravinia	122	143	17.1%	0.9%	1.0%
Total	**13,951**	**13,858**	**-0.7%**		

Tables 11-16 detail ticket sales by line and ticket type.

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Table 11: Monthly Ticket Sales by Line

February	2016	2017	Change
BNSF	21,017	20,157	-4.1%
MED	9,882	9,280	-6.1%
HC	1,066	1,069	0.3%
MD-N	7,636	7,144	-6.4%
MD-W	8,123	7,500	-7.7%
NCS	2,322	2,130	-8.3%
RID	11,012	10,466	-5.0%
SWS	3,804	3,508	-7.8%
UP-N	9,216	8,646	-6.2%
UP-NW	13,200	12,242	-7.3%
UP-W	9,807	9,436	-3.8%
Total	**97,085**	**91,578**	**-5.7%**

Table 12: Ten-Ride Ticket Sales by Line

February	2016	2017	Change
BNSF	25,540	24,399	-4.5%
MED	13,717	12,145	-11.5%
HC	923	977	5.9%
MD-N	13,235	12,122	-8.4%
MD-W	8,736	8,256	-5.5%
NCS	2,709	2,518	-7.1%
RID	10,691	10,069	-5.8%
SWS	3,456	3,246	-6.1%
UP-N	19,808	18,818	-5.0%
UP-NW	17,314	16,477	-4.8%
UP-W	13,273	12,747	-4.0%
Total	**129,402**	**121,774**	**-5.9%**

Table 13: One-Way (Station and Mobile) Ticket Sales by Line

February	2016	2017	Change
BNSF	62,358	67,921	8.9%
MED	78,039	69,694	-10.7%
HC	1,172	2,043	74.3%
MD-N	32,182	34,736	7.9%
MD-W	35,623	37,006	3.9%
NCS	5,304	6,312	19.0%
RID	35,228	37,178	5.5%
SWS	7,564	8,585	13.5%
UP-N	41,809	49,349	18.0%
UP-NW	54,148	57,307	5.8%
UP-W	39,578	43,798	10.7%
Total	**393,005**	**413,929**	**5.3%**

Table 14: One-Way (Conductor) Ticket Sales by Line

February	2016	2017	Change
BNSF	20,366	15,506	-23.9%
MED	23,633	20,230	-14.4%
HC	475	398	-16.2%
MD-N	18,986	14,410	-24.1%
MD-W	20,621	15,846	-23.2%
NCS	6,337	4,711	-25.7%
RID	13,922	11,758	-15.5%
SWS	4,314	3,151	-27.0%
UP-N	39,023	28,983	-25.7%
UP-NW	28,674	22,075	-23.0%
UP-W	19,566	14,625	-25.3%
Total	**195,917**	**151,693**	**-22.6%**

Table 15: Weekend, Special Event, Ravinia (Station and Mobile) Ticket Sales by Line

February	2016	2017	Change
BNSF	4,292	7,661	78.5%
MED	5,243	5,467	4.3%
HC	1	6	500.0%
MD-N	3,233	3,815	18.0%
MD-W	1,881	3,217	71.0%
NCS	14	34	142.9%
RID	1,038	1,595	53.7%
SWS	26	76	192.3%
UP-N	2,411	3,445	42.9%
UP-NW	3,508	5,853	66.8%
UP-W	2,458	4,213	71.4%
Total	**24,105**	**35,382**	**46.8%**

Table 16: Weekend, Special Event, Ravinia (Conductor) Ticket Sales by Line

February	2016	2017	Change
BNSF	7,736	5,278	-31.8%
MED	2,189	2,179	-0.5%
HC	-	-	-
MD-N	6,312	5,553	-12.0%
MD-W	6,250	5,615	-10.2%
NCS	-	-	-
RID	3,419	3,369	-1.5%
SWS	150	220	46.7%
UP-N	8,272	7,059	-14.7%
UP-NW	10,506	9,336	-11.1%
UP-W	7,268	6,121	-15.8%
Total	**52,102**	**44,730**	**-14.1%**

Table 17 shows ticket sales by ticket type, sales channel, and tender type for February 2016 and 2017. Table 18 shows ticket sales by ticket type, sales channel, and tender type for January-February 2016 and 2017. The commuter benefit category includes only direct ticket sales through third party employee benefit providers; it does not include purchases made with the RTA Transit Benefit Prepaid MasterCard through the internet, ticket agents, vending machines, and the Ventra Mobile App.

Table 17: Ticket Sales by Ticket Type, Sales Channel, and Tender Type (February)

February	**Monthly** (thousands)					**Ten-Ride** (thousands)				
				Share					Share	
	2016	2017	Change	2016	2017	2016	2017	Change	2016	2017
Commuter Benefit	31	29	-7.5%	32.4%	31.7%	12	11	-10.6%	9.1%	8.6%
Conductor	-	-	-	0.0%	0.0%	-	-	-	0.0%	0.0%
Internet	4	2	-43.0%	4.1%	2.5%	2	1	-41.7%	1.4%	0.9%
Mail	4	3	-23.2%	4.1%	3.3%	0	-	-100.0%	0.0%	0.0%
Ticket Agent	37	31	-16.6%	38.2%	33.7%	63	43	-31.9%	48.8%	35.3%
Cash & Other	*11*	*7*	*-31.4%*			*12*	*8*	*-31.9%*		
Credit Card	*26*	*24*	*-10.7%*			*51*	*35*	*-31.9%*		
Vending Machine	5	4	-24.3%	5.2%	4.1%	17	10	-43.3%	13.1%	7.9%
Cash	-	-	-			*0*	*0*	*-49.4%*		
Credit Card	*5*	*4*	*-24.3%*			*17*	*9*	*-43.2%*		
Ventra Mobile App	16	22	44.1%	16.1%	24.6%	36	58	60.9%	27.7%	47.3%
Credit Card	*13*	*19*	*48.3%*			*34*	*55*	*60.7%*		
Mixed & Other	*2*	*3*	*15.4%*			*1*	*1*	*30.1%*		
Ventra	*0*	*0*	-			*1*	*2*	*91.1%*		
Total	**97**	**92**	**-5.7%**			**129**	**122**	**-5.9%**		

	One-Way (thousands)					**Weekend, Special Event. & Ravinia** (thousands)				
				Share					Share	
	2016	2017	Change	2016	2017	2016	2017	Change	2016	2017
Commuter Benefit	-	-	-	0.0%	0.0%	-	-	-	0.0%	0.0%
Conductor	196	152	-22.6%	33.3%	26.8%	52	45	-14.1%	68.4%	55.8%
Internet	-	-	-	0.0%	0.0%	-	-	-	0.0%	0.0%
Mail	-	-	-	0.0%	0.0%	-	-	-	0.0%	0.0%
Ticket Agent	239	186	-22.0%	40.6%	33.0%	12	11	-2.1%	15.3%	14.2%
Cash & Other	*145*	*113*	*-22.6%*			*7*	*6*	*-0.8%*		
Credit Card	*94*	*74*	*-21.0%*			*5*	*5*	*-3.7%*		
Vending Machine	56	34	-40.4%	9.6%	5.9%	5	4	-14.9%	6.6%	5.3%
Cash	*21*	*12*	*-45.2%*			*1*	*1*	*-40.3%*		
Credit Card	*35*	*22*	*-37.5%*			*4*	*3*	*-4.7%*		
Ventra Mobile App	98	194	98.5%	16.6%	34.3%	7	20	164.4%	9.8%	24.6%
Credit Card	*84*	*169*	*101.3%*			*6*	*18*	*171.5%*		
Mixed & Other	*1*	*2*	*57.4%*			*0*	*0*	*98.2%*		
Ventra	*12*	*23*	*83.5%*			*1*	*2*	*119.1%*		
Total	**589**	**566**	**-4.0%**			**76**	**80**	**5.1%**		

Table 18: Ticket Sales by Ticket Type, Sales Channel, and Tender Type (Year-to-date)

Year-to-date	Monthly (thousands)					Ten-Ride (thousands)				
				Share					Share	
	2016	2017	Change	2016	2017	2016	2017	Change	2016	2017
Commuter Benefit	63	58	-6.9%	32.6%	31.6%	24	21	-8.8%	8.3%	7.0%
Conductor	-	-	-	0.0%	0.0%	-	-	-	0.0%	0.0%
Internet	8	5	-43.7%	4.4%	2.6%	4	3	-32.5%	1.5%	0.9%
Mail	8	6	-23.4%	4.3%	3.4%	0	-	-100.0%	0.0%	0.0%
Ticket Agent	74	61	-17.0%	38.6%	33.3%	144	114	-20.6%	50.9%	37.0%
Cash & Other	*20*	*12*	*-39.4%*			*26*	*20*	*-23.5%*		
Credit Card	*54*	*49*	*-8.6%*			*118*	*94*	*-19.9%*		
Vending Machine	10	9	-14.1%	5.3%	4.7%	38	25	-34.2%	13.6%	8.2%
Cash	-	-	-			*1*	*1*	*-27.5%*		
Credit Card	*10*	*9*	*-14.1%*			*38*	*25*	*-34.4%*		
Ventra Mobile App	28	45	57.7%	14.8%	24.3%	73	145	98.6%	25.8%	46.9%
Credit Card	*24*	*40*	*65.3%*			*69*	*137*	*98.3%*		
Mixed & Other	*4*	*4*	*-0.2%*			*1*	*2*	*49.5%*		
Ventra	*0*	*1*	*166.6%*			*2*	*5*	*143.1%*		
Total	**192**	**184**	**-3.9%**			**283**	**308**	**9.1%**		

	One-Way (thousands)					Weekend, Special Event. & Ravinia (thousands)				
				Share					Share	
	2016	2017	Change	2016	2017	2016	2017	Change	2016	2017
Commuter Benefit	-	-	-	0.0%	0.0%	-	-	-	0.0%	0.0%
Conductor	414	324	-21.9%	34.6%	26.9%	118	97	-17.8%	69.5%	58.5%
Internet	-	-	-	0.0%	0.0%	-	-	-	0.0%	0.0%
Mail	-	-	-	0.0%	0.0%	-	-	-	0.0%	0.0%
Ticket Agent	488	393	-19.5%	40.8%	32.7%	28	22	-20.5%	16.4%	13.3%
Cash & Other	*299*	*238*	*-20.6%*			*16*	*13*	*-20.0%*		
Credit Card	*189*	*156*	*-17.8%*			*12*	*10*	*-21.2%*		
Vending Machine	114	75	-34.5%	9.6%	6.2%	10	8	-21.9%	5.8%	4.6%
Cash	*42*	*30*	*-29.3%*			*3*	*2*	*-31.6%*		
Credit Card	*73*	*45*	*-37.5%*			*7*	*6*	*-18.4%*		
Ventra Mobile App	180	409	126.7%	15.1%	34.1%	14	39	172.9%	8.4%	23.5%
Credit Card	*155*	*357*	*130.1%*			*12*	*35*	*182.1%*		
Mixed & Other	*2*	*4*	*80.8%*			*0*	*0*	*91.7%*		
Ventra	*23*	*48*	*108.1%*			*2*	*4*	*117.8%*		
Total	**1,198**	**1,201**	**0.3%**			**170**	**166**	**-2.4%**		

Table 19 shows total ticket sales by sales channel and tender type for February 2016 and 2017. Table 20 shows total ticket sales by sales channel and tender type for January-February 2016 and 2017. The commuter benefit category includes only direct ticket sales through third party employee benefit providers; it does not include purchases made with the RTA Transit Benefit Prepaid MasterCard through the internet, ticket agents, vending machines, and the Ventra Mobile App.

Table 19: Total Ticket Sales by Sales Channel and Tender Type (February)

February	Total (thousands)			Share	
	2016	2017	Change	2016	2017
Commuter Benefit	43	40	-8.4%	4.8%	4.6%
Conductor	248	196	-20.8%	27.8%	22.9%
Internet	6	3	-42.6%	0.6%	0.4%
Mail	4	3	-23.4%	0.4%	0.4%
Ticket Agent	351	272	-22.5%	39.3%	31.6%
Cash & Other	*174*	*134*	*-23.0%*		
Credit Card	*177*	*138*	*-22.1%*		
Vending Machine	83	51	-38.5%	9.3%	6.0%
Cash	*23*	*13*	*-44.9%*		
Credit Card	*60*	*39*	*-36.0%*		
Ventra Mobile App	157	294	87.6%	17.6%	34.2%
Credit Card	*138*	*261*	*89.5%*		
Mixed & Other	*4*	*6*	*32.2%*		
Ventra	*14*	*27*	*86.3%*		
Total	**892**	**859**	**-3.6%**		

Table 20: Total Ticket Sales by Sales Channel and Tender Type (Year-to-date)

Year-to-date	Total (thousands)			Share	
	2016	2017	Change	2016	2017
Commuter Benefit	86	80	-7.4%	4.7%	4.3%
Conductor	532	421	-21.0%	28.9%	22.6%
Internet	13	8	-40.0%	0.7%	0.4%
Mail	8	6	-23.6%	0.4%	0.3%
Ticket Agent	734	591	-19.5%	39.8%	31.8%
Cash & Other	*361*	*282*	*-21.8%*		
Credit Card	*373*	*309*	*-17.3%*		
Vending Machine	173	117	-32.5%	9.4%	6.3%
Cash	*45*	*32*	*-29.4%*		
Credit Card	*128*	*85*	*-33.6%*		
Ventra Mobile App	296	638	115.4%	16.1%	34.3%
Credit Card	*261*	*569*	*118.1%*		
Mixed & Other	*8*	*11*	*36.2%*		
Ventra	*27*	*58*	*112.3%*		
Total	**1,842**	**1,860**	**0.9%**		

Link-Up and PlusBus Sales

Sales of CTA Link-Up passes declined by 10.5 percent in February compared to the previous year, and sales of Pace PlusBus passes declined by 3.7 percent in the same period. Table 21 shows Link-Up and PlusBus sales by month for 2016 and 2017.

Table 21: Link-Up and PlusBus Sales

	2016		2017		Change		Mobile Share (2017)	
	Link-Up	PlusBus	Link-Up	PlusBus	Link-Up	PlusBus	Link-Up	Plus Bus
Jan	3,686	1,314	3,414	1,276	-7.4%	-2.9%	18.4%	14.9%
Feb	3,737	1,333	3,346	1,284	-10.5%	-3.7%	17.9%	14.5%
Mar	3,657	1,360	-	-	-	-	-	-
Apr	3,496	1,320	-	-	-	-	-	-
May	3,443	1,269	-	-	-	-	-	-
Jun	3,410	1,261	-	-	-	-	-	-
Jul	3,310	1,221	-	-	-	-	-	-
Aug	3,182	1,201	-	-	-	-	-	-
Sep	3,266	1,267	-	-	-	-	-	-
Oct	3,338	1,272	-	-	-	-	-	-
Nov	3,345	1,291	-	-	-	-	-	-
Dec	3,190	1,174	-	-	-	-	-	-
Last 3 Months	**10,869**	**3,866**	**9,950**	**3,734**	**-8.5%**	**-3.4%**	**17.5%**	**14.3%**
Last 12 Months	**44,192**	**15,972**	**40,397**	**15,196**	**-8.6%**	**-4.9%**	**14.1%**	**12.5%**
Year-to-date	**7,423**	**2,647**	**6,760**	**2,560**	**-8.9%**	**-3.3%**	**18.1%**	**14.7%**

Reduced Fare Sales

Seniors, some Medicare recipients, some persons with disabilities, primary and secondary school students, children, and military personnel are eligible for reduced fares on Metra. Table 22 shows the number of reduced fare tickets sold by month for 2016 and 2017.

Table 22: Reduced Fare Ticket Sales

	2016				2017			
	Monthly	Ten-Ride	One-Way Station & Mobile	One-Way Conductor	Monthly	Ten-Ride	One-Way Station & Mobile	One-Way Conductor
Jan	3,227	13,652	29,830	27,709	3,057	16,713	40,985	24,673
Feb	3,229	10,806	32,860	28,032	3,125	9,763	39,437	23,774
Mar	3,328	12,215	56,952	34,402	-	-	-	-
Apr	3,286	12,109	43,836	29,853	-	-	-	-
May	3,223	12,472	51,834	36,428	-	-	-	-
Jun	3,064	13,604	75,390	45,745	-	-	-	-
Jul	3,104	12,094	86,271	41,886	-	-	-	-
Aug	2,803	12,941	67,737	38,311	-	-	-	-
Sep	3,389	13,287	42,399	29,616	-	-	-	-
Oct	3,439	13,521	47,203	31,237	-	-	-	-
Nov	3,308	13,559	51,255	28,764	-	-	-	-
Dec	2,851	11,693	59,212	31,034	-	-	-	-
Last 3 Months	**9,276**	**36,375**	**116,988**	**93,214**	**9,033**	**38,169**	**139,634**	**79,481**
Last 12 Months	**37,863**	**147,146**	**592,523**	**454,267**	**37,977**	**153,971**	**662,511**	**395,723**
Year-to-date	**6,456**	**24,458**	**62,690**	**55,741**	**6,182**	**26,476**	**80,422**	**48,447**

	Change			
	Monthly	Ten-Ride	One-Way Station & Mobile	One-Way Conductor
Jan	-5.3%	22.4%	37.4%	-11.0%
Feb	-3.2%	-9.7%	20.0%	-15.2%
Mar	-	-	-	-
Apr	-	-	-	-
May	-	-	-	-
Jun	-	-	-	-
Jul	-	-	-	-
Aug	-	-	-	-
Sep	-	-	-	-
Oct	-	-	-	-
Nov	-	-	-	-
Dec	-	-	-	-
Last 3 Months	**-2.6%**	**4.9%**	**19.4%**	**-14.7%**
Last 12 Months	**0.3%**	**4.6%**	**11.8%**	**-12.9%**
Year-to-date	**-4.2%**	**8.3%**	**28.3%**	**-13.1%**