COMMUTER RAIL SYSTEM

RIDERSHIP TRENDS

April 2016

Prepared by the Division of Strategic Capital Planning
June 2016

COMMUTER RAIL SYSTEM RIDERSHIP TRENDS
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I. OVERVIEW

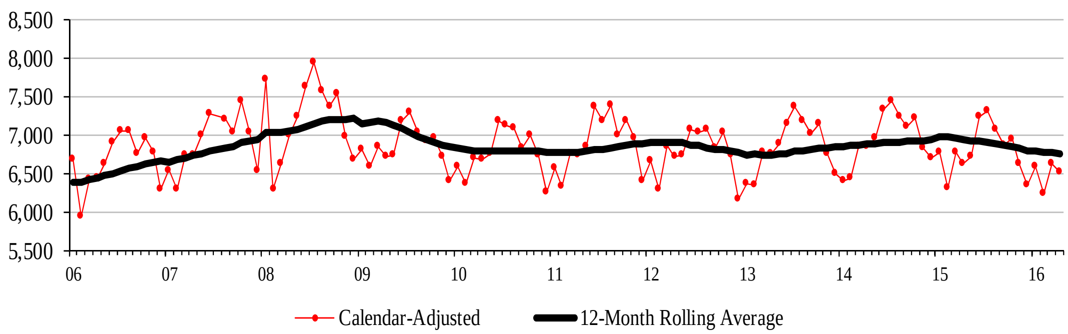
Reported system ridership (including free trips) in April 2016 decreased by 2.5% compared to April 2015. April 2016 had one less weekday, one additional Saturday, and the same number of Sundays compared to April 2015. April 2016 ridership decreased by 1.8% compared to April 2015 after adjusting for calendar differences.

System Ridership

April		(in 000s)			Percent Change	
		2014	2015	2016	14 vs. 16	15 vs. 16
Reported		6,795	6,575	6,416	-5.6%	-2.4%
Free Trips		90	87	81	-10.2%	-7.3%
Total (Reported & Free)		6,885	6,663	6,497	-5.6%	-2.5%
Free Trips & Calendar-Adjusted		6,858	6,634	6,517	-5.0%	-1.8%
February - April	(Last 3 months)	20,110	19,730	19,473	-3.2%	-1.3%
January - April	(Year-to-Date)	26,546	26,494	25,986	-2.1%	-1.9%
Last 12 Months		82,583	83,317	81,122	-1.8%	-2.6%

Figure 1 presents system ridership adjusted for calendar differences by month since 2006. The twelve-month rolling average is included to display the underlying trend in passenger use.

Figure 1: Calendar-Adjusted System Ridership*
(in thousands)



** Due to a change in calculation methodology, calendar-adjusted ridership figures for months prior to May 2014 may vary slightly from those previously reported.*

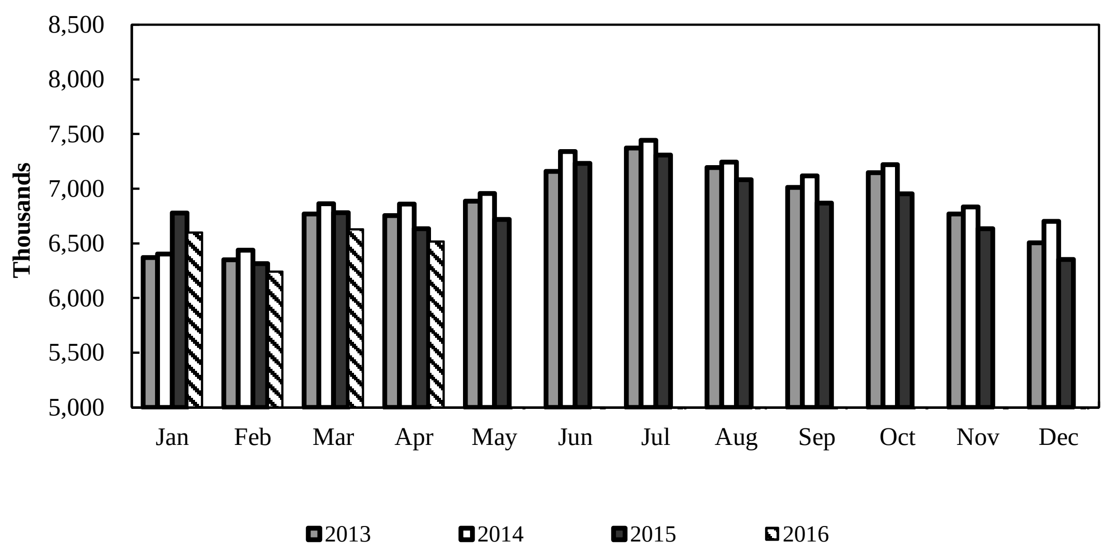
Table 1 and Figure 2 present calendar-adjusted monthly ridership totals for the Metra system.

Table 1
Metra System Passenger Trips by Month

(Adjusted for free trips & calendar differences)

	Passenger Trips (in 000's)				Year-to-Year Percent Change		
	2013	**2014**	**2015**	**2016**	**13 vs. 14**	**14 vs. 15**	**15 vs. 16**
January	6,371	6,403	6,778	6,598	0.5%	5.9%	-2.7%
February	6,349	6,438	6,315	6,240	1.4%	-1.9%	-1.2%
March	6,769	6,861	6,780	6,627	1.3%	-1.2%	-2.3%
April	6,755	6,858	6,634	6,517	1.5%	-3.3%	-1.8%
May	6,885	6,956	6,718		1.0%	-3.4%	
June	7,157	7,340	7,232		2.6%	-1.5%	
July	7,370	7,443	7,306		1.0%	-1.8%	
August	7,194	7,242	7,082		0.7%	-2.2%	
September	7,012	7,118	6,869		1.5%	-3.5%	
October	7,145	7,218	6,954		1.0%	-3.7%	
November	6,767	6,834	6,635		1.0%	-2.9%	
December	6,504	6,701	6,354		3.0%	-5.2%	
Annual Total	82,278	83,413	81,656		1.4%	-2.1%	

Figure 2: System Ridership
Adjusted for free trips & calendar differences



Note: Due to a change in calculation methodology, calendar-adjusted ridership figures for months prior to May 2014 may vary slightly from those previously reported.

II. RIDERSHIP INFLUENCES

Many different factors influence day-to-day and year-to-year ridership trends. Some factors are within Metra's control, such as service changes and marketing promotions. However, many more factors (such as weather, gas prices, and the economy) that are outside of Metra's direct control can influence ridership.

Calendar Differences – April 2016 had one less weekday, one additional Saturday, and the same number of Sundays compared to April 2015.

	Weekday			Saturday			Sunday/Holiday			All Days		
	2015	2016	Diff	2015	2016	Diff	2015	2016	Diff	2015	2016	Diff
Jan	21	20	-1	5	5	0	5	6	1	31	31	0
Feb	20	21	1	4	4	0	4	4	0	28	29	1
Mar	22	23	1	4	4	0	5	4	-1	31	31	0
Apr	22	21	-1	4	5	1	4	4	0	30	30	0
YEAR-TO-DATE	85	85	0	17	18	1	18	18	0	120	121	1

Service Changes

Heritage Corridor – On March 14, 2016, a mid-afternoon outbound train was permanently added to the weekday schedule.

Rock Island District – On June 6, 2015, six express trains were added to the Saturday and Sunday schedule as part of a trial weekend service enhancement lasting through November 29, 2015. On November 30, 2015, the weekend service enhancement became permanent, an additional outbound express train was added on weekdays, and schedule times were adjusted on several weekday trains to reflect actual operating conditions and improve connections. On June 15, 2014, schedule times were adjusted on 16 weekday inbound trains, 19 weekday outbound trains, and all Saturday and Sunday trains to increase schedule accuracy and improve service reliability.

Roadway Construction Projects

Jane Byrne Interchange Reconfiguration – In March 2015, work began on a major reconfiguration of the Jane Byrne Interchange. During the first phase of the construction, the number of lanes was reduced on several ramps and the inbound Dan Ryan Expressway, and access to Congress Parkway from the Dan Ryan was via a detour. The project is expected to last until Summer 2016.

Jane Addams Memorial Tollway (I-90) Reconstruction and Widening – Phase 1 of the project, between Rockford and Elgin, was completed in December 2014. The second phase of the project, between Elgin and the Kennedy Expressway, began in Spring 2015 and is scheduled for completion in 2016.

IL Route 59 Reconstruction and Widening – Multiple phases of the project, which began Summer 2013, have caused significant traffic delays and impacted Metra commuters using the Route 59 Station on the BNSF Line. Construction was completed in late November 2015.

Union Station Access – The Adams Street Bridge Reconstruction Project began in late January 2016 and is scheduled for completion in early 2017. Throughout 2016, this project will periodically restrict pedestrian access to Union Station via Adams Street.

The Union Station Transit Center, a component of the Loop Link project, began construction in 2015. The center will consolidate CTA bus connections for Metra passengers at Union Station, and is scheduled for completion in early summer 2016.

Special Events – Special events often bring large crowds into Chicago during off-peak hours. No special event tickets were sold in April, and no special events prompted Metra to add additional service. Metra offered free rides to children and young adults under 18 on Take Our Daughters and Sons to Work Day (April 28).

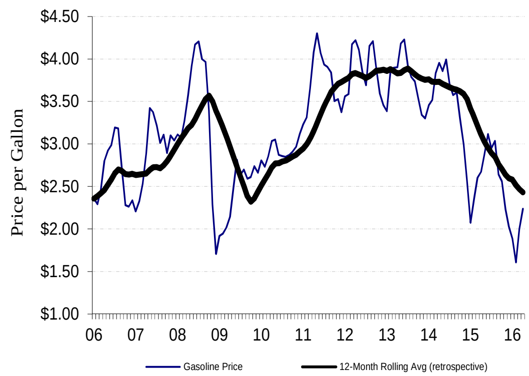
Chicago hosted numerous conventions and trade shows in April at McCormick Place and other venues throughout the city. No conventions or trade shows arranged for special Metra Electric passes.

Gas Prices – The average price of a gallon of regular unleaded gas was $2.24 in April 2016, $0.43 lower than April 2015 and $0.24 higher than March 2016.

Chicago-Gary-Kenosha Region Average Gas Price

Month	2012	2013	2014	2015	2016
Jan	$3.56	$3.39	$3.45	$2.07	$1.89
Feb	$3.59	$3.85	$3.52	$2.36	$1.61
Mar	$4.17	$3.90	$3.83	$2.60	$2.00
Apr	$4.22	$3.90	$3.95	$2.67	$2.24
May	$4.11	$4.18	$3.86	$2.88	
Jun	$3.84	$4.23	$3.99	$3.12	
Jul	$3.69	$3.92	$3.71	$2.95	
Aug	$4.15	$3.79	$3.57	$3.04	
Sep	$4.21	$3.74	$3.61	$2.64	
Oct	$3.89	$3.54	$3.30	$2.56	
Nov	$3.59	$3.34	$3.00	$2.23	
Dec	$3.46	$3.30	$2.57	$2.03	
YTD Average	$3.89	$3.76	$3.69	$2.43	$1.93
Annual Average	$3.87	$3.76	$3.53	$2.60	$1.93

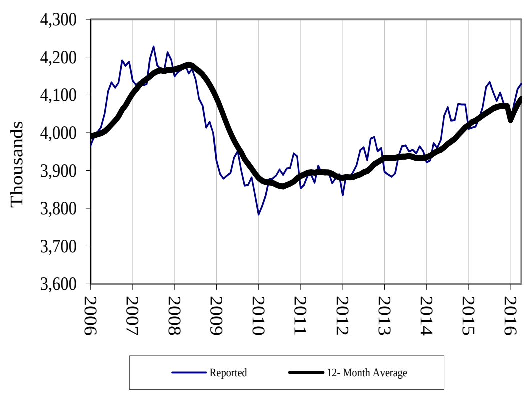
Source: Bureau of Labor Statistics



Economy – The number of persons employed in the six-county Chicago Region increased 2.3% in April 2016 compared to April 2015.

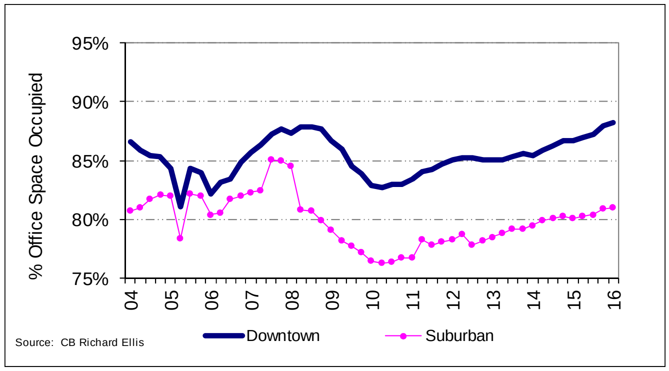
Persons Employed in Chicago Region (thousands)

Month	2012	2013	2014	2015	2016	15 vs. 16
Jan	3,834	3,896	3,922	4,010	4,033	0.6%
Feb	3,886	3,890	3,927	4,014	4,078	1.6%
Mar	3,881	3,884	3,972	4,016	4,116	2.5%
Apr	3,896	3,893	3,960	4,038	4,129	2.3%
May	3,915	3,940	3,980	4,066		
Jun	3,954	3,964	4,045	4,122		
Jul	3,961	3,966	4,068	4,134		
Aug	3,928	3,951	4,032	4,108		
Sep	3,984	3,955	4,033	4,084		
Oct	3,989	3,945	4,076	4,107		
Nov	3,951	3,964	4,075	4,078		
Dec	3,960	3,951	4,075	4,072		
YTD Average	3,874	3,891	3,945	4,020	4,089	1.7%
Annual Average	3,928	3,933	4,014	4,071	4,089	0.5%



<u>Office Occupancy</u> - The graph below provides office occupancy rates for Downtown Chicago and suburban locations. In the First Quarter of 2016, Downtown Chicago posted an 88.2% office occupancy rate, up 0.2% from the previous quarter. The office occupancy rate in the suburbs rose to 81.0% from the previous quarter's rate of 80.9%.

Downtown and Suburban Office Occupancy



III. RIDERSHIP

Table 2 (pg. 12) presents reported rail line ridership for three time periods (current month, last three months, and last 12 months) for the last two years based on reported ticket sales. Estimated ridership on the North region lines (UP-N, MD-N, NCS, and UP-NW) was down 2.1%, lines serving the West region (MD-W, UP-W, and BNSF) were down 2.2%, and lines serving the South region (HC, RID, SWS, and MED) were down 3.5%. A system summary of ridership by fare zone for April 2016 and the February 2016 – April 2016 period is provided in Table 3 (p. 13). Figure 3 and Table 4 (p. 14) provide data on average passenger trip length.

Passenger load counts are taken by conductors before the first stop on outbound trains and after the last stop before entering the downtown on inbound trains. Table 5 presents average daily conductor load counts by service period for February 2016 – April 2016 (p. 15). Table 6 presents capacity utilization by service period for February 2016 – April 2016 (p. 15).

Benefit Access Program (formerly Circuit Breaker) – Under the Benefit Access Program, low-income seniors and individuals with disabilities are eligible for free transportation on Metra with proper identification. The table below presents the average daily conductor load counts for Benefit Access trips by service period as well as the total number of Benefit Access trips recorded for the month. The graph that follows shows the total number of Benefit Access trips by month between 2012 and 2016.

Benefit-Access Free Trips

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015												
Avg Wkday	*3,332*	*3,305*	*3,632*	*3,498*	*3,661*	*3,758*	*3,713*	*3,647*	*3,518*	*3,734*	*3,486*	*3,205*
Avg Sat	*1,497*	*1,509*	*1,558*	*1,633*	*1,781*	*1,822*	*1,831*	*1,828*	*1,739*	*1,631*	*1,704*	*1,480*
Avg Sun/Hol	*895*	*856*	*944*	*993*	*1,105*	*1,239*	*1,226*	*1,298*	*1,213*	*1,202*	*1,111*	*944*
Typical week	*19,053*	*18,890*	*20,662*	*20,118*	*21,190*	*21,853*	*21,621*	*21,362*	*20,541*	*21,505*	*20,242*	*18,447*
Total Reported*	81,935	75,558	90,857	87,468	88,753	94,928	97,624	92,221	86,895	95,121	83,191	81,141
2016												
Avg Wkday	*3,207*	*3,182*	*3,302*	*3,307*								
Avg Sat	*1,494*	*1,550*	*1,476*	*1,521*								
Avg Sun/Hol	*864*	*1,012*	*1,024*	*1,018*								
Typical week	*18,391*	*18,474*	*19,012*	*19,074*								
Total Reported*	76,784	77,078	85,954	81,123								

*Seniors Ride Free Program ended in Sept. 2011; includes low-income seniors as of 9/6/11.

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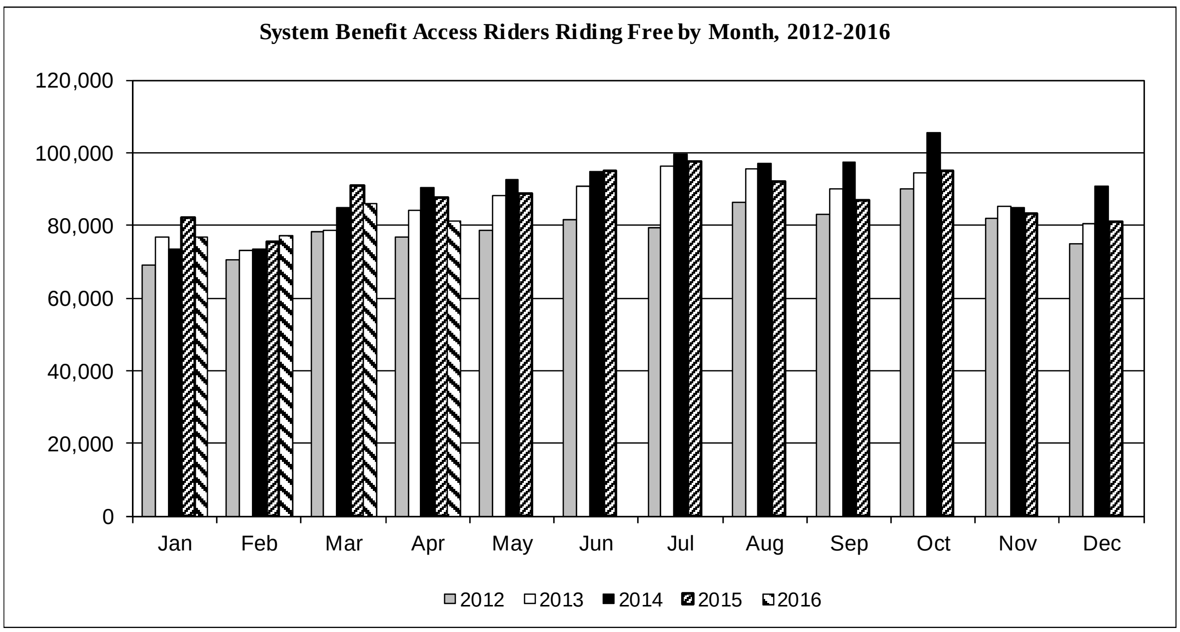

Reduced-Fare Sales – In collaboration with the Regional Transportation Authority's (RTA) Reduced-Fare Permit Program, Metra allows qualified users to ride at a reduced rate. The following types of users are eligible for a reduced-fare permit through the RTA's Reduced-Fare Permit Program. Metra is eligible for reimbursement of the lost revenue by Illinois Department of Transportation.

- All senior citizens who are within three weeks of their 65th birthday or older (see Benefit Access Program for further information)
- Medicare card recipients who receive Social Security benefits
- People with disabilities who receive Social Security benefits
- Veterans with disabilities who receive Service-connected disability benefits
- People with disabilities whose doctors validate their disability
- Full-time students enrolled in an accredited grade school or high school with a valid letter of certification from their school (on school stationery) or valid school identification. Bearing the student's name, school name and authorized signature.

Metra also offers reduced-fare tickets to children ages 7 to 11 and to active duty U.S. military personnel. The table below shows all reduced-fare ticket sales by month for 2015 and 2016.

Reduced-Fare Ticket Sales (2015-2016)

	2015				2016			
	Monthly	**Ten-Ride**	**One-Way**	**Conductor**	**Monthly**	**Ten-Ride**	**One-Way**	**Conductor**
January	3,194	12,701	29,752	31,566	3,227	13,652	29,830	27,709
February	3,136	8,722	26,460	30,165	3,229	10,806	32,860	28,032
March	3,337	11,446	43,689	38,790	3,328	12,215	56,952	34,402
April	3,134	11,848	47,752	38,249	3,286	12,109	43,836	29,853
May	3,174	11,078	42,979	40,082	0	0	0	0
June	2,970	12,989	73,214	50,145	0	0	0	0
July	3,050	12,526	87,205	49,640	0	0	0	0
August	2,822	12,792	66,996	41,582	0	0	0	0
September	3,342	12,529	35,973	33,656	0	0	0	0
October	3,438	13,325	40,336	36,099	0	0	0	0
November	3,320	12,238	37,391	32,810	0	0	0	0
December	2,820	11,917	54,298	37,473	0	0	0	0
YTD	**12,801**	**44,717**	**147,653**	**138,770**	**13,070**	**48,782**	**163,478**	**119,996**

<u>Police Officer and Firefighter Free Rides</u> – Chicago-area uniformed police officers from any municipality, including sheriff's deputies, bailiffs, and corrections officers, and Chicago firefighters are allowed free transportation on Metra. These free rides are not reimbursed by the State of Illinois. The table below presents the average daily conductor load counts for "Police Officer and Firefighter" trips by service period as well as the total number of these trips recorded for the month.

Police Officers and Firefighters in Uniform Riding Free

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015												
Avg Wkday	*219*	*207*	*216*	*222*	*232*	*256*	*236*	*239*	*204*	*188*	*184*	*182*
Avg Sat	*19*	*13*	*10*	*24*	*33*	*22*	*38*	*49*	*23*	*18*	*21*	*19*
Avg Sun/Hol	*10*	*22*	*10*	*11*	*10*	*11*	*14*	*26*	*22*	*11*	*7*	*11*
Typical week	*1,126*	*1,067*	*1,103*	*1,144*	*1,203*	*1,312*	*1,233*	*1,272*	*1,066*	*966*	*947*	*938*
Total Reported	4,754	4,269	4,854	5,018	4,864	5,761	5,615	5,403	4,491	4,259	3,801	4,126
2016												
Avg Wkday	*194*	*186*	*211*	*220*								
Avg Sat	*10*	*9*	*18*	*16*								
Avg Sun/Hol	*6*	*8*	*11*	*9*								
Typical week	*985*	*948*	*1,082*	*1,125*								
Total Reported	3,961	3,977	4,960	4,738								

Most recent month's data from TOPS 05/12/16

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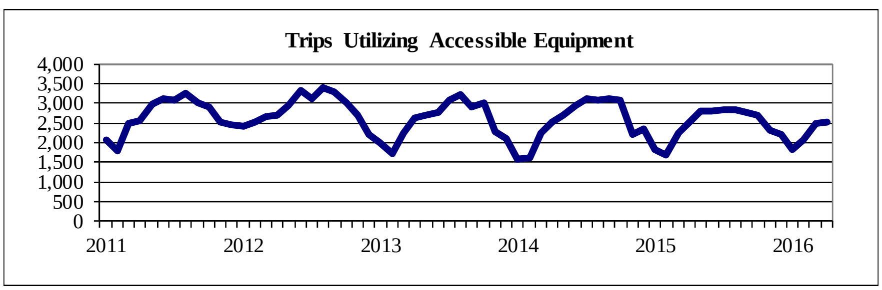
<u>Accessible Equipment Use</u> - All Metra trains have at least one accessible car; however, some individual stations are not yet fully accessible. The figure below presents the number of trips utilizing on-board accessibility equipment (wheelchair lifts on diesel lines or bridge plates on the Electric Line) by month since 2011.



<u>Bike Program</u> – Bikes are allowed on weekday early morning, off-peak, and reverse commute trains, and on all weekend trains. Five bikes are allowed in each diesel rail accessible car, and two bikes are allowed per car on the Metra Electric District. Train crews have the final authority on accommodating bikes. The table below shows the average usage by month for the program.

Bikes on Trains Program Usage

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015												
Avg Wkday	*383*	*333*	*507*	*698*	*854*	*938*	*1,023*	*1,080*	*975*	*947*	*779*	*546*
Avg Sat	*245*	*207*	*313*	*561*	*704*	*817*	*720*	*755*	*804*	*580*	*390*	*296*
Avg Sun/Hol	*150*	*125*	*227*	*439*	*519*	*628*	*697*	*646*	*693*	*598*	*396*	*243*
Total Bikes Carried	10,026	7,983	13,550	19,356	23,710	26,412	29,197	29,692	27,160	26,126	19,505	14,411
2016												
Avg Wkday	*400*	*452*	*567*	*691*								
Avg Sat	*221*	*349*	*305*	*441*								
Avg Sun/Hol	*159*	*257*	*283*	*424*								
Total Bikes Carried	10,054	11,911	15,394	18,423								

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Comparison of Actual vs. Budgeted Passenger Trips – Each year as part of the budgeting process, monthly passenger trips for upcoming years are forecasted. The table below shows 2015 actual, 2016 budgeted, and 2016 actual passenger trips. For April 2016, passenger trips were 1.6% unfavorable to budget.

Passenger Trips (Reported + Free): Actual vs. Budget

Month	2015 Actual	2016 Budget	2016 Actual	% Chg
JAN	6,764,204	6,739,437	6,512,955	-3.4%
FEB	6,297,426	6,241,176	6,309,556	1.1%
MAR	6,769,610	6,709,142	6,666,044	-0.6%
APR	6,662,551	6,603,039	6,497,034	-1.6%
MAY	6,655,682	6,596,232	0	-100.0%
JUN	7,259,878	7,195,031	0	-100.0%
JUL	7,285,907	7,220,827	0	-100.0%
AUG	7,100,153	6,945,335	0	-100.0%
SEP	6,895,751	7,054,747	0	-100.0%
OCT	6,949,189	7,168,594	0	-100.0%
NOV	6,605,591	6,674,810	0	-100.0%
DEC	6,384,538	6,639,677	0	-100.0%
YTD	**26,493,789**	**26,292,794**	**25,985,589**	**-1.2%**
Annual Total	**81,630,476**	**81,788,046**		

Table 2: Passenger Trips by Rail Line

	Reported			Reported & Free Trips		
April	**2015**	**2016**	**2015 vs 2016 %Change**	**2015**	**2016**	**2015 vs 2016 %Change**
BNSF	1,344,424	1,313,327	-2.3%	1,353,327	1,322,683	-2.3%
Electric Lines	723,852	694,834	-4.0%	745,539	713,862	-4.2%
Heritage*	59,031	58,860	-0.3%	59,047	58,902	-0.2%
Milw-N	561,394	544,480	-3.0%	567,851	550,450	-3.1%
Milw-W	541,295	528,190	-2.4%	553,589	538,345	-2.8%
North Central	145,705	140,389	-3.6%	146,293	140,975	-3.6%
Rock Island	673,563	653,849	-2.9%	680,642	660,513	-3.0%
SouthWest	218,128	211,014	-3.3%	219,360	212,336	-3.2%
UP-N	726,036	725,465	-0.1%	739,857	739,617	0.0%
UP-NW	906,844	881,281	-2.8%	916,161	889,479	-2.9%
UP-W	674,812	664,225	-1.6%	680,886	669,875	-1.6%
SYSTEM	6,575,083	6,415,911	-2.4%	6,662,551	6,497,034	-2.5%
February - April	**2015**	**2016**	**2016 vs 2016 %Change**	**2015**	**2016**	**2016 vs 2016 %Change**
BNSF	3,942,445	3,920,817	-0.5%	3,970,198	3,949,389	-0.5%
Electric Lines	2,152,879	2,088,099	-3.0%	2,217,816	2,144,929	-3.3%
Heritage*	201,731	174,691	-13.4%	201,782	174,756	-13.4%
Milw-N	1,677,599	1,639,342	-2.3%	1,695,558	1,656,734	-2.3%
Milw-W	1,590,907	1,584,979	-0.4%	1,624,818	1,615,632	-0.6%
North Central	426,488	422,813	-0.9%	428,324	424,862	-0.8%
Rock Island	2,006,340	1,965,885	-2.0%	2,026,858	1,985,942	-2.0%
SouthWest	646,673	636,642	-1.6%	650,666	640,260	-1.6%
UP-N	2,151,126	2,160,880	0.5%	2,190,226	2,204,196	0.6%
UP-NW	2,685,402	2,649,081	-1.4%	2,712,103	2,674,354	-1.4%
UP-W	1,994,114	1,985,252	-0.4%	2,011,238	2,001,582	-0.5%
SYSTEM	19,475,703	19,228,479	-1.3%	19,729,586	19,472,634	-1.3%
Last 12 Months	**2014-2015**	**2015-2016**	**14-15 vs 15-16 %Change**	**2014-2015**	**2015-2016**	**14-15 vs 15-16 %Change**
BNSF	16,509,921	16,232,558	-1.7%	16,632,408	16,347,097	-1.7%
Electric Lines	9,065,604	8,676,325	-4.3%	9,330,303	8,925,978	-4.3%
Heritage*	748,729	689,499	-7.9%	749,133	689,733	-7.9%
Milw-N	7,191,581	6,931,900	-3.6%	7,267,397	7,012,583	-3.5%
Milw-W	6,774,432	6,619,674	-2.3%	6,916,906	6,747,972	-2.4%
North Central	1,803,891	1,741,985	-3.4%	1,813,589	1,751,225	-3.4%
Rock Island	8,400,794	8,144,280	-3.1%	8,496,190	8,234,983	-3.1%
SouthWest	2,642,327	2,573,239	-2.6%	2,653,772	2,587,594	-2.5%
UP-N	9,205,928	9,071,582	-1.5%	9,379,833	9,246,888	-1.4%
UP-NW	11,501,152	11,129,424	-3.2%	11,621,454	11,233,711	-3.3%
UP-W	8,373,856	8,271,000	-1.2%	8,456,060	8,344,515	-1.3%
SYSTEM	82,218,213	80,081,463	-2.6%	83,317,043	81,122,276	-2.6%

*Due to a reporting anomaly, Heritage Corridor passenger trips are overstated in 2015, while the other lines traveling to CUS are understated.

Table 3

System Ridership by Fare Zone

April 2015 vs. April 2016

Zone Pair	Miles	2015	2016	Change	% Change	Percent Share 2015	Percent Share 2016
AA	0-5	22,931	23,065	134	0.6%	0.3%	0.4%
AB	5-10	488,550	487,565	-985	-0.2%	7.4%	7.6%
AC	10-15	879,807	885,091	5,284	0.6%	13.4%	13.8%
AD	15-20	1,096,783	1,083,388	-13,395	-1.2%	16.7%	16.9%
AE	20-25	1,396,958	1,357,062	-39,896	-2.9%	21.2%	21.2%
AF	25-30	832,418	828,542	-3,876	-0.5%	12.7%	12.9%
AG	30-35	504,073	495,902	-8,171	-1.6%	7.7%	7.7%
AH	35-40	430,528	415,595	-14,933	-3.5%	6.5%	6.5%
AI	40-45	145,624	139,811	-5,813	-4.0%	2.2%	2.2%
AJ	45-50	27,409	26,496	-913	-3.3%	0.4%	0.4%
AK	50-55	31,617	28,832	-2,785	-8.8%	0.5%	0.4%
AM	60-65	9,973	9,071	-902	-9.0%	0.2%	0.1%
Intermediate*		214,430	216,051	1,621	0.8%	3.3%	3.4%
Conductor		303,198	209,908	-93,290	-30.8%	4.6%	3.3%
Group		3,129	3,299	170	5.4%	0.0%	0.1%
Weekend & Special Event Tickets		204,883	216,142	11,260	5.5%	3.1%	3.4%
Total		6,575,083	6,415,976	-159,107	-2.4%	100.0%	100.0%

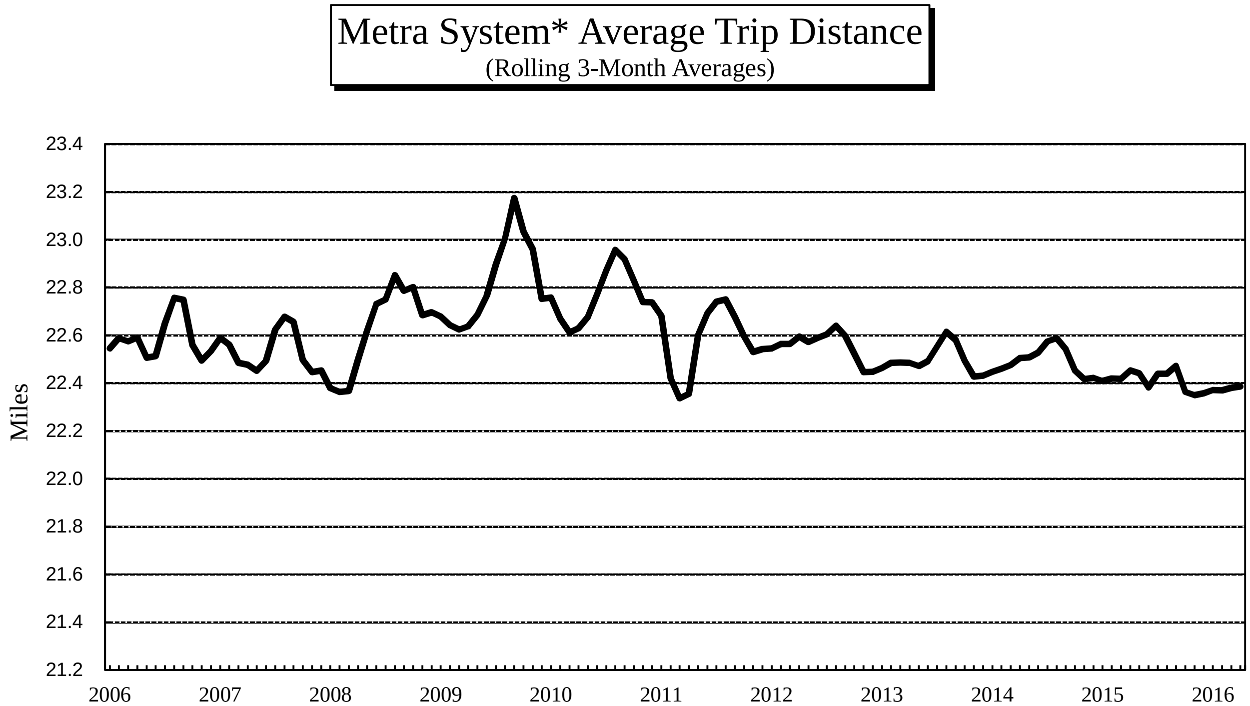
Last Three Months

Zone Pair	Miles	2015	2016	Change	% Change	Percent Share 2015	Percent Share 2016
AA	0-5	65,684	72,730	7,046	10.7%	0.3%	0.4%
AB	5-10	1,442,404	1,444,538	2,134	0.1%	7.4%	7.5%
AC	10-15	2,612,046	2,639,608	27,562	1.1%	13.4%	13.7%
AD	15-20	3,248,509	3,238,260	-10,249	-0.3%	16.7%	16.8%
AE	20-25	4,133,794	4,072,069	-61,725	-1.5%	21.2%	21.2%
AF	25-30	2,475,323	2,489,607	14,284	0.6%	12.7%	12.9%
AG	30-35	1,500,657	1,487,374	-13,283	-0.9%	7.7%	7.7%
AH	35-40	1,269,748	1,252,496	-17,252	-1.4%	6.5%	6.5%
AI	40-45	433,486	422,434	-11,052	-2.5%	2.2%	2.2%
AJ	45-50	81,002	79,236	-1,766	-2.2%	0.4%	0.4%
AK	50-55	89,804	87,892	-1,912	-2.1%	0.5%	0.5%
AM	60-65	28,002	28,520	518	1.8%	0.1%	0.1%
Intermediate*		650,664	647,093	-3,571	-0.5%	3.3%	3.4%
Conductor		859,661	639,367	-220,294	-25.6%	4.4%	3.3%
Group		9,962	9,397	-565	-5.7%	0.1%	0.0%
Weekend & Special Event Tickets		642,620	656,144	13,524	2.1%	3.3%	3.4%
Total		19,475,703	19,228,614	-247,089	-1.3%	100.0%	100.0%

*Trips that do not begin or end in Fare Zone A.

Note: Free trips and refunds are not included.

Figure 3



*Does not include free trips

Table 4
Passenger Miles & Average Trip Length by Rail Line
April

Line	Passenger Miles (in 000's)				% Chng in Trips	Average Trip Length		
	2015	2016	Change	% Chng		2015	2016	% Chng
BNSF	31,660	30,851	-809	-2.6%	-2.3%	23.55	23.49	-0.2%
Electric Lines	14,314	13,664	-650	-4.5%	-4.0%	19.77	19.66	-0.6%
Heritage	1,663	1,644	-20	-1.2%	-0.3%	28.18	27.93	-0.9%
Milw-North	12,982	12,520	-462	-3.6%	-3.0%	23.12	22.99	-0.6%
Milw-West	13,374	13,091	-283	-2.1%	-2.4%	24.71	24.78	0.3%
North Central	4,675	4,464	-211	-4.5%	-3.6%	32.08	31.80	-0.9%
Rock Island	14,365	13,882	-483	-3.4%	-2.9%	21.33	21.23	-0.4%
SouthWest	4,180	4,030	-150	-3.6%	-3.3%	19.16	19.10	-0.3%
UP-North	12,407	12,147	-261	-2.1%	-0.1%	17.09	16.74	-2.0%
UP-NW	22,984	22,239	-745	-3.2%	-2.8%	25.35	25.24	-0.4%
UP-West	15,068	14,870	-198	-1.3%	-1.6%	22.33	22.39	0.3%
System*	147,672	143,402	-4,270	-2.9%	-2.4%	22.46	22.35	-0.5%

*Does not include free trips.

Table 5

System Passenger Loads by Service Period

February - March - April

Service Period	Passenger Loads 2014	2015	2016	% Change 14 vs 16	15 vs 16	Share of Total* 14	15	16
Average Weekday								
Peak Period/Peak Direction	220,900	222,400	224,100	1.4%	0.8%	76%	77%	77%
Peak Period/Reverse Direction	20,000	20,100	19,300	-3.5%	-4.0%	7%	7%	7%
Midday	31,400	30,700	30,200	-3.8%	-1.6%	11%	11%	10%
Evening	16,900	17,000	15,800	-6.5%	-7.1%	6%	6%	5%
Total Weekday	289,200	290,200	289,400	0.1%	-0.3%	100%	100%	100%
Typical Week with Five Weekdays								
Weekday Peak Per/Peak Dir	1,104,500	1,112,000	1,120,500	1.4%	0.8%	72%	72%	73%
Weekday Off-Peak	341,500	339,000	326,500	-4.4%	-3.7%	22%	22%	21%
Saturday	60,000	58,400	57,000	-5.0%	-2.4%	4%	4%	4%
Sunday	32,800	35,500	35,100	7.0%	-1.1%	2%	2%	2%
Total Week	1,538,800	1,544,900	1,539,100	0.0%	-0.4%	100%	100%	100%
Total Off-Peak	*434,300*	*432,900*	*418,600*	*-3.6%*	*-3.3%*	*28%*	*28%*	*27%*

*Percentages may not add up to 100 due to rounding.

Table 6

System Capacity Utilization by Service Period

February - March - April

Service Period	% Capacity Utilization 2014	2015	2016	% Change 14 vs 16	15 vs 16
Average Weekday					
Peak Period/Peak Direction	71.0%	70.9%	71.3%	0.3%	0.4%
Peak Period/Reverse Direction	34.2%	34.7%	34.7%	0.5%	0.0%
Midday	43.2%	42.2%	41.4%	-1.8%	-0.7%
Evening	28.2%	28.3%	27.8%	-0.4%	-0.5%
Total Weekday	57.6%	57.5%	57.9%	0.3%	0.4%
Typical Week with Five Weekdays					
Weekday Peak Per/Peak Direction	71.0%	70.9%	71.3%	0.3%	0.4%
Weekday Off-Peak	35.7%	35.5%	35.2%	-0.5%	-0.3%
Saturday	37.0%	35.6%	34.6%	-2.4%	-1.0%
Sunday	39.5%	39.3%	37.9%	-1.6%	-1.4%
Total Week	55.8%	55.6%	55.8%	0.0%	0.2%
Total Off-Peak	*36.2%*	*35.8%*	*35.3%*	*-0.8%*	*-0.5%*

IV. TICKET SALES

Table 7 (p. 20) provides a breakdown by rail line of April sales by ticket type for 2015 and 2016. Estimated ridership and revenue data by ticket type is shown on Table 8 (p. 21).

Table 9 (p. 21) breaks down the April ticket sales by method of purchase, which includes station (agents and vending machines), Ventra Mobile App, Ticket-by-Mail, Ticket-by-Internet, conductor sales, and Commuter Benefit.

February 2016 Fare Increase – Effective February 1, 2016, Metra fares rose by an average of 2.0%. One-way ticket prices rose by $0.25, ten-ride ticket prices rose by $1.75, and monthly ticket prices rose by $2.50. Reduced fare ten-ride ticket prices rose by $0.75, and reduced fare monthly ticet prices rose by $1.25.

February 2015 Fare Increase – Effective February 1, 2015, Metra fares rose by an average of 10.8%. Part of the fare (and policy) changes was to restore the price of ten-ride tickets to nine times the price of one-way tickets, reversing a change made in February 2013. Despite the restoration of the discount, most ten-ride tickets increased in price. For the February 2015-January 2016 period monthly ticket sales fell by 5.9% and ten-ride ticket sales rose by 14.0% compared to the same period in 2014-2015.

The shift from monthly tickets to ten-ride tickets was gradual and continued throughout 2015. As such, the effects of this shift in ticket preference will continue to be evident in the month to month comparisons through most of 2016. As the year progresses, these effects are anticipated to become less pronounced.

Ventra Mobile App – The Ventra Mobile App launched on November 18, 2015. The table below summarizes ticket sales through the app for April 2016.

	April	
	Tickets	**Revenue**
Monthly	17,732	$2,959,741.50
Ten-Ride	44,537	$2,314,115.00
One-Way	129,430	$761,933.00
Weekend	11,062	$88,469.00

Credit/Debit Card Sales – Tickets can be purchased via credit card on the internet through Metra's website, at station windows, and by using ticket vending machines at select locations. The table below shows credit card sales by ticket type for 2015 and 2016. Note that this table does not include tickets sold through the Ventra Mobile App.

Credit/Debit Card Sales -- Number of Tickets Sold

2015 Ticket Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Internet Sales													
Monthly	5,344	5,137	5,054	5,046	5,047	5,132	5,013	5,050	5,252	5,279	5,180	4,652	20,581
Ten-Ride	3,848	2,728	2,885	2,787	2,825	3,317	3,291	3,143	3,220	3,425	2,900	2,039	12,248
Station Sales													
Monthly	37,510	37,126	38,541	38,146	35,517	37,309	36,740	34,414	38,646	39,213	36,512	25,988	151,323
Ten-Ride	81,799	62,151	75,408	74,547	73,476	84,976	83,655	82,836	81,556	83,207	76,533	63,254	293,905
One-Way	127,173	107,887	143,171	142,180	151,752	185,687	219,960	198,853	153,963	155,500	132,762	148,024	520,411
Weekend & Special Event	6,408	5,698	10,632	7,391	12,524	22,501	21,733	26,246	10,327	8,965	7,256	10,460	30,129
Ticket Vending Machines													
Monthly	7,566	5,057	6,075	7,184	7,346	6,983	7,508	7,333	6,830	7,864	7,513	5,312	25,882
Ten-Ride	22,427	21,716	26,742	26,746	25,030	29,755	30,869	30,570	28,944	30,954	27,527	21,362	97,631
One-Way	49,407	43,827	55,397	58,526	59,381	71,637	88,963	79,130	63,679	66,690	56,275	56,306	207,157
Weekend	3,608	3,576	4,324	4,381	6,027	5,928	7,808	7,395	5,544	5,127	5,612	4,750	15,889
Total	345,090	294,903	368,229	366,934	378,925	453,225	505,540	474,970	397,961	406,224	358,070	342,147	1,375,156
2016 Ticket Type	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**	**YTD**
Internet Sales													
Monthly	4,356	4,004	3,654	3,605									15,619
Ten-Ride	2,361	1,781	1,609	1,482									7,233
Station Sales													
Monthly	27,522	26,427	28,627	28,632									111,208
Ten-Ride	66,109	51,467	54,211	51,056									222,843
One-Way	95,774	93,589	129,237	109,531									428,131
Weekend & Special Event	7,040	5,119	9,008	7,429									28,596
Ticket Vending Machines													
Monthly	5,151	5,015	5,323	5,215									20,704
Ten-Ride	21,034	16,610	16,699	15,399									69,742
One-Way	37,599	35,112	41,729	36,737									151,177
Weekend	3,617	3,568	3,681	3,697									14,563
Total	270,563	242,692	293,778	262,783									1,069,816

The table on the following page shows the number of tickets sold through Credit Card Ticket Vending Machines at each of the five downtown stations beginning January 2015. Note that monthly ticket sales are reported based on the month the ticket was valid, not the date the ticket was purchased (e.g. a March monthly ticket purchased on February 22 is reported as a March sale).

Total Number of Tickets Sold at Credit Card TVMs in Downtown Stations

	2015													
Station	**Ticket Type**	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**	**YTD**
LaSalle Street Station														
	Monthly	508	33	454	472	492	465	558	505	523	579	531	471	1,467
	Ten-Ride	674	747	1,467	1,200	1,134	1,420	1,369	1,417	1,406	1,343	1,349	1,147	4,088
	One-Way	1,864	1,845	3,136	2,899	3,337	3,801	4,129	3,435	3,249	3,313	3,093	2,949	9,744
	Weekend	142	168	282	298	304	352	317	237	268	267	371	252	890
Millennium Station														
	Monthly	308	217	374	354	372	325	335	279	300	397	350	337	1,253
	Ten-Ride	1,556	1,665	1,806	2,150	1,585	1,639	1,735	1,528	1,949	2,176	1,930	1,297	7,177
	One-Way	5,891	5,780	7,295	7,383	6,387	8,302	10,466	8,851	7,184	7,909	6,808	6,321	26,349
	Weekend	169	115	194	231	260	209	211	238	219	251	240	140	709
Ogilvie Center														
	Monthly	2,195	1,033	1,576	2,156	2,238	2,101	2,288	2,312	1,653	2,253	2,032	1,437	6,960
	Ten-Ride	6,099	7,055	8,479	8,549	7,871	10,063	10,012	10,522	8,698	10,210	9,260	7,031	30,182
	One-Way	5,635	5,415	6,589	7,702	7,567	10,509	12,245	12,729	8,677	9,057	7,792	7,539	25,341
	Weekend	233	191	304	421	595	704	763	846	578	510	583	373	1,149
Union Station														
	Monthly	3,200	2,672	2,877	3,273	3,273	3,081	3,303	3,186	3,312	3,531	3,443	2,165	12,022
	Ten-Ride	10,902	9,265	11,321	11,463	10,790	12,358	13,369	12,861	12,868	12,767	11,077	8,715	42,951
	One-Way	19,319	16,190	19,844	20,627	23,318	27,204	29,983	28,192	23,864	22,136	19,724	20,929	75,980
	Weekend	1,267	1,089	1,109	1,308	2,011	1,572	2,014	1,757	1,522	1,401	1,691	1,125	4,773
Van Buren Street Station														
	Monthly	99	62	134	24	96	53	100	92	109	101	98	130	319
	Ten-Ride	265	248	382	317	345	424	486	431	400	483	423	318	1,212
	One-Way	1,420	1,280	1,695	1,435	1,482	1,648	2,596	2,125	1,980	2,352	1,823	1,587	5,830
	Weekend	29	44	38	36	63	29	62	52	21	56	53	33	147
Total		61,775	55,114	69,356	72,298	73,520	86,259	96,341	91,595	78,780	81,092	72,671	64,296	258,543

	2016													
Station	**Ticket Type**	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Nov**	**Dec**	**YTD**
LaSalle Street Station														
	Monthly	375	360	426	421									1,582
	Ten-Ride	1,014	619	822	790									3,245
	One-Way	2,144	1,184	1,964	1,698									6,990
	Weekend	221	124	242	206									793
Millennium Station														
	Monthly	255	337	344	255									1,191
	Ten-Ride	1,454	1,237	1,180	999									4,870
	One-Way	5,146	4,856	5,198	4,716									19,916
	Weekend	196	155	156	178									685
Ogilvie Center														
	Monthly	1,365	1,294	1,472	1,442									5,573
	Ten-Ride	7,100	5,247	5,311	5,021									22,679
	One-Way	4,795	4,306	5,398	4,844									19,343
	Weekend	280	214	349	243									1,086
Union Station														
	Monthly	2,159	2,152	2,194	2,151									8,656
	Ten-Ride	8,247	6,585	6,598	5,887									27,317
	One-Way	12,778	10,818	13,572	11,335									48,503
	Weekend	788	755	934	835									3,312
Van Buren Street Station														
	Monthly	55	88	94	87									324
	Ten-Ride	289	355	307	292									1,243
	One-Way	1,172	1,226	1,344	1,289									5,031
	Weekend	49	41	43	42									175
Total		49,882	41,953	47,948	42,731									182,514

Link-Up and PlusBus - Metra participates in joint ticket programs with CTA and Pace. Monthly Metra pass holders can purchase a Link-Up pass for connecting travel on CTA and Pace buses. The Link-Up pass is accepted on peak-period CTA services and most Pace services. Monthly Metra pass holders can also purchase a PlusBus pass in conjunction with their monthly ticket good for unlimited travel on most Pace buses. The table below presents Link-Up and PlusBus sales for April 2016. Note that Link-Up and PlusBus sales through the Ventra Mobile App are not included.

Link-Up and PlusBus Sales

April

	Link-Up			PlusBus		
	2015	**2016**	**Change**	**2015**	**2016**	**Change**
BNSF	873	699	-174	1,006	915	-91
Other CUS Lines	833	647	-186	96	49	-47
Electric	696	560	-136	54	43	-11
Rock Island	482	429	-53	30	22	-8
Union Pacific	941	788	-153	228	158	-70
Total	3,825	3,123	-702	1,414	1,187	-227

January-April

	Link-Up			PlusBus		
	2015	**2016**	**Change**	**2015**	**2016**	**Change**
BNSF	3,697	2,999	-698	4,180	3,702	-478
Other CUS Lines	3,520	2,747	-773	370	233	-137
Electric	2,960	2,285	-675	223	153	-70
Rock Island	2,052	1,826	-226	116	95	-21
Union Pacific	4,029	3,310	-719	901	675	-226
Total	16,258	13,167	-3,091	5,790	4,858	-932

Table 7
Ticket Sales by Type and Line*
April 2015 vs. April 2016

	2015	2016	Change	%Chng
MONTHLY				
BNSF	21,693	21,090	-603	-2.8%
Electric Lines	10,526	10,001	-525	-5.0%
Heritage	1,129	1,090	-39	-3.5%
Milw-N	8,057	7,616	-441	-5.5%
Milw-W	8,398	8,177	-221	-2.6%
North Central	2,391	2,312	-79	-3.3%
Rock Island	11,292	10,913	-379	-3.4%
SouthWest	3,920	3,710	-210	-5.4%
UP-N	9,411	9,282	-129	-1.4%
UP-NW	13,745	13,085	-660	-4.8%
UP-W	10,046	9,871	-175	-1.7%
SYSTEM	100,608	97,147	-3,461	-3.4%
TEN-RIDE				
BNSF	26,788	26,925	137	0.5%
Electric Lines	13,807	13,982	175	1.3%
Heritage	856	974	118	13.8%
Milw-N	13,008	13,683	675	5.2%
Milw-W	9,032	9,038	6	0.1%
North Central	2,780	2,796	16	0.6%
Rock Island	11,175	11,184	9	0.1%
SouthWest	3,426	3,681	255	7.4%
UP-N	19,793	20,944	1,151	5.8%
UP-NW	17,865	18,287	422	2.4%
UP-W	13,928	14,036	108	0.8%
SYSTEM	132,458	135,530	3,072	2.3%
WEEKEND & SPECIAL EVENT TICKET SALES				
BNSF	14,721	15,682	961	6.5%
Electric Lines	6,316	6,715	399	6.3%
Heritage	0	3	3	--
Milw-N	8,879	9,497	618	7.0%
Milw-W	8,610	8,969	359	4.2%
North Central	0	18	18	--
Rock Island	5,488	6,026	538	9.8%
SouthWest	196	222	26	13.3%
UP-N	10,956	10,371	-585	-5.3%
UP-NW	15,879	17,011	1,132	7.1%
UP-W	10,908	11,942	1,034	9.5%
SYSTEM	81,953	86,456	4,503	5.5%

	2015	2016	Change	%Chng
STATION & MOBILE ONE-WAY				
BNSF	77,647	78,079	432	0.6%
Electric Lines	78,458	86,868	8,410	10.7%
Heritage	1,123	1,714	591	52.6%
Milw-N	34,688	37,348	2,660	7.7%
Milw-W	38,535	41,320	2,785	7.2%
North Central	4,934	6,583	1,649	33.4%
Rock Island	40,777	40,574	-203	-0.5%
SouthWest	7,594	9,183	1,589	20.9%
UP-N	41,770	50,441	8,671	20.8%
UP-NW	58,772	62,614	3,842	6.5%
UP-W	46,079	49,126	3,047	6.6%
SYSTEM	430,377	463,850	33,473	7.8%
CONDUCTOR ONE-WAY				
BNSF	30,960	21,792	-9,168	-29.6%
Electric Lines	40,672	22,186	-18,486	-45.5%
Heritage	983	614	-369	-37.5%
Milw-N	30,355	20,576	-9,779	-32.2%
Milw-W	30,787	22,611	-8,176	-26.6%
North Central	10,782	6,808	-3,974	-36.9%
Rock Island	23,078	17,266	-5,812	-25.2%
SouthWest	7,377	4,780	-2,597	-35.2%
UP-N	56,241	40,658	-15,583	-27.7%
UP-NW	40,599	31,332	-9,267	-22.8%
UP-W	31,364	21,285	-10,079	-32.1%
SYSTEM	303,198	209,908	-93,290	-30.8%
PERCENT SHARE BY TICKET TYPE				
Monthly	9.6%	9.8%	0.2%	
Ten-Ride	12.6%	13.7%	1.0%	
Station & Mobile One-Way	41.0%	46.7%	5.7%	
Conductor One-Way	28.9%	21.1%	-7.8%	
Total One-Way	*70.0%*	*67.9%*	*-2.1%*	
Weekend & Special Event	7.8%	8.7%	0.9%	

*Free trips are not included and not adjusted for ticket refunds.

Due to a reporting anomaly, Heritage Corridor over the counter tickets are overstated in 2015, while the other lines traveling to CUS are understated.

Table 8

Systemwide Ridership and Revenue by Ticket Type

April

PASSENGER TRIPS	**2015**	**2016**	**Change**	**Percent Change**	**Share of Total 2015**	**Share of Total 2016**
Monthly	4,326,144	4,177,321	-148,823	-3.4%	65.7%	65.0%
10-Ride	1,324,580	1,355,300	30,720	2.3%	20.1%	21.1%
One-Way - Station & Mobile	430,377	463,850	33,473	7.8%	6.5%	7.2%
One-Way - Conductor	303,198	209,908	-93,290	-30.8%	4.6%	3.3%
Weekend & Special Event - Station & Mobile	52,853	82,533	29,680	56.2%	0.8%	1.3%
Weekend & Special Event - Conductor	152,030	133,608	-18,423	-12.1%	2.3%	2.1%
TOTAL	6,589,182	6,422,519	-166,663	-2.5%	100.0%	100.0%
PASSENGER REVENUE						
Monthly	$16,568,079	$16,192,337	-$375,742	-2.3%	59.5%	58.5%
10-Ride	6,572,837	6,923,591	350,754	5.3%	23.6%	25.0%
One-Way - Station & Mobile	2,448,539	2,744,764	296,225	12.1%	8.8%	9.9%
One-Way - Conductor	1,589,521	1,117,805	-471,715	-29.7%	5.7%	4.0%
Weekend & Special Event - Station & Mobile	169,126	264,104	94,978	56.2%	0.6%	1.0%
Weekend & Special Event - Conductor	486,312	427,452	-58,860	-12.1%	1.7%	1.5%
TOTAL	$27,834,413	$27,670,052	-$164,361	-0.6%	100.0%	100.0%

Note: Free trips, refunds, and group sales are not included.

Table 9

System Ticket Sales by Method of Purchase

April

	Monthly			**Ten-Ride**		
TICKET SALES	**2015**	**2016**	**% Change**	**2015**	**2016**	**% Change**
Station & Mobile (Credit)	45,330	46,679	3.0%	101,293	103,515	2.2%
Station (Cash/Check)	12,078	11,625	-3.8%	16,687	19,091	14.4%
Total Station	57,408	58,304	1.6%	117,980	122,606	3.9%
By Mail	5,057	3,844	-24.0%	3	7	133.3%
By Internet	5,046	3,605	-28.6%	2,787	1,482	-46.8%
Commuter Benefits	33,097	31,394	-5.1%	11,688	11,435	-2.2%
Total	100,608	97,147	-3.4%	132,458	135,530	2.3%

	One-Way			**Weekend & Special Event**		
TICKET SALES	**2015**	**2016**	**% Change**	**2015**	**2016**	**% Change**
Station & Mobile (Credit)	200,706	229,029	14.1%	11,772	17,989	52.8%
Station (Cash/Check)	229,671	234,821	2.2%	9,369	15,024	60.4%
Total Station	430,377	463,850	7.8%	21,141	33,013	56.2%
On-Train	303,198	209,908	-30.8%	60,812	53,443	-12.1%
Total	733,575	673,758	-8.2%	81,953	86,456	5.5%

Note: Free trips, refunds, and group sales are not included.

V. PASSENGER REVENUES

The table below presents system passenger revenues for February, the last three months, and the last 12 months. Revenues decreased by 0.5% in April 2016 when compared to April 2015.

System Passenger Revenues

April	(in 000s)			Percent Change	
	2014	2015	2016	14 vs. 15	15 vs. 16
April	$25,813	$27,771	$27,627	7.6%	-0.5%
February - April	$75,208	$81,998	$82,845	9.0%	1.0%
January - April	$99,349	$107,472	$110,074	8.2%	2.4%
Last 12 Months	$310,270	$321,173	$341,229	3.5%	6.2%

Table 10 (p. 23) breaks out passenger revenues by rail line for the last two years. Figure 5 (p. 24) illustrates system average fare (i.e., revenue per passenger trip). Table 11 (p. 24) presents average fare and revenue levels by rail line.

Table 10: Passenger Revenues by Rail Line*

April	2015	2016	2015 vs 2016 %Change
BNSF	$5,793,513	$5,766,989	-0.5%
Electric Lines	2,827,149	2,778,435	-1.7%
Heritage**	266,211	271,089	1.8%
Milw-N	2,445,770	2,413,256	-1.3%
Milw-W	2,384,200	2,369,467	-0.6%
North Central	731,139	712,903	-2.5%
Rock Island	2,746,226	2,712,956	-1.2%
SouthWest	871,662	864,663	-0.8%
UP-N	2,795,595	2,842,027	1.7%
UP-NW	4,032,467	3,999,901	-0.8%
UP-W	2,877,437	2,895,430	0.6%
SYSTEM	$27,771,369	$27,627,117	-0.5%

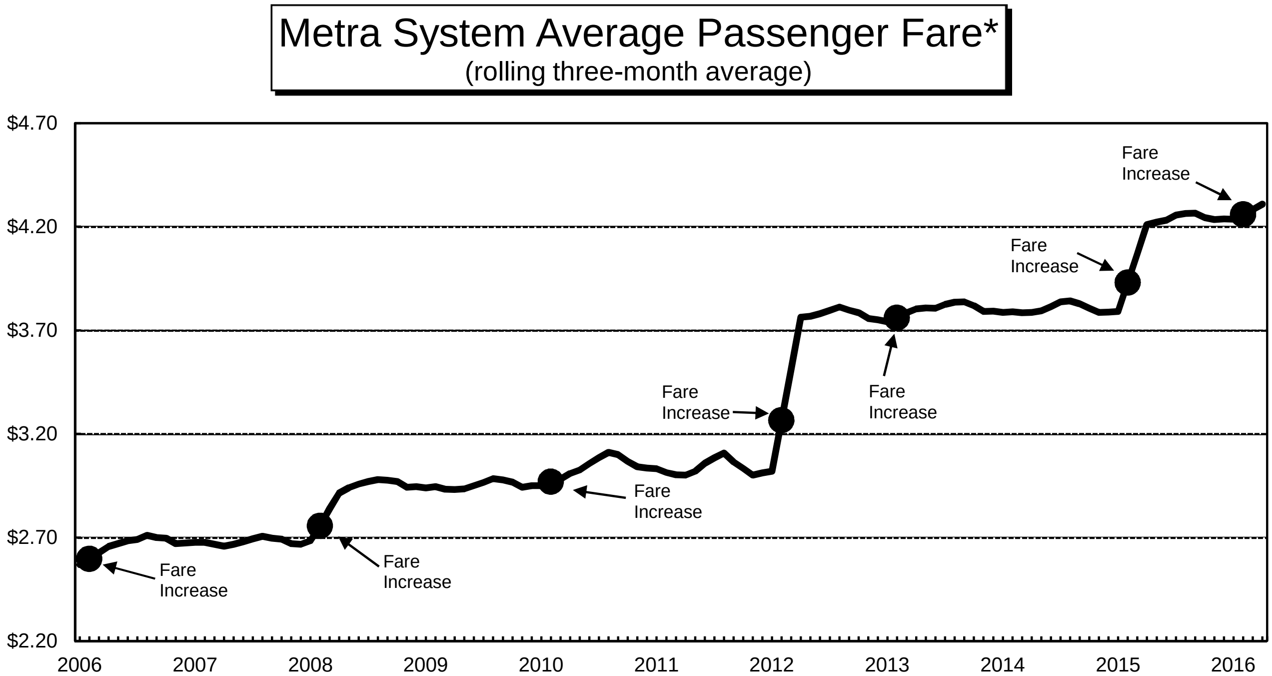
February - April	2015	2016	2016 vs 2016 %Change
BNSF	$16,919,284	$17,211,149	1.7%
Electric Lines	8,421,395	8,365,894	-0.7%
Heritage**	903,729	805,158	-10.9%
Milw-N	7,266,841	7,282,627	0.2%
Milw-W	6,989,788	7,119,370	1.9%
North Central	2,126,778	2,149,067	1.0%
Rock Island	8,155,489	8,149,448	-0.1%
SouthWest	2,585,456	2,606,247	0.8%
UP-N	8,261,762	8,463,952	2.4%
UP-NW	11,903,505	12,039,514	1.1%
UP-W	8,464,329	8,652,978	2.2%
SYSTEM	$81,998,356	$82,845,404	1.0%

Last 12 Months	2014-2015	2015-2016	14-15 vs 15-16 %Change
BNSF	$65,833,115	$70,482,916	7.1%
Electric Lines	32,661,472	34,312,922	5.1%
Heritage**	3,128,701	3,122,919	-0.2%
Milw-N	28,956,043	30,425,625	5.1%
Milw-W	27,578,278	29,382,569	6.5%
North Central	8,393,854	8,762,062	4.4%
Rock Island	31,580,283	33,401,268	5.8%
SouthWest	9,695,379	10,418,393	7.5%
UP-N	33,175,156	35,253,572	6.3%
UP-NW	47,301,836	49,998,993	5.7%
UP-W	32,869,220	35,667,302	8.5%
SYSTEM	$321,173,337	$341,228,541	6.2%

*Excludes South Shore and reduced-fare reimbursement.

**Due to a reporting anomaly, Heritage Corridor revenues are overstated, while the other lines traveling to CUS are understated.

Figure 5



*Does not include free trips

Table 11

Passenger Revenues & Average Fare by Rail Line*

January - April

Line	Passenger Revenue (in 000's)				% Change	Average Fare		
	2015	2016	Change	% Chng	in Trips	2015	2016	% Chng
BNSF	$22,154	$22,876	$722	3.3%	-1.0%	$4.19	$4.37	4.3%
Electric Lines	11,006	11,047	41	0.4%	-4.1%	$3.81	$3.99	4.7%
Heritage**	1,165	1,059	-105	-9.1%	-12.9%	$4.40	$4.59	4.4%
Milw-N	9,619	9,696	77	0.8%	-3.6%	$4.23	$4.42	4.5%
Milw-W	9,127	9,437	310	3.4%	-0.9%	$4.29	$4.48	4.3%
North Central	2,790	2,864	74	2.6%	-1.3%	$4.88	$5.07	4.0%
Rock Island	10,670	10,821	151	1.4%	-2.6%	$3.97	$4.13	4.1%
SouthWest	3,375	3,472	97	2.9%	-1.9%	$3.89	$4.08	4.9%
UP-N	10,916	11,294	378	3.5%	-0.2%	$3.75	$3.89	3.7%
UP-NW	15,597	16,019	421	2.7%	-1.8%	$4.33	$4.52	4.6%
UP-W	11,052	11,489	437	4.0%	-0.8%	$4.14	$4.34	4.8%
System***	$107,472	$110,074	$2,601	2.4%	-1.9%	$4.11	$4.29	4.4%

*Excludes reduced-fare reimbursement.

**Due to a reporting anomaly, Heritage Corridor revenues are overstated, while the other lines traveling to CUS are understated.

***Does not include free trips