

# COMMUTER RAIL SYSTEM

## RIDERSHIP TRENDS

June 2016



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Prepared by the Division of Strategic Capital Planning  
August 2016

# COMMUTER RAIL SYSTEM RIDERSHIP TRENDS

## June 2016

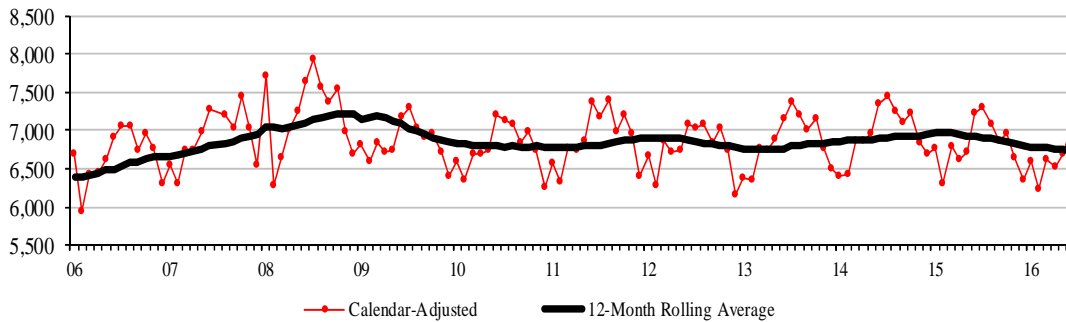
### I. OVERVIEW

Reported system ridership (including free trips) in June 2016 decreased by 2.7% compared to June 2015. June 2016 had the same number of weekdays, Saturdays, and Sundays compared to June 2015. June 2015 ridership includes special event ticket sales for the June 18, 2015 Blackhawks Stanley Cup Victory Parade and Rally. Removing special event tickets sold for that event (about 85,000), June 2016 ridership decreased by 0.3% compared to June 2015.

June		System Ridership			Percent Change	
		(in 000s)			14 vs. 16	15 vs. 16
		2014	2015	2016		
Reported		7,223	7,165	6,977	-3.4%	-2.6%
Free Trips		95	95	89	-5.9%	-5.9%
Total (Reported & Free)		7,318	7,260	7,066	-3.4%	-2.7%
April - June	(Last 3 months)	21,156	20,578	20,244	-4.3%	-1.6%
January - June	(Year-to-Date)	40,817	40,409	39,733	-2.7%	-1.7%
Last 12 Months		82,823	82,962	80,954	-2.3%	-2.4%

Figure 1 presents system ridership adjusted for calendar differences by month since 2006. The twelve-month rolling average is included to display the underlying trend in passenger use.

**Figure 1: Calendar-Adjusted System Ridership\***  
(in thousands)

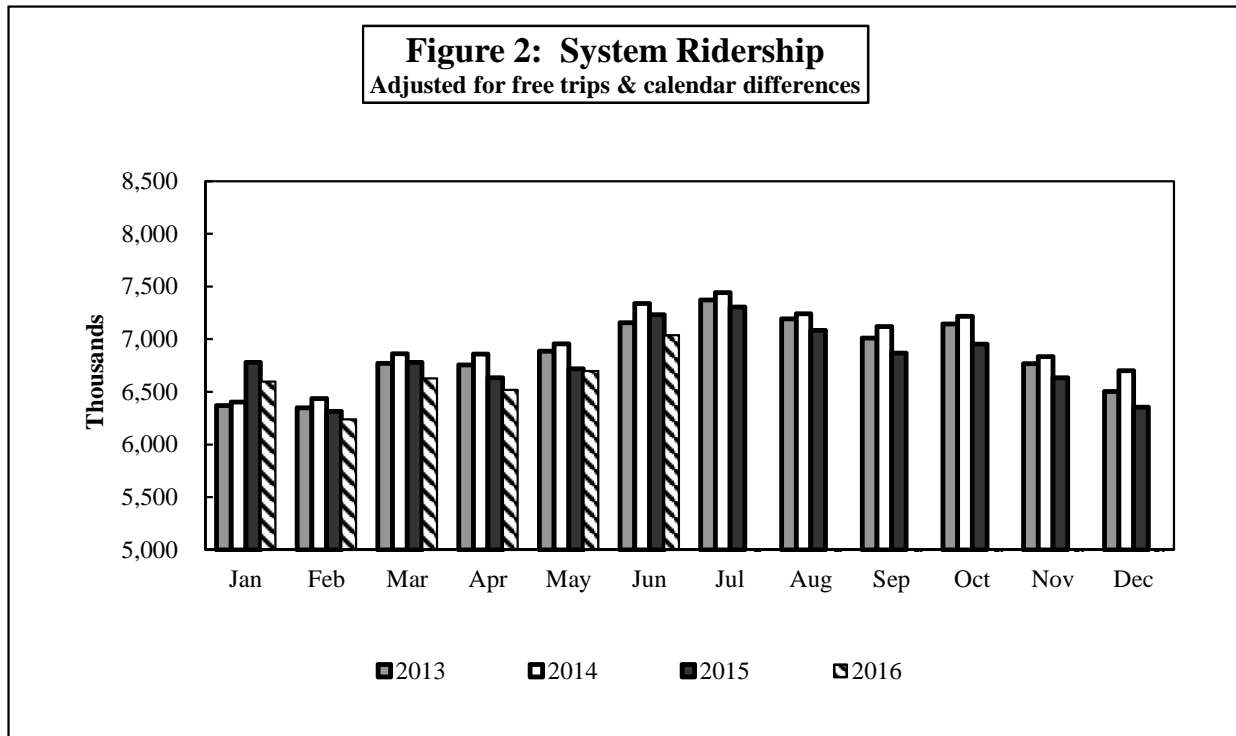


*\* Due to a change in calculation methodology, calendar-adjusted ridership figures for months prior to May 2014 may vary slightly from those previously reported.*

Table 1 and Figure 2 present calendar-adjusted monthly ridership totals for the Metra system.

**Table 1**  
**Metra System Passenger Trips by Month**  
 (Adjusted for free trips & calendar differences)

	Passenger Trips (in 000's)				Year-to-Year Percent Change		
	2013	2014	2015	2016	13 vs. 14	14 vs. 15	15 vs. 16
January	6,371	6,403	6,778	6,598	0.5%	5.9%	-2.7%
February	6,349	6,438	6,315	6,240	1.4%	-1.9%	-1.2%
March	6,769	6,861	6,780	6,627	1.3%	-1.2%	-2.3%
April	6,755	6,858	6,634	6,517	1.5%	-3.3%	-1.8%
May	6,885	6,956	6,718	6,697	1.0%	-3.4%	-0.3%
June	7,157	7,340	7,232	7,039	2.6%	-1.5%	-2.7%
July	7,370	7,443	7,306		1.0%	-1.8%	
August	7,194	7,242	7,082		0.7%	-2.2%	
September	7,012	7,118	6,869		1.5%	-3.5%	
October	7,145	7,218	6,954		1.0%	-3.7%	
November	6,767	6,834	6,635		1.0%	-2.9%	
December	6,504	6,701	6,354		3.0%	-5.2%	
Annual Total	82,278	83,413	81,656		1.4%	-2.1%	



*Note: Due to a change in calculation methodology, calendar-adjusted ridership figures for months prior to May 2014 may vary slightly from those previously reported.*

## II. RIDERSHIP INFLUENCES

Many different factors influence day-to-day and year-to-year ridership trends. Some factors are within Metra’s control, such as service changes and marketing promotions. However, many more factors (such as weather, gas prices, and the economy) that are outside of Metra’s direct control can influence ridership.

**Calendar Differences** – June 2016 had one additional weekday, one less Saturday, and the same number of Sundays/holidays compared to June 2015.

	Weekday			Saturday			Sunday/Holiday			All Days		
	2015	2016	Diff	2015	2016	Diff	2015	2016	Diff	2015	2016	Diff
Jan	21	20	-1	5	5	0	5	6	1	31	31	0
Feb	20	21	1	4	4	0	4	4	0	28	29	1
Mar	22	23	1	4	4	0	5	4	-1	31	31	0
Apr	22	21	-1	4	5	1	4	4	0	30	30	0
May	20	21	1	5	4	-1	6	6	0	31	31	0
Jun	22	22	0	4	4	0	4	4	0	30	30	0
YEAR-TO-DATE	127	128	1	26	26	0	28	28	0	181	182	1

### **Service Changes**

**Heritage Corridor** – On March 14, 2016, a mid-afternoon outbound train was permanently added to the weekday schedule.

**Rock Island District** – On June 6, 2015, six express trains were added to the Saturday and Sunday schedule as part of a trial weekend service enhancement lasting through November 29, 2015. On November 30, 2015, the weekend service enhancement became permanent, an additional outbound express train was added on weekdays, and schedule times were adjusted on several weekday trains to reflect actual operating conditions and improve connections. On June 15, 2014, schedule times were adjusted on 16 weekday inbound trains, 19 weekday outbound trains, and all Saturday and Sunday trains to increase schedule accuracy and improve service reliability.

### **Roadway Construction Projects**

**Jane Byrne Interchange Reconfiguration** – In March 2015, work began on a major reconfiguration of the Jane Byrne Interchange. During the first phase of the construction, the number of lanes was reduced on several ramps and the inbound Dan Ryan Expressway, and access to Congress Parkway from the Dan Ryan was via a detour. The project is expected to last until Winter 2016/2017.

**Jane Addams Memorial Tollway (I-90) Reconstruction and Widening** – Phase 1 of the project, between Rockford and Elgin, was completed in December 2014. The second phase of the project, between Elgin and the Kennedy Expressway, began in Spring 2015 and is scheduled for completion in 2016.

**IL Route 59 Reconstruction and Widening** – Multiple phases of the project, which began Summer 2013, have caused significant traffic delays and impacted Metra

commuters using the Route 59 Station on the BNSF Line. Construction was completed in late November 2015.

**Union Station Access** – The Adams Street Bridge Reconstruction Project began in late January 2016 and is scheduled for completion in early 2017. Throughout 2016, this project will periodically restrict pedestrian access to Union Station via Adams Street.

The Union Station Transit Center, a component of the Loop Link project, began construction in 2015. The center will consolidate CTA bus connections for Metra passengers at Union Station, and is scheduled for completion in early summer 2016.

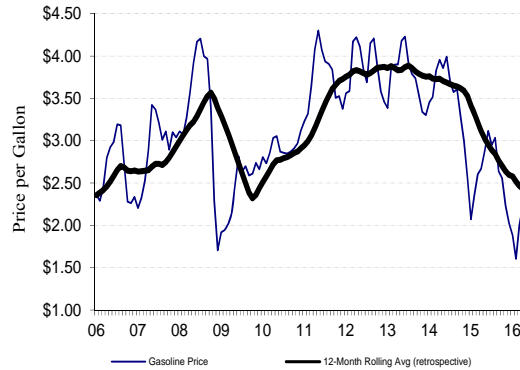
**Special Events** – Special events often bring large crowds into Chicago during off-peak hours. No special event tickets were sold in June 2016. Metra added additional service on the BNSF and all three Union Pacific Lines for Blues Fest and Spring Awakening (June 10-11) and the Chicago Pride Parade (June 26). Family Fares are in effect seven days a week through Labor Day.

Chicago hosted numerous conventions and trade shows in June at McCormick Place and other venues throughout the city. None arranged for special Metra Electric Zone A passes.

**Gas Prices** – The average price of a gallon of regular unleaded gas was \$2.61 in June 2016, \$0.51 lower than June 2015 and \$0.21 higher than May 2016.

**Chicago-Gary-Kenosha Region Average Gas Price**

Month	2012	2013	2014	2015	2016
Jan	\$3.56	\$3.39	\$3.45	\$2.07	\$1.89
Feb	\$3.59	\$3.85	\$3.52	\$2.36	\$1.61
Mar	\$4.17	\$3.90	\$3.83	\$2.60	\$2.00
Apr	\$4.22	\$3.90	\$3.95	\$2.67	\$2.24
May	\$4.11	\$4.18	\$3.86	\$2.88	\$2.40
Jun	\$3.84	\$4.23	\$3.99	\$3.12	\$2.61
Jul	\$3.69	\$3.92	\$3.71	\$2.95	
Aug	\$4.15	\$3.79	\$3.57	\$3.04	
Sep	\$4.21	\$3.74	\$3.61	\$2.64	
Oct	\$3.89	\$3.54	\$3.30	\$2.56	
Nov	\$3.59	\$3.34	\$3.00	\$2.23	
Dec	\$3.46	\$3.30	\$2.57	\$2.03	
YTD Average	\$3.92	\$3.91	\$3.77	\$2.62	\$2.12
Annual Average	\$3.87	\$3.76	\$3.53	\$2.60	\$2.12

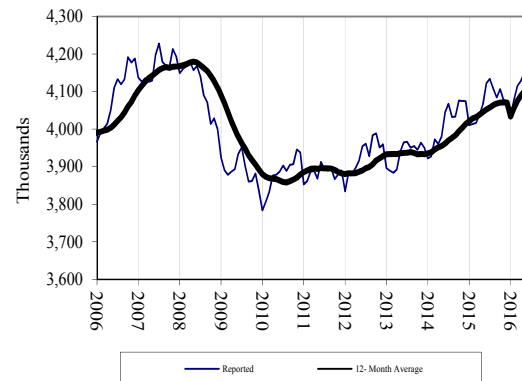


Source: Bureau of Labor Statistics

**Economy** – The number of persons employed in the six-county Chicago Region increased 1.7% in June 2016 compared to June 2015.

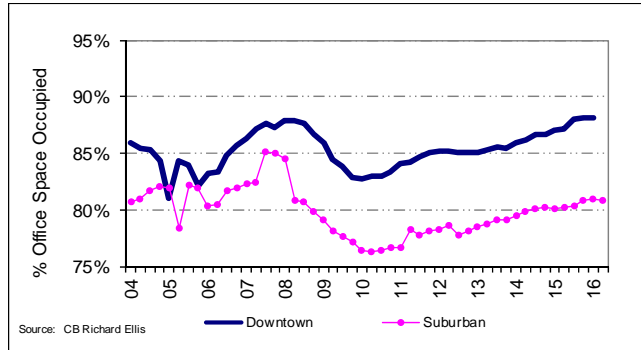
**Persons Employed in Chicago Region (thousands)**

Month	2012	2013	2014	2015	2016	15 vs. 16
Jan	3,834	3,896	3,922	4,010	4,033	0.6%
Feb	3,886	3,890	3,927	4,014	4,078	1.6%
Mar	3,881	3,884	3,972	4,016	4,115	2.5%
Apr	3,896	3,893	3,960	4,038	4,128	2.2%
May	3,915	3,940	3,980	4,066	4,150	2.1%
Jun	3,954	3,964	4,045	4,122	4,192	1.7%
Jul	3,961	3,966	4,068	4,134		
Aug	3,928	3,951	4,032	4,108		
Sep	3,984	3,955	4,033	4,084		
Oct	3,989	3,945	4,076	4,107		
Nov	3,951	3,964	4,075	4,078		
Dec	3,960	3,951	4,075	4,072		
YTD Average	3,894	3,911	3,968	4,044	4,116	1.8%
Annual Average	3,928	3,933	4,014	4,071	4,116	1.1%



**Office Occupancy** - The graph below provides office occupancy rates for Downtown Chicago and suburban locations. In the First Quarter of 2016, Downtown Chicago posted an 88.1% office occupancy rate, down 0.1% from the previous quarter. The office occupancy rate in the suburbs fell to 80.9% from the previous quarter's rate of 81.0%.

**Downtown and Suburban Office Occupancy**



### **III. RIDERSHIP**

Table 2 (pg. 12) presents reported rail line ridership for three time periods (current month, last three months, and last 12 months) for the last two years based on reported ticket sales. Estimated ridership on the North region lines (UP-N, MD-N, NCS, and UP-NW) was down 2.2%, lines serving the West region (MD-W, UP-W, and BNSF) were down 2.1%, and lines serving the South region (HC, RID, SWS, and MED) were down 4.2%. A system summary of ridership by fare zone for June 2016 and the April 2016 – June 2016 period is provided in Table 3 (p. 13). Figure 3 and Table 4 (p. 14) provide data on average passenger trip length.

Passenger load counts are taken by conductors before the first stop on outbound trains and after the last stop before entering the downtown on inbound trains. Table 5 presents average daily conductor load counts by service period for April 2016 – June 2016 (p. 15). Table 6 presents capacity utilization by service period for April 2016 – June 2016 (p. 15).

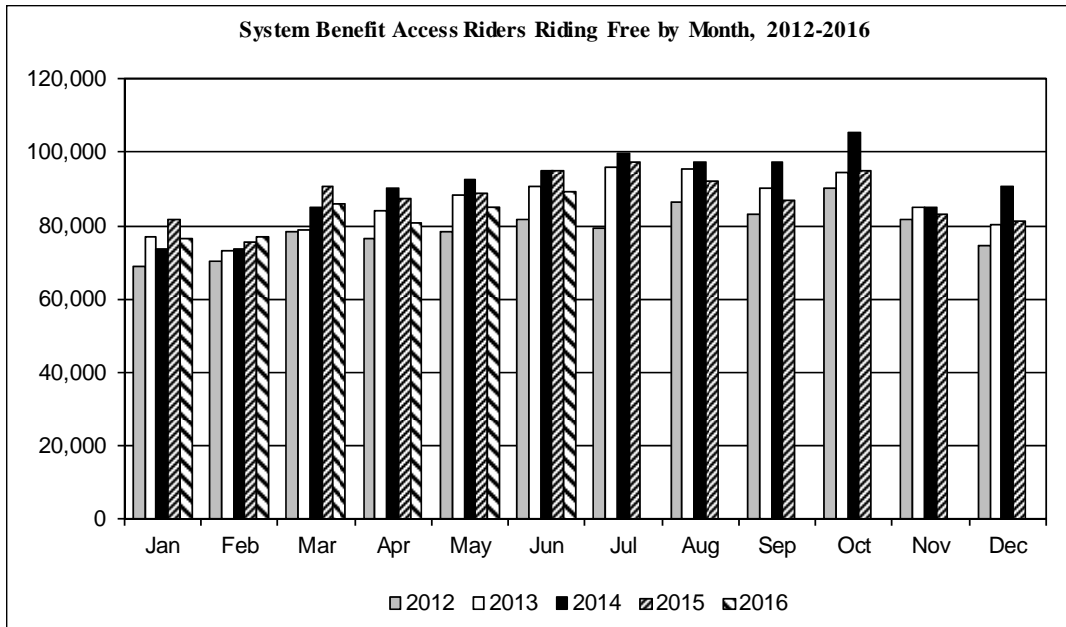


**Benefit Access Program (formerly Circuit Breaker)** – Under the Benefit Access Program, low-income seniors and individuals with disabilities are eligible for free transportation on Metra with proper identification. The table below presents the average daily conductor load counts for Benefit Access trips by service period as well as the total number of Benefit Access trips recorded for the month. The graph that follows shows the total number of Benefit Access trips by month between 2012 and 2016.

**Benefit-Access Free Trips**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>2015</b>												
<i>Avg Wkday</i>	3,332	3,305	3,632	3,498	3,661	3,758	3,713	3,647	3,518	3,734	3,486	3,205
<i>Avg Sat</i>	1,497	1,509	1,558	1,633	1,781	1,822	1,831	1,828	1,739	1,631	1,704	1,480
<i>Avg Sun/Hol</i>	895	856	944	993	1,105	1,239	1,226	1,298	1,213	1,202	1,111	944
<i>Typical week</i>	19,053	18,890	20,662	20,118	21,190	21,853	21,621	21,362	20,541	21,505	20,242	18,447
<b>Total Reported*</b>	81,935	75,558	90,857	87,468	88,753	94,928	97,624	92,221	86,895	95,121	83,191	81,141
<b>2016</b>												
<i>Avg Wkday</i>	3,207	3,182	3,302	3,307	3,450	3,525						
<i>Avg Sat</i>	1,494	1,550	1,476	1,521	1,608	1,776						
<i>Avg Sun/Hol</i>	864	1,012	1,024	1,018	1,071	1,159						
<i>Typical week</i>	18,391	18,474	19,012	19,074	19,929	20,560						
<b>Total Reported*</b>	76,784	77,078	85,954	81,123	85,310	89,288						

\*Seniors Ride Free Program ended in Sept. 2011; includes low-income seniors as of 9/6/11.



**Reduced-Fare Sales** – In collaboration with the Regional Transportation Authority’s (RTA) Reduced-Fare Permit Program, Metra allows qualified users to ride at a reduced rate. The following types of users are eligible for a reduced-fare permit through the RTA’s Reduced-Fare Permit Program. Metra is eligible for reimbursement of the lost revenue by Illinois Department of Transportation.

- All senior citizens who are within three weeks of their 65<sup>th</sup> birthday or older (see Benefit Access Program for further information)
- Medicare card recipients who receive Social Security benefits
- People with disabilities who receive Social Security benefits
- Veterans with disabilities who receive Service-connected disability benefits
- People with disabilities whose doctors validate their disability
- Full-time students enrolled in an accredited grade school or high school with a valid letter of certification from their school (on school stationery) or valid school identification. Bearing the student's name, school name and authorized signature.

Metra also offers reduced-fare tickets to children ages 7 to 11 and to active duty U.S. military personnel. The table below shows all reduced-fare ticket sales by month for 2015 and 2016.

**Reduced-Fare Ticket Sales (2015-2016)**

	2015				2016			
	Monthly	Ten-Ride	One-Way	Conductor	Monthly	Ten-Ride	One-Way	Conductor
January	3,194	12,701	29,752	31,566	3,227	13,652	29,830	27,709
February	3,136	8,722	26,460	30,165	3,229	10,806	32,860	28,032
March	3,337	11,446	43,689	38,790	3,328	12,215	56,952	34,402
April	3,134	11,848	47,752	38,249	3,286	12,109	43,836	29,853
May	3,174	11,078	42,979	40,082	3,223	12,472	51,834	36,428
June	2,970	12,989	73,214	50,145	3,064	13,604	75,390	45,745
July	3,050	12,526	87,205	49,640				
August	2,822	12,792	66,996	41,582				
September	3,342	12,529	35,973	33,656				
October	3,438	13,325	40,336	36,099				
November	3,320	12,238	37,391	32,810				
December	2,820	11,917	54,298	37,473				
<b>YTD</b>	<b>18,945</b>	<b>68,784</b>	<b>263,846</b>	<b>228,997</b>	<b>19,357</b>	<b>74,858</b>	<b>290,702</b>	<b>202,169</b>

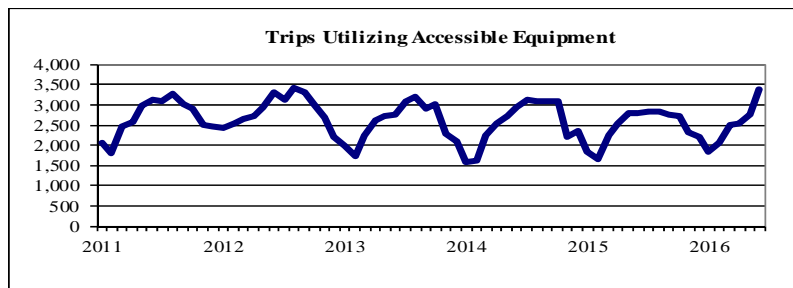
**Police Officer and Firefighter Free Rides** – Chicago-area uniformed police officers from any municipality, including sheriff’s deputies, bailiffs, and corrections officers, and Chicago firefighters are allowed free transportation on Metra. These free rides are not reimbursed by the State of Illinois. The table below presents the average daily conductor load counts for “Police Officer and Firefighter” trips by service period as well as the total number of these trips recorded for the month.

Police Officers and Firefighters in Uniform Riding Free

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>2015</b>												
<i>Avg Wkday</i>	219	207	216	222	232	256	236	239	204	188	184	182
<i>Avg Sat</i>	19	13	10	24	33	22	38	49	23	18	21	19
<i>Avg Sun/Hol</i>	10	22	10	11	10	11	14	26	22	11	7	11
<i>Typical week</i>	1,126	1,067	1,103	1,144	1,203	1,312	1,233	1,272	1,066	966	947	938
<b>Total Reported</b>	<b>4,754</b>	<b>4,269</b>	<b>4,854</b>	<b>5,018</b>	<b>4,864</b>	<b>5,761</b>	<b>5,615</b>	<b>5,403</b>	<b>4,491</b>	<b>4,259</b>	<b>3,801</b>	<b>4,126</b>
<b>2016</b>												
<i>Avg Wkday</i>	194	186	211	220	216	212						
<i>Avg Sat</i>	10	9	18	16	7	21						
<i>Avg Sun/Hol</i>	6	8	11	9	9	15						
<i>Typical week</i>	985	948	1,082	1,125	1,094	1,095						
<b>Total Reported</b>	<b>3,961</b>	<b>3,977</b>	<b>4,960</b>	<b>4,738</b>	<b>4,609</b>	<b>4,804</b>						

Most recent month's data from TOPS 07/13/16

**Accessible Equipment Use** - All Metra trains have at least one accessible car; however, some individual stations are not yet fully accessible. The figure below presents the number of trips utilizing on-board accessibility equipment (wheelchair lifts on diesel lines or bridge plates on the Electric Line) by month since 2011.



**Bike Program** – Bikes are allowed on weekday early morning, off-peak, and reverse commute trains, and on all weekend trains. Five bikes are allowed in each diesel rail accessible car, and two bikes are allowed per car on the Metra Electric District. Train crews have the final authority on accommodating bikes. The table below shows the average usage by month for the program.

Bikes on Trains Program Usage

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>2015</b>												
<i>Avg Wkday</i>	383	333	507	698	854	938	1,023	1,080	975	947	779	546
<i>Avg Sat</i>	245	207	313	561	704	817	720	755	804	580	390	296
<i>Avg Sun/Hol</i>	150	125	227	439	519	628	697	646	693	598	396	243
<b>Total Bikes Carried</b>	<b>10,026</b>	<b>7,983</b>	<b>13,550</b>	<b>19,356</b>	<b>23,710</b>	<b>26,412</b>	<b>29,197</b>	<b>29,692</b>	<b>27,160</b>	<b>26,126</b>	<b>19,505</b>	<b>14,411</b>
<b>2016</b>												
<i>Avg Wkday</i>	400	452	567	691	831	985						
<i>Avg Sat</i>	221	349	305	441	651	768						
<i>Avg Sun/Hol</i>	159	257	283	424	565	640						
<b>Total Bikes Carried</b>	<b>10,054</b>	<b>11,911</b>	<b>15,394</b>	<b>18,423</b>	<b>23,443</b>	<b>27,311</b>						

**Comparison of Actual vs. Budgeted Passenger Trips** – Each year as part of the budgeting process, monthly passenger trips for upcoming years are forecasted. The table below shows 2015 actual, 2016 budgeted, and 2016 actual passenger trips. For June 2016, passenger trips were 1.8% unfavorable to budget.

**Passenger Trips (Reported + Free): Actual vs. Budget**

Month	2015 Actual	2016 Budget	2016 Actual	% Chg
JAN	6,764,204	6,739,437	6,512,955	-3.4%
FEB	6,297,426	6,241,176	6,309,556	1.1%
MAR	6,769,610	6,709,142	6,666,044	-0.6%
APR	6,662,551	6,603,039	6,497,034	-1.6%
MAY	6,655,682	6,596,232	6,680,580	1.3%
JUN	7,259,878	7,195,031	7,066,372	-1.8%
JUL	7,285,907	7,220,827		
AUG	7,100,153	6,945,335		
SEP	6,895,751	7,054,747		
OCT	6,949,189	7,168,594		
NOV	6,605,591	6,674,810		
DEC	6,384,538	6,639,677		
<b>YTD</b>	<b>40,409,349</b>	<b>40,084,056</b>	<b>39,732,541</b>	<b>-0.9%</b>
<b>Annual Total</b>	<b>81,630,476</b>	<b>81,788,046</b>		

**Table 2: Passenger Trips by Rail Line**

Reported				Reported & Free Trips		
June	2015	2016	2015 vs 2016 %Change	2015	2016	2015 vs 2016 %Change
BNSF	1,450,135	1,425,753	-1.7%	1,460,710	1,435,372	-1.7%
Electric Lines	754,493	720,616	-4.5%	779,112	742,580	-4.7%
Heritage*	61,914	61,911	0.0%	61,942	61,946	0.0%
Milw-N	635,132	608,359	-4.2%	642,753	615,253	-4.3%
Milw-W	591,272	570,559	-3.5%	602,077	580,710	-3.5%
North Central	154,699	151,530	-2.0%	155,447	152,287	-2.0%
Rock Island	730,178	699,555	-4.2%	738,346	706,966	-4.3%
SouthWest	223,402	215,260	-3.6%	224,503	216,480	-3.6%
UP-N	818,586	811,793	-0.8%	833,809	827,294	-0.8%
UP-NW	999,864	977,812	-2.2%	1,008,933	986,750	-2.2%
UP-W	745,276	733,937	-1.5%	752,247	740,735	-1.5%
SYSTEM	7,164,950	6,977,084	-2.6%	7,259,878	7,066,372	-2.7%
April - June	2015	2016	2015 vs 2016 %Change	2015	2016	2015 vs 2016 %Change
BNSF	4,131,038	4,086,668	-1.1%	4,159,792	4,115,132	-1.1%
Electric Lines	2,208,741	2,129,245	-3.6%	2,277,069	2,190,160	-3.8%
Heritage*	179,172	180,110	0.5%	179,224	180,209	0.5%
Milw-N	1,766,309	1,720,139	-2.6%	1,787,167	1,739,878	-2.6%
Milw-W	1,669,470	1,635,318	-2.0%	1,704,638	1,665,780	-2.3%
North Central	441,711	433,234	-1.9%	443,695	435,264	-1.9%
Rock Island	2,072,705	2,020,310	-2.5%	2,095,351	2,041,707	-2.6%
SouthWest	649,795	633,850	-2.5%	653,198	637,329	-2.4%
UP-N	2,279,259	2,287,629	0.4%	2,322,928	2,332,719	0.4%
UP-NW	2,818,657	2,775,328	-1.5%	2,845,804	2,801,189	-1.6%
UP-W	2,090,107	2,086,436	-0.2%	2,109,247	2,104,621	-0.2%
SYSTEM	20,306,961	19,988,265	-1.6%	20,578,110	20,243,986	-1.6%
Last 12 Months	2014-2015	2015-2016	14-15 vs 15-16 %Change	2014-2015	2015-2016	14-15 vs 15-16 %Change
BNSF	16,471,887	16,219,285	-1.5%	16,594,791	16,333,081	-1.6%
Electric Lines	8,993,338	8,625,847	-4.1%	9,258,019	8,870,746	-4.2%
Heritage*	748,549	690,608	-7.7%	748,919	690,863	-7.8%
Milw-N	7,169,215	6,902,645	-3.7%	7,247,306	6,982,696	-3.7%
Milw-W	6,742,375	6,598,627	-2.1%	6,882,672	6,724,358	-2.3%
North Central	1,784,844	1,738,824	-2.6%	1,793,789	1,748,112	-2.5%
Rock Island	8,357,227	8,111,599	-2.9%	8,450,872	8,201,468	-3.0%
SouthWest	2,633,986	2,564,408	-2.6%	2,646,171	2,578,749	-2.5%
UP-N	9,180,009	9,080,523	-1.1%	9,356,373	9,256,919	-1.1%
UP-NW	11,429,542	11,111,659	-2.8%	11,546,494	11,215,779	-2.9%
UP-W	8,355,948	8,277,916	-0.9%	8,436,345	8,350,900	-1.0%
SYSTEM	81,866,918	79,921,938	-2.4%	82,961,749	80,953,668	-2.4%

\*Due to a reporting anomaly, Heritage Corridor passenger trips are overstated in 2015, while the other lines traveling to CUS are understated.

**Table 3  
System Ridership by Fare Zone**

***June 2015 vs. June 2016***

Zone						Percent Share	
Pair	Miles	2015	2016	Change	% Change	2015	2016
AA	0-5	22,455	22,328	-127	-0.6%	0.3%	0.3%
AB	5-10	488,469	493,616	5,147	1.1%	6.8%	7.1%
AC	10-15	918,212	931,983	13,771	1.5%	12.8%	13.4%
AD	15-20	1,144,329	1,148,536	4,207	0.4%	16.0%	16.5%
AE	20-25	1,457,774	1,457,861	87	0.0%	20.3%	20.9%
AF	25-30	868,682	880,348	11,666	1.3%	12.1%	12.6%
AG	30-35	520,818	528,768	7,950	1.5%	7.3%	7.6%
AH	35-40	449,536	452,626	3,090	0.7%	6.3%	6.5%
AI	40-45	148,912	150,058	1,146	0.8%	2.1%	2.2%
AJ	45-50	27,837	28,338	501	1.8%	0.4%	0.4%
AK	50-55	30,132	29,798	-334	-1.1%	0.4%	0.4%
AM	60-65	10,882	8,724	-2,158	-19.8%	0.2%	0.1%
Intermediate*		212,113	216,298	4,185	2.0%	3.0%	3.1%
Conductor		392,674	308,630	-84,044	-21.4%	5.5%	4.4%
Group		1,614	1,238	-376	-23.3%	0.0%	0.0%
Weekend & Special Event Tickets		494,076	325,346	-168,730	-34.2%	6.9%	4.7%
<b>Total</b>		<b>7,164,942</b>	<b>6,977,084</b>	<b>-187,858</b>	<b>-2.6%</b>	<b>100.0%</b>	<b>100.0%</b>

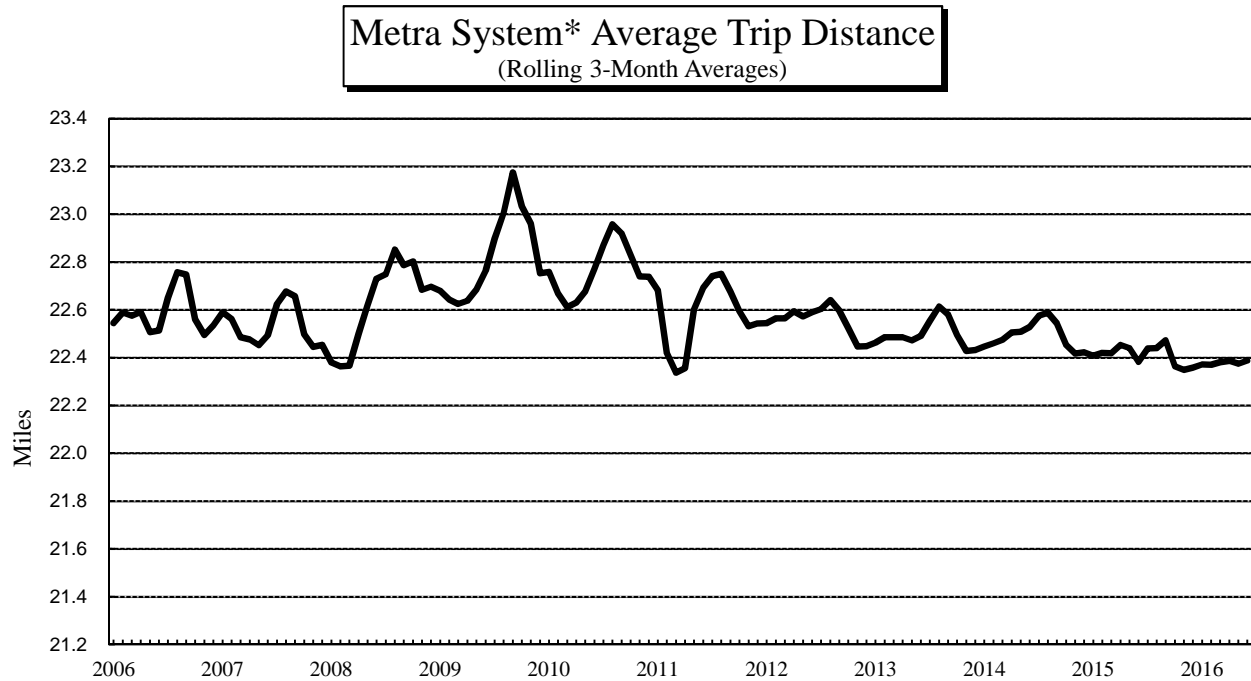
***Last Three Months***

Zone						Percent Share	
Pair	Miles	2015	2016	Change	% Change	2015	2016
AA	0-5	66,530	67,200	670	1.0%	0.3%	0.3%
AB	5-10	1,456,599	1,470,175	13,576	0.9%	7.2%	7.4%
AC	10-15	2,671,542	2,715,758	44,216	1.7%	13.2%	13.6%
AD	15-20	3,317,605	3,321,761	4,156	0.1%	16.3%	16.6%
AE	20-25	4,219,602	4,195,035	-24,567	-0.6%	20.8%	21.0%
AF	25-30	2,509,798	2,542,572	32,774	1.3%	12.4%	12.7%
AG	30-35	1,516,486	1,526,563	10,077	0.7%	7.5%	7.6%
AH	35-40	1,297,061	1,288,912	-8,149	-0.6%	6.4%	6.4%
AI	40-45	434,459	431,477	-2,982	-0.7%	2.1%	2.2%
AJ	45-50	81,539	81,259	-280	-0.3%	0.4%	0.4%
AK	50-55	91,026	87,202	-3,824	-4.2%	0.4%	0.4%
AM	60-65	30,086	26,708	-3,378	-11.2%	0.1%	0.1%
Intermediate*		635,113	650,308	15,195	2.4%	3.1%	3.3%
Conductor		1,032,601	768,841	-263,760	-25.5%	5.1%	3.8%
Group		20,147	21,720	1,573	7.8%	0.1%	0.1%
Weekend & Special Event Tickets		986,031	826,389	-159,642	-16.2%	4.9%	4.1%
<b>Total</b>		<b>20,306,953</b>	<b>19,988,042</b>	<b>-318,912</b>	<b>-1.6%</b>	<b>100.0%</b>	<b>100.0%</b>

\*Trips that do not begin or end in Fare Zone A.

Note: Free trips and refunds are not included.

**Figure 3**



\*Does not include free trips

**Table 4**  
**Passenger Miles & Average Trip Length by Rail Line**  
June

Line	Passenger Miles (in 000's)				% Chng in Trips	Average Trip Length		
	2015	2016	Change	% Chng		2015	2016	% Chng
BNSF	33,718	33,522	-196	-0.6%	-1.7%	23.25	23.51	1.1%
Electric Lines	14,870	14,361	-509	-3.4%	-4.5%	19.71	19.93	1.1%
Heritage	1,691	1,722	32	1.9%	0.0%	27.31	27.82	1.9%
Milw-North	14,650	14,132	-518	-3.5%	-4.2%	23.07	23.23	0.7%
Milw-West	14,402	14,149	-253	-1.8%	-3.5%	24.36	24.80	1.8%
North Central	4,834	4,832	-1	0.0%	-2.0%	31.25	31.89	2.1%
Rock Island	15,325	14,870	-456	-3.0%	-4.2%	20.99	21.26	1.3%
SouthWest	4,208	4,118	-89	-2.1%	-3.6%	18.84	19.13	1.6%
UP-North	14,158	13,878	-280	-2.0%	-0.8%	17.30	17.10	-1.2%
UP-NW	25,301	24,731	-570	-2.3%	-2.2%	25.30	25.29	0.0%
UP-West	16,572	16,519	-53	-0.3%	-1.5%	22.24	22.51	1.2%
<b>System*</b>	<b>159,730</b>	<b>156,835</b>	<b>-2,895</b>	<b>-1.8%</b>	<b>-2.6%</b>	<b>22.29</b>	<b>22.48</b>	<b>0.8%</b>

\*Does not include free trips.

**Table 5**  
**System Passenger Loads by Service Period**  
 April - May - June

Service Period	Passenger Loads			% Change		Share of Total*		
	2014	2015	2016	14 vs 16	15 vs 16	14	15	16
<b><u>Average Weekday</u></b>								
Peak Period/Peak Direction	220,200	225,500	223,900	1.7%	-0.7%	75%	76%	76%
Peak Period/Reverse Direction	21,000	21,500	20,600	-1.9%	-4.2%	7%	7%	7%
Midday	33,300	32,900	32,500	-2.4%	-1.2%	11%	11%	11%
Evening	<u>18,200</u>	<u>18,200</u>	<u>17,600</u>	<u>-3.3%</u>	<u>-3.3%</u>	<u>6%</u>	<u>6%</u>	<u>6%</u>
Total Weekday	292,700	298,100	294,600	0.6%	-1.2%	100%	100%	100%
<b><u>Typical Week with Five Weekdays</u></b>								
Weekday Peak Per/Peak Dir	1,101,000	1,127,500	1,119,500	1.7%	-0.7%	70%	70%	71%
Weekday Off-Peak	362,500	363,000	353,500	-2.5%	-2.6%	23%	23%	22%
Saturday	71,700	71,100	65,300	-8.9%	-8.2%	5%	4%	4%
Sunday	<u>44,700</u>	<u>44,200</u>	<u>44,800</u>	<u>0.2%</u>	<u>1.4%</u>	<u>3%</u>	<u>3%</u>	<u>3%</u>
<b>Total Week</b>	1,579,900	1,605,800	1,583,100	0.2%	-1.4%	100%	100%	100%
<i>Total Off-Peak</i>	<i>478,900</i>	<i>478,300</i>	<i>463,600</i>	<i>-3.2%</i>	<i>-3.1%</i>	<i>30%</i>	<i>30%</i>	<i>29%</i>

\*Percentages may not add up to 100 due to rounding.

**Table 6**  
**System Capacity Utilization by Service Period**  
 April - May - June

Service Period	% Capacity Utilization			% Change	
	2014	2015	2016	14 vs 16	15 vs 16
<b><u>Average Weekday</u></b>					
Peak Period/Peak Direction	70.9%	72.0%	71.3%	0.4%	-0.7%
Peak Period/Reverse Direction	37.2%	36.6%	36.5%	-0.7%	-0.1%
Midday	46.3%	44.1%	43.4%	-2.9%	-0.7%
Evening	<u>31.7%</u>	<u>29.7%</u>	<u>30.1%</u>	<u>-1.6%</u>	<u>0.3%</u>
Total Weekday	59.0%	58.7%	58.5%	-0.5%	-0.3%
<b><u>Typical Week with Five Weekdays</u></b>					
Weekday Peak Per/Peak Direction	70.9%	72.0%	71.3%	0.4%	-0.7%
Weekday Off-Peak	39.0%	37.3%	37.2%	-1.8%	-0.1%
Saturday	41.8%	41.4%	37.6%	-4.2%	-3.8%
Sunday	<u>48.6%</u>	<u>45.2%</u>	<u>44.6%</u>	<u>-4.0%</u>	<u>-0.6%</u>
<b>Total Week</b>	57.5%	57.2%	56.7%	-0.9%	-0.5%
<i>Total Off-Peak</i>	<i>40.1%</i>	<i>38.5%</i>	<i>37.9%</i>	<i>-2.3%</i>	<i>-0.6%</i>



## IV. TICKET SALES

Table 7 (p. 20) provides a breakdown by rail line of June sales by ticket type for 2015 and 2016. Estimated ridership and revenue data by ticket type is shown on Table 8 (p. 21).

Table 9 (p. 21) breaks down the June ticket sales by method of purchase, which includes station (agents and vending machines), Ventra Mobile App, Ticket-by-Mail, Ticket-by-Internet, conductor sales, and Commuter Benefit.

**February 2016 Fare Increase** – Effective February 1, 2016, Metra fares rose by an average of 2.0%. One-way ticket prices rose by \$0.25, ten-ride ticket prices rose by \$1.75, and monthly ticket prices rose by \$2.50. Reduced fare ten-ride ticket prices rose by \$0.75, and reduced fare monthly ticket prices rose by \$1.25.

**February 2015 Fare Increase** – Effective February 1, 2015, Metra fares rose by an average of 10.8%. Part of the fare (and policy) changes was to restore the price of ten-ride tickets to nine times the price of one-way tickets, reversing a change made in February 2013. Despite the restoration of the discount, most ten-ride tickets increased in price. For the February 2015-January 2016 period monthly ticket sales fell by 5.9% and ten-ride ticket sales rose by 14.0% compared to the same period in 2014-2015.

The shift from monthly tickets to ten-ride tickets was gradual and continued throughout 2015. As such, the effects of this shift in ticket preference will continue to be evident in the month to month comparisons through most of 2016. As the year progresses, these effects are anticipated to become less pronounced.

**Ventra Mobile App** – The Ventra Mobile App launched on November 18, 2015. The table below summarizes ticket sales through the app for June 2016.

	June	
	Tickets	Revenue
Monthly	18,998	\$3,170,685.50
Ten-Ride	56,181	\$2,951,727.50
One-Way	201,236	\$1,189,875.50
Weekend	17,525	\$140,200.00

**Credit/Debit Card Sales** – Tickets can be purchased via credit card on the internet through Metra’s website, at station windows, and by using ticket vending machines at select locations. The table below shows credit card sales by ticket type for 2015 and 2016. Note that this table does not include tickets sold through the Ventra Mobile App.

Credit/Debit Card Sales -- Number of Tickets Sold

2015		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
<b>Ticket Type</b>														
<b>Internet Sales</b>														
	Monthly	5,344	5,137	5,054	5,046	5,047	5,132	5,013	5,050	5,252	5,279	5,180	4,652	30,760
	Ten-Ride	3,848	2,728	2,885	2,787	2,825	3,317	3,291	3,143	3,220	3,425	2,900	2,039	18,390
<b>Station Sales</b>														
	Monthly	37,510	37,126	38,541	38,146	35,517	37,309	36,740	34,414	38,646	39,213	36,512	25,988	224,149
	Ten-Ride	81,799	62,151	75,408	74,547	73,476	84,976	83,655	82,836	81,556	83,207	76,533	63,254	452,357
	One-Way	127,173	107,887	143,171	142,180	151,752	185,687	219,960	198,853	153,963	155,500	132,762	148,024	857,850
	Weekend & Special Event	6,408	5,698	10,632	7,391	12,524	22,501	21,733	26,246	10,327	8,965	7,256	10,460	65,154
<b>Ticket Vending Machines</b>														
	Monthly	7,566	5,057	6,075	7,184	7,346	6,983	7,508	7,333	6,830	7,864	7,513	5,312	40,211
	Ten-Ride	22,427	21,716	26,742	26,746	25,030	29,755	30,869	30,570	28,944	30,954	27,527	21,362	152,416
	One-Way	49,407	43,827	55,397	58,526	59,381	71,637	88,963	79,130	63,679	66,690	56,275	56,306	338,175
	Weekend	3,608	3,576	4,324	4,381	6,027	5,928	7,808	7,395	5,544	5,127	5,612	4,750	27,844
<b>Total</b>		<b>345,090</b>	<b>294,903</b>	<b>368,229</b>	<b>366,934</b>	<b>378,925</b>	<b>453,225</b>	<b>505,540</b>	<b>474,970</b>	<b>397,961</b>	<b>406,224</b>	<b>358,070</b>	<b>342,147</b>	<b>2,207,306</b>
2016		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
<b>Ticket Type</b>														
<b>Internet Sales</b>														
	Monthly	4,356	4,004	3,654	3,605	3,491	3,422							22,532
	Ten-Ride	2,361	1,781	1,609	1,482	1,561	1,569							10,363
<b>Station Sales</b>														
	Monthly	27,522	26,427	28,627	28,632	27,633	28,171							167,012
	Ten-Ride	66,109	51,467	54,211	51,056	53,223	57,577							333,643
	One-Way	95,774	93,589	129,237	109,531	128,504	158,808							715,443
	Weekend & Special Event	7,040	5,119	9,008	7,429	8,019	8,875							45,490
<b>Ticket Vending Machines</b>														
	Monthly	5,151	5,015	5,323	5,215	5,018	4,906							30,628
	Ten-Ride	21,034	16,610	16,699	15,399	15,544	16,213							101,499
	One-Way	37,599	35,112	41,729	36,737	42,462	48,700							242,339
	Weekend	3,617	3,568	3,681	3,697	4,040	4,098							22,701
<b>Total</b>		<b>270,563</b>	<b>242,692</b>	<b>293,778</b>	<b>262,783</b>	<b>289,495</b>	<b>332,339</b>							<b>1,691,650</b>

The table on the following page shows the number of tickets sold through Credit Card Ticket Vending Machines at each of the five downtown stations beginning January 2015. Note that monthly ticket sales are reported based on the month the ticket was valid, not the date the ticket was purchased (e.g. a March monthly ticket purchased on February 22 is reported as a March sale).

**Total Number of Tickets Sold at Credit Card TVMs in Downtown Stations**

2015		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Station	Ticket Type													
<b>LaSalle Street Station</b>	Monthly	508	33	454	472	492	465	558	505	523	579	531	471	2,424
	Ten-Ride	674	747	1,467	1,200	1,134	1,420	1,369	1,417	1,406	1,343	1,349	1,147	6,642
	One-Way	1,864	1,845	3,136	2,899	3,337	3,801	4,129	3,435	3,249	3,313	3,093	2,949	16,882
	Weekend	142	168	282	298	304	352	317	237	268	267	371	252	1,546
<b>Millennium Station</b>	Monthly	308	217	374	354	372	325	335	279	300	397	350	337	1,950
	Ten-Ride	1,556	1,665	1,806	2,150	1,585	1,639	1,735	1,528	1,949	2,176	1,930	1,297	10,401
	One-Way	5,891	5,780	7,295	7,383	6,387	8,302	10,466	8,851	7,184	7,909	6,808	6,321	41,038
	Weekend	169	115	194	231	260	209	211	238	219	251	240	140	1,178
<b>Ogilvie Center</b>	Monthly	2,195	1,033	1,576	2,156	2,238	2,101	2,288	2,312	1,653	2,253	2,032	1,437	11,299
	Ten-Ride	6,099	7,055	8,479	8,549	7,871	10,063	10,012	10,522	8,698	10,210	9,260	7,031	48,116
	One-Way	5,635	5,415	6,589	7,702	7,567	10,509	12,245	12,729	8,677	9,057	7,792	7,539	43,417
	Weekend	233	191	304	421	595	704	763	846	578	510	583	373	2,448
<b>Union Station</b>	Monthly	3,200	2,672	2,877	3,273	3,273	3,081	3,303	3,186	3,312	3,531	3,443	2,165	18,376
	Ten-Ride	10,902	9,265	11,321	11,463	10,790	12,358	13,369	12,861	12,868	12,767	11,077	8,715	66,099
	One-Way	19,319	16,190	19,844	20,627	23,318	27,204	29,983	28,192	23,864	22,136	19,724	20,929	126,502
	Weekend	1,267	1,089	1,109	1,308	2,011	1,572	2,014	1,757	1,522	1,401	1,691	1,125	8,356
<b>Van Buren Street Station</b>	Monthly	99	62	134	24	96	53	100	92	109	101	98	130	468
	Ten-Ride	265	248	382	317	345	424	486	431	400	483	423	318	1,981
	One-Way	1,420	1,280	1,695	1,435	1,482	1,648	2,596	2,125	1,980	2,352	1,823	1,587	8,960
	Weekend	29	44	38	36	63	29	62	52	21	56	53	33	239
<b>Total</b>		61,775	55,114	69,356	72,298	73,520	86,259	96,341	91,595	78,780	81,092	72,671	64,296	418,322
2016		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Station	Ticket Type													
<b>LaSalle Street Station</b>	Monthly	375	360	426	421	409	137							2,128
	Ten-Ride	1,014	619	822	790	765	734							4,744
	One-Way	2,144	1,184	1,964	1,698	1,724	2,167							10,881
	Weekend	221	124	242	206	244	219							1,256
<b>Millennium Station</b>	Monthly	255	337	344	255	278	269							1,738
	Ten-Ride	1,454	1,237	1,180	999	968	935							6,773
	One-Way	5,146	4,856	5,198	4,716	5,392	5,832							31,140
	Weekend	196	155	156	178	145	129							959
<b>Ogilvie Center</b>	Monthly	1,365	1,294	1,472	1,442	1,336	1,434							8,343
	Ten-Ride	7,100	5,247	5,311	5,021	4,946	5,134							32,759
	One-Way	4,795	4,306	5,398	4,844	5,376	6,282							31,001
	Weekend	280	214	349	243	404	374							1,864
<b>Union Station</b>	Monthly	2,159	2,152	2,194	2,151	2,035	2,160							12,851
	Ten-Ride	8,247	6,585	6,598	5,887	6,119	6,532							39,968
	One-Way	12,778	10,818	13,572	11,335	14,148	16,701							79,352
	Weekend	788	755	934	835	952	1,005							5,269
<b>Van Buren Street Station</b>	Monthly	55	88	94	87	91	91							506
	Ten-Ride	289	355	307	292	270	281							1,794
	One-Way	1,172	1,226	1,344	1,289	1,286	1,173							7,490
	Weekend	49	41	43	42	45	30							250
<b>Total</b>		49,882	41,953	47,948	42,731	46,933	51,619							281,066

**Link-Up and PlusBus** - Metra participates in joint ticket programs with CTA and Pace. Monthly Metra pass holders can purchase a Link-Up pass for connecting travel on CTA and Pace buses. The Link-Up pass is accepted on peak-period CTA services and most Pace services. Monthly Metra pass holders can also purchase a PlusBus pass in conjunction with their monthly ticket good for unlimited travel on most Pace buses. The table below presents Link-Up and PlusBus sales for June 2016. Note that Link-Up and PlusBus sales through the Ventra Mobile App are not included.

**Link-Up and PlusBus Sales**

	June					
	Link-Up			PlusBus		
	2015	2016	Change	2015	2016	Change
BNSF	871	686	-185	942	844	-98
Other CUS Lines	822	606	-216	83	46	-37
Electric	650	527	-123	42	32	-10
Rock Island	484	404	-80	28	28	0
Union Pacific	898	763	-135	209	165	-44
<b>Total</b>	<b>3,725</b>	<b>2,986</b>	<b>-739</b>	<b>1,304</b>	<b>1,115</b>	<b>-189</b>

	January-June					
	Link-Up			PlusBus		
	2015	2016	Change	2015	2016	Change
BNSF	5,429	4,385	-1,044	6,083	5,421	-662
Other CUS Lines	5,172	3,975	-1,197	537	325	-212
Electric	4,271	3,353	-918	314	222	-92
Rock Island	3,013	2,652	-361	166	145	-21
Union Pacific	5,844	4,840	-1,004	1,313	993	-320
<b>Total</b>	<b>23,729</b>	<b>19,205</b>	<b>-4,524</b>	<b>8,413</b>	<b>7,106</b>	<b>-1,307</b>

**Table 7**  
**Ticket Sales by Type and Line\***  
**June 2015 vs. June 2016**

	2015	2016	Change	%Chng		2015	2016	Change	%Chng
<b>MONTHLY</b>					<b>STATION &amp; MOBILE ONE-WAY</b>				
BNSF	21,434	20,955	-479	-2.2%	BNSF	103,559	119,100	15,541	15.0%
Electric Lines	10,184	9,680	-504	-4.9%	Electric Lines	100,256	109,312	9,056	9.0%
Heritage	1,135	1,103	-32	-2.8%	Heritage	1,242	2,189	947	76.2%
Milw-N	7,916	7,572	-344	-4.3%	Milw-N	46,271	58,878	12,607	27.2%
Milw-W	7,992	7,775	-217	-2.7%	Milw-W	53,254	61,223	7,969	15.0%
North Central	2,380	2,278	-102	-4.3%	North Central	6,101	9,611	3,510	57.5%
Rock Island	10,994	10,734	-260	-2.4%	Rock Island	54,190	59,998	5,808	10.7%
SouthWest	3,729	3,579	-150	-4.0%	SouthWest	10,045	12,499	2,454	24.4%
UP-N	9,457	9,206	-251	-2.7%	UP-N	55,716	73,723	18,007	32.3%
UP-NW	13,471	13,054	-417	-3.1%	UP-NW	80,855	95,436	14,581	18.0%
UP-W	<u>9,922</u>	<u>9,779</u>	<u>-143</u>	<u>-1.4%</u>	UP-W	<u>61,670</u>	<u>72,448</u>	<u>10,778</u>	<u>17.5%</u>
SYSTEM	98,614	95,715	-2,899	-2.9%	SYSTEM	573,159	674,417	101,258	17.7%
<b>TEN-RIDE</b>					<b>CONDUCTOR ONE-WAY</b>				
BNSF	30,188	31,632	1,444	4.8%	BNSF	40,176	34,195	-5,981	-14.9%
Electric Lines	14,346	14,510	164	1.1%	Electric Lines	39,565	29,326	-10,239	-25.9%
Heritage	909	1,159	250	27.5%	Heritage	1,472	790	-682	-46.3%
Milw-N	15,362	15,862	500	3.3%	Milw-N	42,015	30,563	-11,452	-27.3%
Milw-W	10,050	10,510	460	4.6%	Milw-W	39,783	34,198	-5,585	-14.0%
North Central	2,991	3,487	496	16.6%	North Central	13,518	9,043	-4,475	-33.1%
Rock Island	12,803	12,612	-191	-1.5%	Rock Island	31,248	27,725	-3,523	-11.3%
SouthWest	3,726	4,053	327	8.8%	SouthWest	9,909	7,353	-2,556	-25.8%
UP-N	22,588	24,075	1,487	6.6%	UP-N	74,733	53,697	-21,036	-28.1%
UP-NW	20,176	21,270	1,094	5.4%	UP-NW	57,833	49,151	-8,682	-15.0%
UP-W	<u>15,520</u>	<u>16,742</u>	<u>1,222</u>	<u>7.9%</u>	UP-W	<u>42,422</u>	<u>32,589</u>	<u>-9,833</u>	<u>-23.2%</u>
SYSTEM	148,659	155,912	7,253	4.9%	SYSTEM	392,674	308,630	-84,044	-21.4%
<b>WEEKEND &amp; SPECIAL EVENT TICKET SALES</b>					<b>PERCENT SHARE BY TICKET TYPE</b>				
BNSF	37,789	22,456	-15,333	-40.6%	Monthly	6.9%	7.0%	0.1%	
Electric Lines	15,712	8,704	-7,008	-44.6%	Ten-Ride	10.4%	11.4%	1.0%	
Heritage	765	6	-759	-99.2%	Station & Mobile One-Way	40.1%	49.4%	9.3%	
Milw-N	24,062	14,267	-9,795	-40.7%	Conductor One-Way	27.5%	22.6%	-4.9%	
Milw-W	24,188	14,466	-9,722	-40.2%	<i>Total One-Way</i>	<i>67.6%</i>	<i>72.0%</i>	<i>4.4%</i>	
North Central	1,962	46	-1,916	-97.7%	Weekend & Special Event	15.1%	9.6%	-5.5%	
Rock Island	20,484	9,944	-10,540	-51.5%					
SouthWest	3,052	452	-2,600	-85.2%					
UP-N	25,064	19,728	-5,336	-21.3%					
UP-NW	35,645	23,975	-11,670	-32.7%					
UP-W	<u>26,278</u>	<u>16,603</u>	<u>-9,675</u>	<u>-36.8%</u>					
SYSTEM	215,001	130,647	-84,354	-39.2%					

\*Free trips are not included and not adjusted for ticket refunds.

Due to a reporting anomaly, Heritage Corridor over the counter tickets are overstated in 2015, while the other lines traveling to CUS are understated.

**Table 8**  
**Systemwide Ridership and Revenue by Ticket Type**  
**June**

<i><b>PASSENGER TRIPS</b></i>	<b>2015</b>	<b>2016</b>	<b>Change</b>	<b>Percent Change</b>	<b>Share of Total</b>	
					<b>2015</b>	<b>2016</b>
Monthly	4,240,402	4,115,745	-124,657	-2.9%	59.0%	58.9%
10-Ride	1,486,590	1,559,120	72,530	4.9%	20.7%	22.3%
One-Way - Station & Mobile	573,159	674,417	101,258	17.7%	8.0%	9.7%
One-Way - Conductor	392,674	308,630	-84,044	-21.4%	5.5%	4.4%
Weekend & Special Event - Station & Mobile	167,824	103,263	-64,561	-38.5%	2.3%	1.5%
Weekend & Special Event - Conductor	326,252	222,083	-104,169	-31.9%	4.5%	3.2%
<b>TOTAL</b>	<b>7,186,901</b>	<b>6,983,258</b>	<b>-203,643</b>	<b>-2.8%</b>	<b>100.0%</b>	<b>100.0%</b>
<i><b>PASSENGER REVENUE</b></i>						
Monthly	\$16,231,826	\$15,963,569	-\$268,257	-1.7%	53.2%	52.0%
10-Ride	7,403,700	8,021,938	618,238	8.4%	24.3%	26.1%
One-Way - Station & Mobile	3,245,239	3,982,780	737,541	22.7%	10.6%	13.0%
One-Way - Conductor	2,140,272	1,703,422	-436,850	-20.4%	7.0%	5.5%
Weekend & Special Event - Station & Mobile	478,045	332,288	-145,757	-30.5%	1.6%	1.1%
Weekend & Special Event - Conductor	987,082	712,888	-274,194	-27.8%	3.2%	2.3%
<b>TOTAL</b>	<b>\$30,486,164</b>	<b>\$30,716,884</b>	<b>\$230,721</b>	<b>0.8%</b>	<b>100.0%</b>	<b>100.0%</b>

Note: Free trips, refunds, and group sales are not included.

**Table 9**  
**System Ticket Sales by Method of Purchase**  
**June**

<i><b>TICKET SALES</b></i>	<b>Monthly</b>			<b>Ten-Ride</b>		
	<b>2015</b>	<b>2016</b>	<b>% Change</b>	<b>2015</b>	<b>2016</b>	<b>% Change</b>
Station & Mobile (Credit)	44,292	52,075	17.6%	114,731	129,971	13.3%
Station (Cash/Check)	12,118	5,922	-51.1%	18,485	12,617	-31.7%
<b>Total Station</b>	<b>56,410</b>	<b>57,997</b>	<b>2.8%</b>	<b>133,216</b>	<b>142,588</b>	<b>7.0%</b>
By Mail	4,847	3,625	-25.2%	13	7	-46.2%
By Internet	5,132	3,422	-33.3%	3,317	1,569	-52.7%
Commuter Benefits	32,225	30,671	-4.8%	12,113	11,748	-3.0%
<b>Total</b>	<b>98,614</b>	<b>95,715</b>	<b>-2.9%</b>	<b>148,659</b>	<b>155,912</b>	<b>4.9%</b>
<i><b>TICKET SALES</b></i>	<b>One-Way</b>			<b>Weekend &amp; Special Event</b>		
	<b>2015</b>	<b>2016</b>	<b>% Change</b>	<b>2015</b>	<b>2016</b>	<b>% Change</b>
Station & Mobile (Credit)	257,324	408,744	58.8%	28,429	30,498	7.3%
Station (Cash/Check)	315,835	265,673	-15.9%	47,517	11,038	-76.8%
<b>Total Station</b>	<b>573,159</b>	<b>674,417</b>	<b>17.7%</b>	<b>75,946</b>	<b>41,536</b>	<b>-45.3%</b>
On-Train	392,674	308,630	-21.4%	139,055	89,111	-35.9%
<b>Total</b>	<b>965,833</b>	<b>983,047</b>	<b>1.8%</b>	<b>215,001</b>	<b>130,647</b>	<b>-39.2%</b>

Note: Free trips, refunds, and group sales are not included.

## V. PASSENGER REVENUES

The table below presents system passenger revenues for June, the last three months, and the last 12 months. Revenues increased by 0.9% in June 2016 when compared to June 2015.

June	System Passenger Revenues			Percent Change	
	(in 000s)			14 vs. 15	15 vs. 16
	2014	2015	2016		
June	\$27,749	\$30,395	\$30,675	9.5%	0.9%
April - June	\$79,632	\$85,925	\$86,922	7.9%	1.2%
January - June	\$153,168	\$165,626	\$169,369	8.1%	2.3%
Last 12 Months	\$311,376	\$325,508	\$342,370	4.5%	5.2%

Table 10 (p. 23) breaks out passenger revenues by rail line for the last two years. Figure 5 (p. 24) illustrates system average fare (i.e., revenue per passenger trip). Table 11 (p. 24) presents average fare and revenue levels by rail line.

**Table 10: Passenger Revenues by Rail Line\***

<b>June</b>	<b>2015</b>	<b>2016</b>	<b>2015 vs 2016 %Change</b>
BNSF	\$6,262,131	\$6,366,100	1.7%
Electric Lines	2,978,465	2,938,051	-1.4%
Heritage**	276,211	287,810	4.2%
Milw-N	2,774,601	2,756,709	-0.6%
Milw-W	2,600,347	2,605,500	0.2%
North Central	769,736	785,155	2.0%
Rock Island	2,969,482	2,952,190	-0.6%
SouthWest	897,816	897,818	0.0%
UP-N	3,201,915	3,268,786	2.1%
UP-NW	4,466,335	4,541,936	1.7%
UP-W	3,198,394	3,274,830	2.4%
<b>SYSTEM</b>	<b>\$30,395,434</b>	<b>\$30,674,885</b>	<b>0.9%</b>
<b>April - June</b>			
	<b>2015</b>	<b>2016</b>	<b>2016 vs 2016 %Change</b>
BNSF	\$17,821,065	\$18,095,565	1.5%
Electric Lines	8,654,010	8,590,179	-0.7%
Heritage**	803,524	833,615	3.7%
Milw-N	7,707,241	7,707,542	0.0%
Milw-W	7,353,618	7,397,991	0.6%
North Central	2,208,454	2,223,439	0.7%
Rock Island	8,438,124	8,449,444	0.1%
SouthWest	2,604,322	2,617,124	0.5%
UP-N	8,835,307	9,074,834	2.7%
UP-NW	12,558,637	12,735,444	1.4%
UP-W	8,940,303	9,197,041	2.9%
<b>SYSTEM</b>	<b>\$85,924,605</b>	<b>\$86,922,219</b>	<b>1.2%</b>
<b>Last 12 Months</b>			
	<b>2014-2015</b>	<b>2015-2016</b>	<b>14-15 vs 15-16 %Change</b>
BNSF	\$66,849,918	\$70,783,941	5.9%
Electric Lines	33,033,676	34,297,805	3.8%
Heritage**	3,177,570	3,148,132	-0.9%
Milw-N	29,370,731	30,458,439	3.7%
Milw-W	27,923,334	29,441,674	5.4%
North Central	8,432,358	8,795,284	4.3%
Rock Island	31,988,882	33,445,858	4.6%
SouthWest	9,859,848	10,438,194	5.9%
UP-N	33,601,516	35,446,666	5.5%
UP-NW	47,840,440	50,208,366	4.9%
UP-W	33,429,246	35,906,046	7.4%
<b>SYSTEM</b>	<b>\$325,507,518</b>	<b>\$342,370,407</b>	<b>5.2%</b>

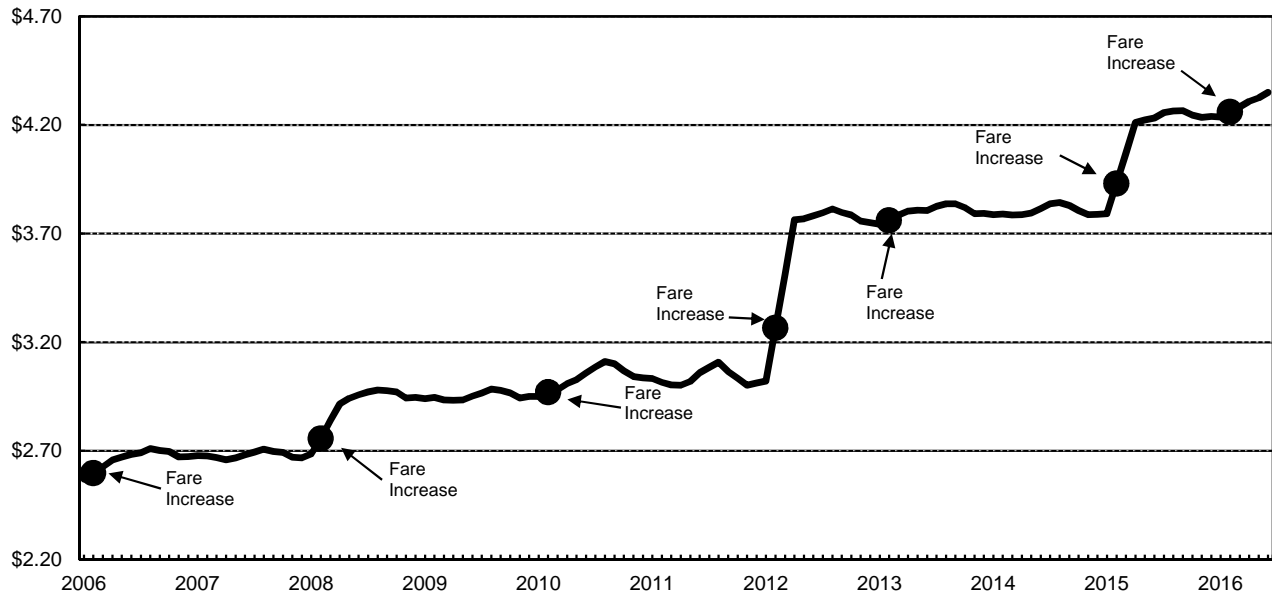
\*Excludes South Shore and reduced-fare reimbursement.

\*\*Due to a reporting anomaly, Heritage Corridor revenues are overstated, while the other lines traveling to CUS are understated.



Figure 5

**Metra System Average Passenger Fare\***  
(rolling three-month average)



\*Does not include free trips

**Table 11**  
**Passenger Revenues & Average Fare by Rail Line\***  
January - June

Line	Passenger Revenue (in 000's)				% Change in Trips	Average Fare		
	2015	2016	Change	% Chng		2015	2016	% Chng
BNSF	\$34,182	\$35,204	\$1,023	3.0%	-0.8%	\$4.23	\$4.40	3.8%
Electric Lines	16,833	16,859	26	0.2%	-3.9%	\$3.85	\$4.01	4.2%
Heritage**	1,702	1,622	-80	-4.7%	-8.6%	\$4.42	\$4.61	4.2%
Milw-N	14,881	14,990	110	0.7%	-3.2%	\$4.28	\$4.45	4.0%
Milw-W	14,097	14,466	369	2.6%	-1.2%	\$4.33	\$4.50	3.9%
North Central	4,268	4,374	107	2.5%	-1.2%	\$4.91	\$5.10	3.7%
Rock Island	16,362	16,557	195	1.2%	-2.5%	\$4.00	\$4.15	3.8%
SouthWest	5,108	5,225	116	2.3%	-1.9%	\$3.93	\$4.10	4.3%
UP-N	16,955	17,527	572	3.4%	0.0%	\$3.80	\$3.93	3.3%
UP-NW	24,124	24,754	630	2.6%	-1.5%	\$4.37	\$4.56	4.2%
UP-W	17,115	17,791	675	3.9%	-0.4%	\$4.19	\$4.37	4.3%
<b>System***</b>	<b>\$165,626</b>	<b>\$169,369</b>	<b>\$3,743</b>	<b>2.3%</b>	<b>-1.6%</b>	<b>\$4.15</b>	<b>\$4.32</b>	<b>4.0%</b>

\*Excludes reduced-fare reimbursement.

\*\*Due to a reporting anomaly, Heritage Corridor revenues are overstated, while the other lines traveling to CUS are understated.

\*\*\*Does not include free trips